

Quality Improvement Programmes and Resources

For support with your QI practice please contact lisa.heffernan@ggc.scot.nhs.uk Clinical Improvement Coordinator

For ihub support/information on QI programmes please contact his.pcpteam@nhs.scot

Topic	Quality improvement programme	Support/resources
Anticipatory Care Planning	ACP Toolkit - Four steps that you should consider when preparing for and undertaking ACP 1.Preparation and planning 2.Meaningful conversations 3.Documentation and sharing 4.Regular review	Improving conversations about anticipatory care planning
	NHSGGC planning for care <ul style="list-style-type: none"> • Conversation Tips • Useful documents and resources 	Planning for Care
Healthy lifestyle	NHSGGC Health Improvement <ul style="list-style-type: none"> • Health improvement training • Food, nutrition and weight management • Life circumstances • Tobacco and smokefree • Health literacy • Physical Activity 	<ul style="list-style-type: none"> • NHSGGC : Health Improvement • Health Improvement leads for NHSGGC

	<ul style="list-style-type: none"> • Employment and health 	
Cluster Resources	Various resources that will support clusters with Quality Improvement projects	<ul style="list-style-type: none"> • Cluster Resources
COPD	COPD care bundle	<ul style="list-style-type: none"> • PNSDT care bundle
Diabetes	Diabetes is a Scot Gov and NHSGGC QI priority. See support/resource section	<ul style="list-style-type: none"> • Control IT plus booklet and videos • Realistic Medicine/House of Care PNA.Team@ggc.scot.nhs.uk
Effective leadership	Primary Care Improving Together	<ul style="list-style-type: none"> • NES leadership and management zone
Frailty	Frailty resources ihub <ul style="list-style-type: none"> • Webinars on national and local improvement work • Resources • Case studies 	<ul style="list-style-type: none"> • Frailty resources - Frailty resources (ihub.scot) • Join the Frailty Learning System by emailing his.frailty@nhs.scot.
Green Impact for health	RCGP's Green Impact for Health Toolkit	<ul style="list-style-type: none"> • RCGP Green Impact for health

Mental Health	<ul style="list-style-type: none"> • Primary care improving together interactive – mental health • Toolkits guidance resources 	<ul style="list-style-type: none"> • Primary Care - Mental Health
Peer support	Nurse support	<ul style="list-style-type: none"> • PNSDT support: Nurse meetings Clinical supervision 1-1 Support To access support please contact PNA.Team@ggc.scot.nhs.uk
Prescribing (Serial) Toolkit	Effective serial prescribing can: <ul style="list-style-type: none"> • Reduce GP practice and pharmacy staff workload • Enhance patient outcomes and the overall care experience for people, families 	<ul style="list-style-type: none"> • Scottish Patient Safety Programme - Pharmacotherapy

	and staff.	
Prescribing (Acute) Toolkit	<p>Effective prescribing processes can:</p> <ul style="list-style-type: none"> • Provide patients with safe and improved access to medication • Address prescribing workload issues • Make the best use of skills within the primary care multidisciplinary team 	Acute Prescribing Toolkit
Primary Care Resilience Webinar Series:	<ul style="list-style-type: none"> • Improving access to general practice • Managing and delivering different ways of consulting in general practice • What matters to you and multidisciplinary care planning • Managing long term conditions in primary care 	ihub Primary care resilience webinar series
Practice and cluster topics	<ul style="list-style-type: none"> • Addressing health inequalities in practice • Partnership working • GP cluster working learning cycle • CQL Peer support • Quality improvement support for primary care 	<ul style="list-style-type: none"> • Primary Care - Practice and cluster topics (ihub.scot) • CQL peer support to join group contact: His.pcpteam@nhs.scot • Quality Improvement support for primary care
Workflow Optimisation Toolkit	<ul style="list-style-type: none"> • Preparing for Workflow Optimisation • Delivering Workflow Optimisation • How to measure progress • Sustaining success 	<ul style="list-style-type: none"> • Workflow Optimisation Toolkit - Workflow Optimisation Toolkit (ihub.scot)
Remote consultations	Various resources/learning materials for NES	<ul style="list-style-type: none"> • Using quality improvement to rapidly implement NHS Near Me • Near Me video consulting Turas Learn (nhs.scot) • Using remote consulting in clinical scenarios Turas Learn (nhs.scot)
Safe and effective care for patients and staff	Demand optimisations	<ul style="list-style-type: none"> • Primary Care Atlas of Variation for Diagnostic Laboratory Tests
	Right Time Right Person Right Care	<ul style="list-style-type: none"> • Patient Safety Essentials-Toolkit
	Creating conditions for safety	<ul style="list-style-type: none"> • Primary care/creating the conditions for safety
	Safety climate online survey	<ul style="list-style-type: none"> • GP safety climate survey

**Sustainability in
Quality
Improvement**

By integrating sustainability into quality improvement, social and environmental challenges in healthcare can be addressed as a core part of professional practice, using a recognised method for change.

- [Sustainable Quality Improvement \(susqi.org\)](http://susqi.org)