



NHS GGC Staff Bank: 0141 2782555 / staff.bank@ggc.scot.nhs.uk

Welcome to the NHSGGC Staff Bank July Newsletter.

We hope you will find the content useful, please get in touch with any questions, feedback or suggestions.

Public Protection Service: Learning & Education Training Sessions 2023

Child Protection Level 3 – For Maternity Services Staff

Training sessions will be delivered remotely via MS Teams and can be booked by accessing the online catalogue via eESS: <https://eess.mhs.scot.nhs.uk> and clicking on **GGC PP MATERNITY SERVICES Child Protection Level 3**.

Please note: If you require support to access or update your eESS account please use the link https://nhsnss.service-now.com/ggc_hr, or telephone 0141 278 2700 (Option 5), or view the guidance on Staffnet.

6 July 2023	14:00-16:00
1 August 2023	10:00-12:00
11 August 2023	14:00-16:00
14 August 2023	10:00-12:00
24 August 2023	10:00-12:00
30 August 2023	14:00-16:00

Important Information

All participants will require access to a digital device e.g. laptop or phone to join the training session. An MS Teams link will be sent directly to you one week prior to the session.

*Please ensure that your email address and contact details on eESS are up-to-date in order that the link can be sent.

Active Staff

Active Staff have a wide range of physical activity classes available for **free** to all NHSGGC/HSCP staff - including bank. We offer a range of online classes to do from the comfort of your own home, or outdoor face to face group exercise classes. We also offer a monthly guided walk which is hugely popular amongst staff.

To view what we currently have to offer and book yourself in, [click here](#).

If you would like to get in touch with Active Staff, you can reach us here: activestaff.legacy2014@ggc.scot.nhs.uk

New phone line for concerns about bullying and harassment

Human Resources Support and Advice Unit (HRSAU) are pleased to be launching a new telephone line to provide additional help to any staff member wishing to raise concerns about Bullying or Harassment. This new service was created, following feedback from the [Staff Led Equalities Groups](#) that, when reporting these kinds of issues, staff members often need support beyond the traditional HR advice provided via the HRSAU. This new helpline will ensure that, as well as staff receiving advice on the HR policy and processes, there will also be dedicated support provided and sign-posting to other support services that staff can be directed to during what can be a difficult time. You can access the new helpline by calling 0141 201 8545.

As part of this work, the HRSAU has also improved their reporting facilities within the Service Now system to allow us to better monitor the number of staff with protected characteristics reporting issues and ensuring that we are resourced appropriately to support staff who are unfortunately experiencing these difficulties.

Other services available to support any member of staff who feel that they are being bullied or harassed include:

- **Line Management**
- **Bully & Harassment Confidential Contacts – selected from areas and roles across NHS GGC**
- **HR Support & Advice Unit -[HR Self Service Portal](#)** or calling 0141 278 2700 (Option 2) if your enquiry is urgent or you would prefer to talk to an HR Assistant
- [Contact HR Support & Advice Unit - NHS GGC](#)
- **Trade Union/Professional Body Representative**
- **Speak Up Campaign - [Speak Up! - NHS GGC](#)**
- **Spiritual Care Services - [Spiritual Care and Chaplaincy Service - NHS GGC](#)**
- **Occupational Health Services - [Mental Health and Wellbeing - NHS GGC](#).**

An information note is also available on HR Connect which provides some further information relating to [Employee Support – Bullying, Harassment, Discrimination at Work](#).

COVID-19 Vaccination Programme Update

As we approach the end of the Spring Summer campaign and with the Autumn Winter programme just around the corner it is time to reflect on what has been fully packed first 6 months of 2023.

Over the last three months we have offered the Spring booster to those aged over 75 and those who are aged 5 and over with a Weakened Immune System across all 6 Local Authorities. This has been a very successful campaign and that is down to all the core and bank staff involved in the programme.

A huge thank you also to all those who work tirelessly behind the scenes to make these clinics work, from Emma Finlay the Lead Nurse for the programme, Elaine Anderson the Immunisation Team Lead, Jane Beresford the Immunisation Programme manager, Shona Macleod the Imms Service Lead, business support function, local contact centre, staff bank admin, ehealth team, PDC and Public Health Pharmacy and our transport colleagues. This is a huge team tasked with delivering a hugely important service and everyone should be proud of our efforts so far for 2023.

Summer 2023

July and August will welcome Shingles and Pneumococcal patients back into the clinics. These will be for patients who fall into the following categories:

- Shingles – patients aged 70 -79
- Pneumococcal – patients aged 65 +

From January - March 2023 we delivered another successful campaign vaccinating over 18000 Shingles patients and 30000 Pneumococcal Patients. The invited summer numbers will be a lot lower than the previous numbers mentioned so there will be a lower number of bank shifts advertised but this will ramp back up as we go back to Autumn Winter.

Autumn Winter

Our Autumn Winter officially kicks off on Monday 4th of September. This will be for both Covid and Flu but we await further guidance from the JCVI (Joint Committee on Vaccination and Immunisation) to confirm what cohort groups will be involved in this programme. Further updates on this programme will be given over the summer months.

Venues

We will continue to operate right across the city with some new venues being added to the programme. Please see below the venues that have been confirmed so far that we will be using during the Autumn Winter Programme.

East Dunbartonshire – Kirkintilloch and Milngavie Town Hall

East Ren – Carmichael Hall and Barrhead Health and Care Centre

Glasgow City – Barmulloch Recreation Hall , Central Mosque, Greater Easterhouse Supporting Hands (G.E.S.H) , St Marks Drumchapel and Whiteinch Centre

Inverclyde – Greenock Town Hall

Renfrewshire – Johnstone Town Hall, Lagoon Leisure Centre, Renfrew Leisure Centre

West Dunbartonshire – Alexandria Community Centre, Concorde Community , The Hub Clydebank

Staffing

Thank you to all those who have responded back to the bank questionnaire in relation to the regular shifts from September to December. We have had over 300 responses which is just fantastic and the business support team are contacting each person who responded, so please don't panic if you haven't been contacted just yet.

Unfortunately we won't be able to guarantee that everyone will be able to be placed into their regular shift/venue of choice but there will be still be plenty of bank shifts being advertised weekly right throughout the Autumn Winter programme. The confirmed regular shifts and those advertised will consist of short days of 08:00 to 14:00, 14:00 to 20:15 and long shifts of 08:00 to 20:15.

Throughout the Spring programme we have continued our training programme for our HCSW Vaccinators and we have trained nearly 100 new members of staff since March. Over 50 Registered staff have also joined the bank to support the programme since the start of 2023. I'm sure you will all welcome our new colleagues into the clinics.

As a final message I want to thank you all for your support in this years programme and also to use this opportunity to ask that if you haven't worked in the programme for at least six months but would like to work in the programme that you try and access the portal and VMT. If you have any issues with access to VMT please email ggc.adultimmunisationadmin@ggc.scot.nhs.uk

Digital Clinical Notes Rollout

The Digital Clinical Notes (DCN) programme, is a multi-professional approach to digitalise clinical documentation onto the TrakCare© platform within NHSGGC, with Nursing the first group to do so.

The system will go live for Early Adopter wards (**Philipshill, Edenhall and Ward 65 within INS QEUH site** from the **18th of April 2023**, and then a supported and staged implementation across adult acute services from Spring 2023.

If you are a Registered Nurse or HCSW and will be taking a shift in **Philipshill, Edenhall and Ward 65 within INS QEUH site**, please complete the following Professional and Technical training: - [Digital Clinical Notes](#) - Professional Aspects (a 12-minute voiced presentation)

And

[Technical Training Sessions](#) - This is completed by either booking into a Live session on Learn pro - guidance attached on how to book your session.

Or by

Watching the Training video (44 minutes) on YouTube by following the links below: -

Link to Video for Registered Nurses - [RN](#)

Link to Video for HCSW's - [HCSW](#)

Both the presentation and video can be watched from any PC/Laptop/Mobile device

There will be facilitator support 24/7 within these clinical areas to support and guide you

Actions

Complete training as noted above and then **complete Training Declaration form via this link** :- [Digital Clinical Notes Training Declaration](#).

As this is a TrakCare, based system, you will require to have access to TrakCare. An account will be set up for you if you don't currently have one.

You will also be required to complete the "Intro to TrakCare" module on Learn pro, to familiarise yourself with the TrakCare system, and **complete** the Training Declaration via the above link to confirm.

Thank you for your cooperation.

Get in touch

We are ready to answer your calls and emails from 8am until 8.30pm every day of the week. We will also text and email you where we have key shifts to fill.

Employee on Line (EOL) remains your first point of contact allowing you to view and book shifts from your phone, tablet or laptop. Our contact number is 0141 278 2555 and our email is staff.bank@ggc.scot.nhs.uk

Is there something we should know?



We welcome your input for topics to cover or news to share and are always working to improve our communication.

If you think there is a topic we should be covering or a site or service that we can profile please let us know by leaving us your suggestions via this link - [Newsletter Feedback](#)