

# Review of Paediatric Inpatient, Day Case and Short Stay Medical Assessment Services at the Royal Alexandra Hospital

*We proposed to move inpatient paediatric services from the Royal Alexandra Hospital to the Royal Hospital for Children.* 

## Background

In 2011, the Women and Children's Services Directorate proposed to move the Ward 15 Paediatric Inpatient Services at the Royal Alexandra Hospital (RAH) to the Royal Hospital for Sick Children.

We engaged on the proposal and potential changes with patients, parents, families and professionals. The preferred option was to transfer the inpatient service to the new Royal Hospital for Children (RHC) when it opened on the new Queen Elizabeth University Hospital campus.

Please see more information about the options appraisal exercise.

## The New Proposal

We then proposed to transferring inpatient paediatric services from the Royal Alexandra Hospital (RAH) to the Royal Hospital for Children (RHC). This included paediatric emergency, elective inpatient and day case care.

If the proposal was approved, we would continue delivering some services at the RAH. These included outpatient services, the specialist community paediatric service (PANDA) and emergency care.

## Re-Informing and Engaging Process

In September 2016, we started an informing and engaging process for this new proposal. We informed people about our proposal, what had happened so far and asked for their feedback.

This involved:

- Meeting with a small group of parents, carers, community groups and parents and carers representatives. See the <u>group's terms of reference</u>, and minutes from the <u>first</u> and <u>second</u> meetings
- Holding discussions between clinicians and patients who had concerns about the proposal
- Holding drop-in sessions in the Royal Alexandra Hospital for patients and parents to speak with us
- Hosting two public events to inform people about the proposal and hear their feedback. See the event slides
- Promoting the opportunity to speak with a Patient Experience Public Involvement Manager.

We reported what we did and heard during this process to the our Board in October 2016. For more information, please see the <u>Board paper from the 18th of October</u>.

At this meeting, the Board decided to take forward a 3 month public consultation on the proposal.

#### **Public Consultation**

We consulted with the public on our proposal to transfer the Ward 15 services between November 2016 and February 2017.

We created and shared various resources, including:

- <u>Summary leaflet</u> outlining the consultation
- <u>Consultation document</u> with more information about the proposal
- <u>Transport analysis</u> detailing the impact of the proposed move on peoples' travel
- <u>FAQ document</u> with responses to common questions we had received
- Information about the public consultation events held in January 2017.

### Public Consultation Events

We hosted 4 public consultation events in January 2017. These events offered people the opportunity to find out more about the proposal and share their feedback.

The events were on:

- 9th January see the information presented on 09/01/17
- 11th January see the information presented on 11/01/17
- 17th January see the information presented on 17/01/17

• 20th January – see the information presented on 20/01/17

#### Update – February 2017

The NHSGGC Board met on 21st February 2017 to consider the outcome of our consultation. The Board considered issues raised during the consultation, including:

- Concerns around emergency care
- Access for families
- The strong support from parents for the current Ward 15 service.

The Board also heard from clinical staff. These staff members shared the clinical benefits of improving services we offered to children in the Clyde area, including:

- Better medical cover
- Immediate access to a full range of paediatric treatment and care facilities. These services had the most up to date children's specialist equipment
- The full range of paediatric specialists in the Royal Hospital for Children.

Board members acknowledged the high regard for Ward 15 and the staff who worked there.

The Board also noted that the majority of care provided to children would remain at the Royal Alexandra Hospital(RAH). This included outpatient services, PANDA and emergency care.

After a detailed discussion, the Board voted in favour of the proposal to transfer Ward 15 services from the Royal Alexandra Hospital (RAH) to the Royal Hospital for Children (RHC). Please see the Board paper on <u>21st of February 2017</u>.

#### Next Steps

The Board made a submission to the Cabinet Secretary for Health, Wellbeing and Sport. They asked for approval on the proposed changes.

#### Update – 19th January 2018

The Cabinet Secretary for Health, Wellbeing and Sport approved transferring inpatient paediatric services from the Royal Alexandra Hospital (RAH) to the Royal Hospital for Children (RHC). Read our statement.

#### Update – 15th August 2018

Paediatric inpatient, day case and short stay medical services moved to the new Royal Hospital for Children (RHC)