

Add a Professional Judgement

- In SafeCare, select the relevant shift from the top of the page.

June 2025 Today

Training Ward

CHPPD Required 7.5 / Actual 8.9 Daily Cost £0

Friday 20

Updated 17m ago (Auto refresh disabled)

Now - Early - 07:00 - 15:00

Retrieved: 1m ago

[Add professional judgement](#) [Add red flag](#)

- Ensure you are viewing the relevant Census Period. Use the blue arrows to move between census periods which fall within the selected shift.

Actual

Census Period Morning 07:00 - 12:00
Bed Occupancy 10 / 10 (100%)
Hours Short 0

Update census

MHLD 1:1 Care 1 (10.0%)

MHLD 2:1 Care No patients

MHLD Rehabilitation Services High 2 (20.0%)

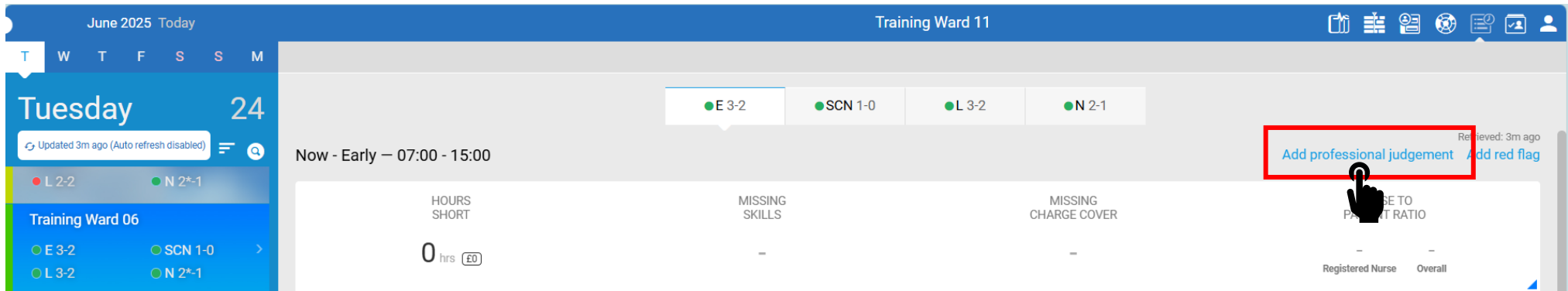
MHLD Rehabilitation Services Low 4 (40.0%)

MHLD Rehabilitation Services Medium 3 (30.0%)

Notes

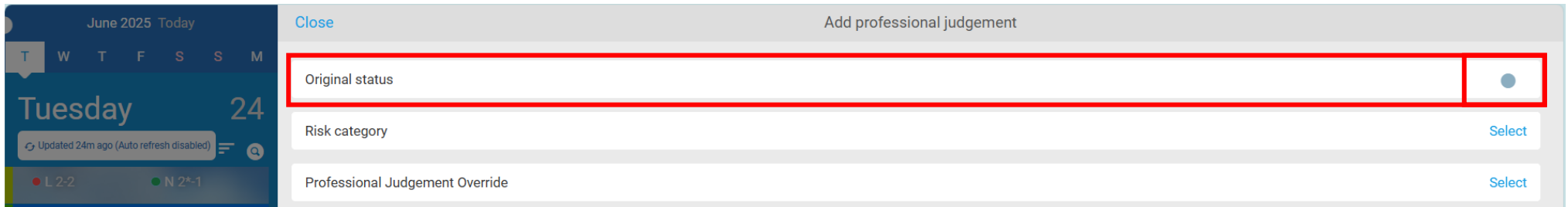
NOTE: If your unit uses Census Periods, Professional Judgements will be applied to the selected Census Period. If your unit does not use Census Periods, your Professional Judgements will be applied to the selected shift instead.

- Click **Add Professional Judgement** in the top right-hand corner.



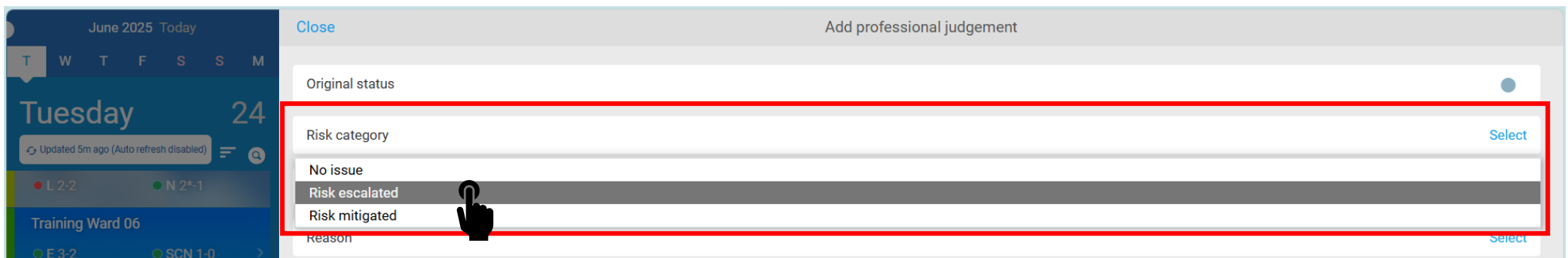
- SafeCare uses a RAGG system to identify the status of the unit's staffing resource in relation to the patient numbers and acuity levels.
 - Red: Safe and appropriate staffing is compromised. Missed care and/or risk to service delivery is almost certain.
 - Amber: Potential for safe and appropriate staffing to be compromised. Potential of missed care and /or risk to service delivery.
 - Grey: Safe and appropriate staffing. Are working within acceptable parameters and do not need any additional staffing hours. Potential to be able to assist with shortages.
 - Green: Safe and appropriate staffing. There are excess staffing hours and potential to assist with shortages.
- If your unit is rostered through Optima (i.e. you use Optima to build your roster and manage your staff), the system will automatically generate a RAGG status based on your rostered staff and Patient Acuity data entered into the Census Period.
- If your unit is NOT rostered through Optima, the system will automatically default to a grey RAGG status (unless there are Bank staff on shift).

- This RAGG status is shown at the top of the page as the Original Status.



The screenshot shows the eRostering interface. On the left is a sidebar with a calendar for June 2025, showing Tuesday the 24th. The main area has a header with 'Close' and 'Add professional judgement'. Below this is a form with three fields: 'Original status' (highlighted with a red box), 'Risk category' (with a 'Select' button), and 'Professional Judgement Override' (with a 'Select' button).

- The Risk Category option is for you to confirm your current risk status. Choose whether you have *No Issue*, *Risk Escalated* or *Risk Mitigated*.



The screenshot shows the eRostering interface with the 'Risk category' dropdown menu open. The menu options are 'No issue', 'Risk escalated' (highlighted with a red box and a hand cursor), and 'Risk mitigated'. The 'Original status' field is also visible at the top of the form.

- Next, select the relevant RAGG status you'd like to apply. This can be the same as the Original RAGG status generated by the system, or you can choose a different option.

June 2025 Today

T W T F S S M

Tuesday 24

Updated 28m ago (Auto refresh disabled)

L 2-2 N 2*-1

Training Ward 06

E 3-2 SCN 1-0

L 3-2 N 2*-1

Training Ward 07

Close Add professional judgement

Original status

Risk category Risk escalated ✓

Professional Judgement Override

Red

Amber

Green

Grey

- Select a reason for your selected RAGG status.

SFC Training Ward 1

D 1-0 N 1-0

SFC Training Ward 2

D 1-0 N 1-0

SFC Training Ward 3

D 1-0

Training Ward

E 3-2 SCN 1-0

Reason Select

Agree with RAGG Status

Downgrade - Adequate staff/good skill mix

Downgrade - Partial mitigation

Upgrade - High level of unfamiliar staff

Upgrade - Inadequate staff/skill mix

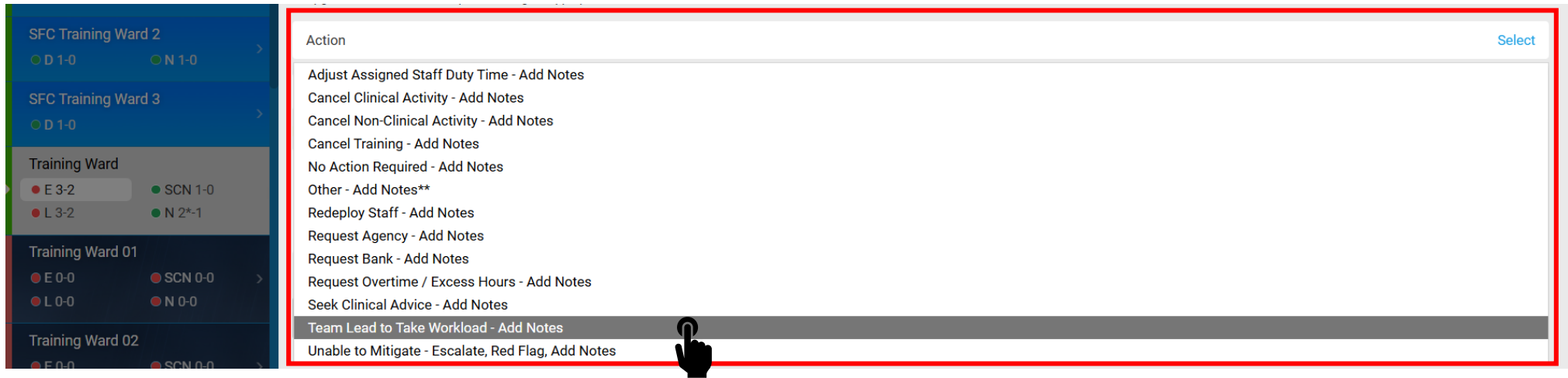
Upgrade - Lack of specialty skill

Upgrade - Surge activity/excess

Upgrade - Training/supervision

Other - add notes **

- Then select any action you are taking in response to the RAGG status.
 - *There is an option to add a secondary action if relevant, but this is not mandatory.*



SFC Training Ward 2
D 1-0 N 1-0

SFC Training Ward 3
D 1-0

Training Ward
E 3-2 SCN 1-0
L 3-2 N 2*-1

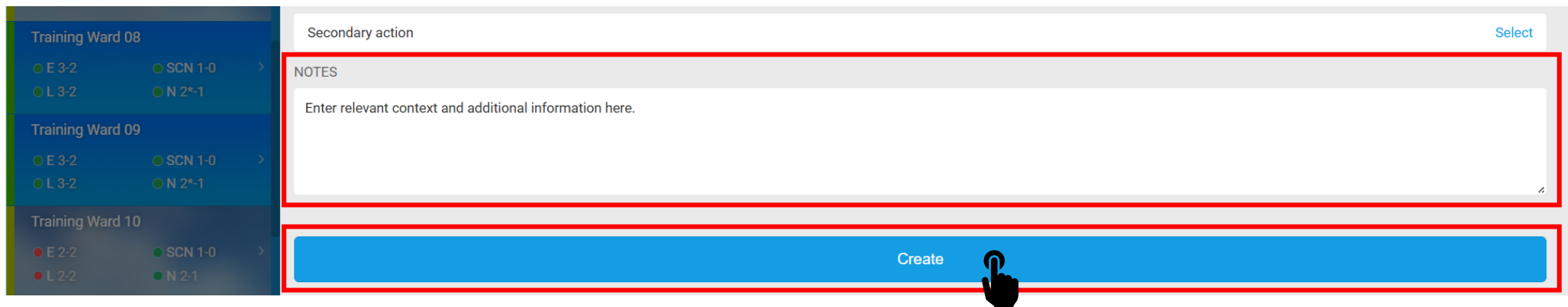
Training Ward 01
E 0-0 SCN 0-0
L 0-0 N 0-0

Training Ward 02
E 0-0 SCN 0-0

Action Select

- Adjust Assigned Staff Duty Time - Add Notes
- Cancel Clinical Activity - Add Notes
- Cancel Non-Clinical Activity - Add Notes
- Cancel Training - Add Notes
- No Action Required - Add Notes
- Other - Add Notes**
- Redeploy Staff - Add Notes
- Request Agency - Add Notes
- Request Bank - Add Notes
- Request Overtime / Excess Hours - Add Notes
- Seek Clinical Advice - Add Notes
- Team Lead to Take Workload - Add Notes**
- Unable to Mitigate - Escalate, Red Flag, Add Notes

- Lastly, enter all relevant information required to give the full context of the RAGG status judgement being entered in the Notes section. Then click **Create**.



Training Ward 08
E 3-2 SCN 1-0
L 3-2 N 2*-1

Training Ward 09
E 3-2 SCN 1-0
L 3-2 N 2*-1

Training Ward 10
E 2-2 SCN 1-0
L 2-2 N 2-1

Secondary action Select

NOTES

Enter relevant context and additional information here.

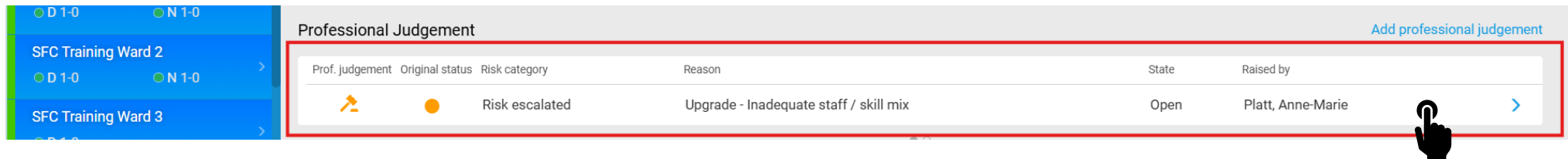
Create

- The Professional Judgement will now appear below the Census Period section on the main page of SafeCare. Click on it here to **Edit** or **Close**.

Close a Professional Judgement

NOTE: Professional Judgements should only ever be closed by a senior decision maker.

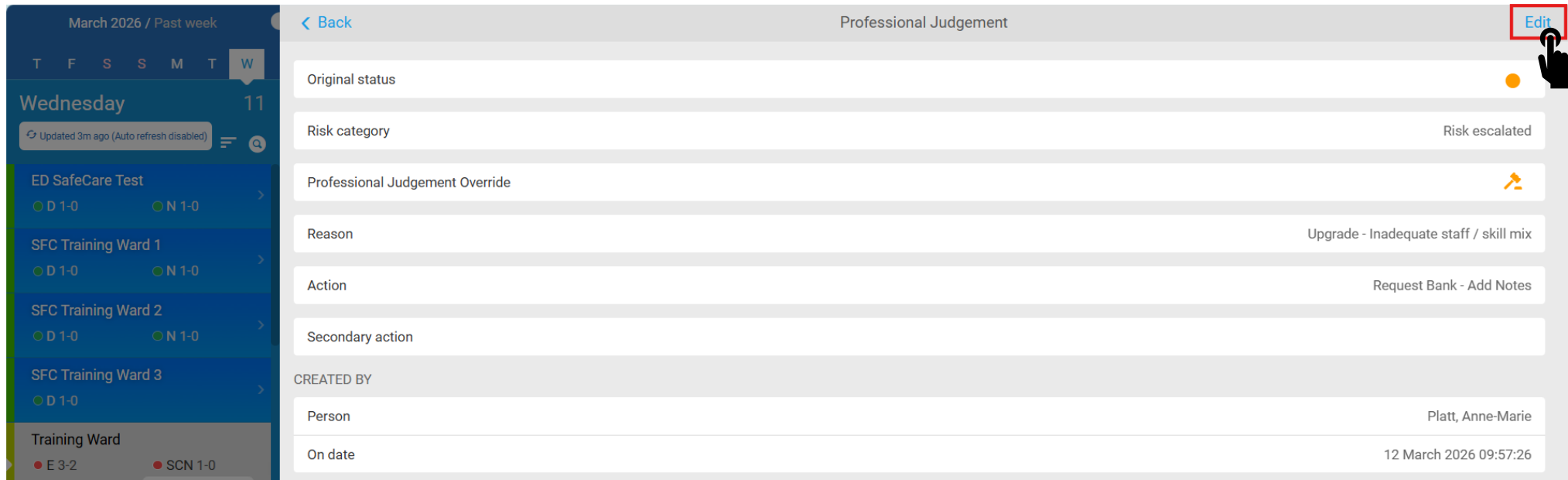
- Click on the Professional Judgement to open.



Professional Judgement [Add professional judgement](#)

Prof. judgement	Original status	Risk category	Reason	State	Raised by	
		Risk escalated	Upgrade - Inadequate staff / skill mix	Open	Platt, Anne-Marie	

- Then click on **Edit** in the top-right corner.



March 2026 / Past week [Back](#) Professional Judgement [Edit](#)

Original status 

Risk category Risk escalated

Professional Judgement Override 

Reason Upgrade - Inadequate staff / skill mix

Action Request Bank - Add Notes

Secondary action

CREATED BY

Person Platt, Anne-Marie

On date 12 March 2026 09:57:26

- Scroll down to State and select the relevant option from the dropdown menu.

March 2026 / Past week

T F S S M T W

Wednesday 11

Updated 6m ago (Auto refresh disabled)

ED SafeCare Test

D 1-0 N 1-0

SFC Training Ward 1

D 1-0 N 1-0

SFC Training Ward 2

D 1-0 N 1-0

SFC Training Ward 3

D 1-0

Training Ward

E 3-2 SCN 1-0

L 3-2 N 2*-1

Training Ward 01

E 0-0 SCN 0-0

L 0-0 N 0-0

Professional Judgement

Original status

Risk category Risk escalated ✓

Professional Judgement Override ✓

Reason Upgrade - Inadequate staff / skill mix ✓

Action Request Bank - Add Notes ✓

Secondary action Select

CREATED BY

Person Platt, Anne-Marie

On date 12 March 2026 09:57:26

State Open ✓

Open

Raised In Error

Resolved

- A new Notes section will appear where you can add any relevant information/context.

Training Ward 01

E 0-0 SCN 0-0

L 0-0 N 0-0

Training Ward 02

E 0-0 SCN 0-0

L 0-0 N 0-0

NOTES

Add your comments here

12 March 2026 09:57:26

Bank requested to cover ND sickness.

- Finally, click Save in the top-right corner.

March 2026 / Past week

T F S S M T W

Friday 6

Updated 1m ago (Auto refresh disabled)

ED SafeCare Test

D 1-0 N 1-0

SFC Training Ward 1

D 1-0 N 1-0

SFC Training Ward 2

D 1-0 N 1-0

SFC Training Ward 3

D 1-0

Training Ward

E 3-2 SCN 1-0

L 3-2 N 2*-0

Training Ward 01

E 0-0 SCN 0-0

L 0-0 N 0-0

Training Ward 02

E 0-0 SCN 0-0

L 0-0 N 0-0

Training Ward 03

E 0-0 SCN 0-0

L 0-0 N 1-0

< Back

Professional Judgement

Save

Original status

Risk category Risk escalated ✓

Professional Judgement Override

Reason Downgrade – Adequate staff/good skill mix ✓

Action Request Bank - Add Notes ✓

Secondary action [Select](#)

CREATED BY

Person Platt, Anne-Marie

On date 12 March 2026 10:10:22

State Resolved ✓

NOTES

Bank cover approved and requested.

12 March 2026 10:10:22

Platt, Anne-Marie

Bank requested to cover ND sickness.