



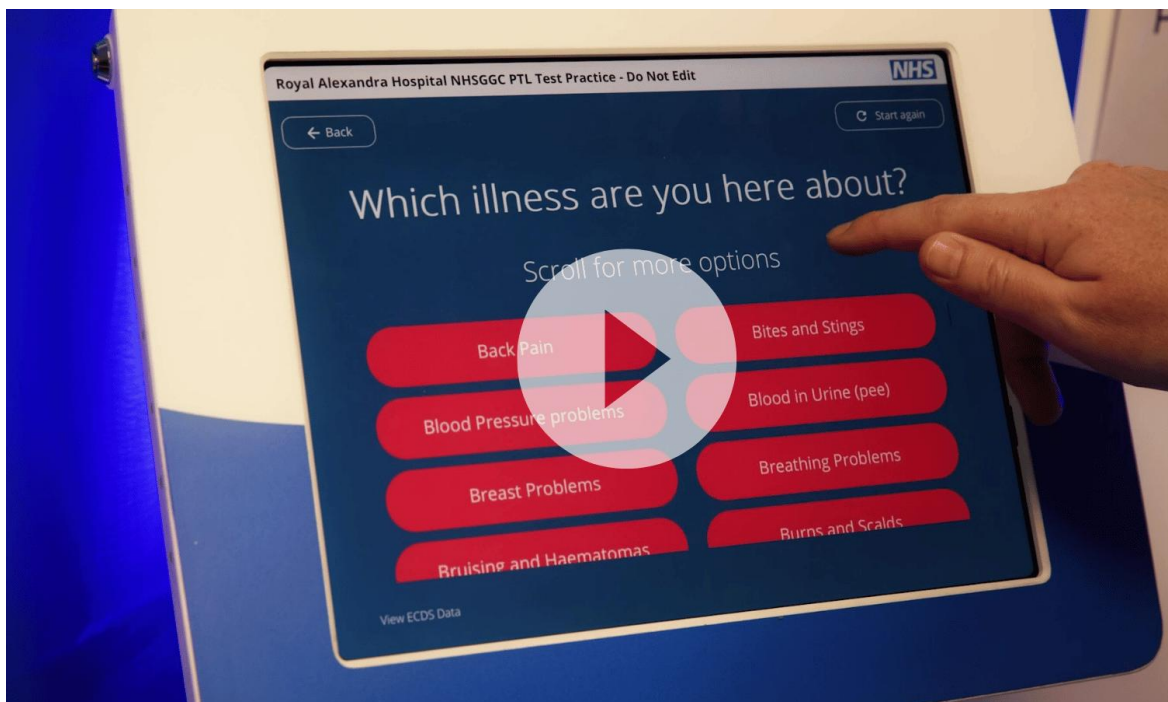
Transforming Together update (24 June 2026, 12.40pm)

Digital triage is coming to NHSGGC's emergency departments

Over the coming weeks, we will be rolling out digital triage across our emergency departments. This is to improve patient flow and reduce pressure on our acute sites across NHSGGC.

When patients arrive at our emergency departments, they will now have the option to check-in using a digital kiosk. The patient will be asked a short series of simple questions about their symptoms on a touchscreen.

This short video gives an overview of how the system works, and what this means for our staff and patients:



Why are we introducing digital triage at our emergency departments?

Digital triage will give us more information on patients presenting at our emergency departments, faster. This will help us to identify critical conditions within minutes of patient arrival and support decision making in prioritising patients. It will also give us the opportunity to redirect patients to more appropriate routes for their care.

Want to find out more?

Head to our [page on Staffnet](#) including Frequently Asked Questions, what the patient journey looks like, and additional video resources.

Can't access Staffnet? Download the [digital triage FAQ](#) from the NHSGGC website.

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on the [website](#)