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Date 12/06/25

Dear Colleague

**Service Disruption – Delay to Rheumatoid Factor Requests**

We have been notified by the supplier of our Rheumatoid Factor assay that they are unable to provide kits until September 2025.

This assay is performed by our Biochemistry colleagues, and they are working closely with the Managed Service Contract provider to verify an alternative supplier of Rheumatoid Factor kits.

All samples will be stored according to manufacturer's recommendations and analysed as soon as the verification is complete.

I apologise for the delays which may be associated with this and I will keep you informed with our progress to resume normal service. Please do not hesitate to call if you require any further information.

Yours sincerely,



**Sylvia Arthur  
Laboratory Manager  
Immunology**