

# Team Talk

Better Health • Better Care • Better Value • Better Workplace

February 2025

## Excellence Awards

Our Excellence Awards are just around the corner, but there's still time to nominate a colleague or team.

Who deserves recognition for delivering improvements that benefit patient and service uses, colleagues, or NHSGGC? Discuss any projects, services, or individuals that should be up for an award, and visit the [NHSGGC website](#) to submit your nomination before Wednesday 19 February.

Remember, patients and visitors can nominate staff too, so spread the word.



**Sandra Bustillo**  
Director of Communications  
and Public Engagement



## Better Care

Have you heard of Confidential Contacts? You can speak to these colleagues anonymously to discuss any concerns related to whistleblowing, bullying or harassment.

Since 2021, our Confidential Contacts have supported colleagues who speak up, directing them through the appropriate policy and procedure for whistleblowing or grievance processes, and we want to raise awareness of the support available to staff.

Please discuss this with your teams and share the support available [here](#).



**Kim Donald**  
Corporate Services Manager  
Board Administration



## Better Workplace

The Digital Skills and Literacy Programme is about empowering each one of us with the digital skills we need to excel in our roles and enhance productivity. The Programme's "I need digital to do..." approach ensures that we are all digitally skilled and confident in core systems such as M365, TrakCare, and EMIS. Discuss what your team needs digital to do and if digital skills could be a Learning Need in their PDP. Find further information [here](#) or contact [ggc.digitalskills@nhs.scot](mailto:ggc.digitalskills@nhs.scot).



**Denise Brown**  
Director of Digital Services



## Better Workplace

Keeping ourselves and others safe at work is always a top priority. Making sure that your health and safety training is up to date ensures that you, your colleagues, and our patients are kept safe. With modules covering topics such as fire, sharps, falls, moving and handling and infection control, completing this training is vital.

Discuss the resources available on LearnPro and check if you have any outstanding training [here](#).



**Anne MacPherson**  
Director of Human  
Resources and OD



## Team Talk – Questions to discuss with your manager



- How does this affect me?
- Where can I find more information?
- How can I get involved?

## Do you have a suggestion for Team Talk?



If there is something you would like to see more of please chat this through with your team, and provide any feedback to: [team.talk@ggc.scot.nhs.uk](mailto:team.talk@ggc.scot.nhs.uk)

**Please discuss this briefing with your team.**