Public Services Delivery Scotland

Medical and Diagnostic Device Safety

Engaging Scottish Patients and Service Users

NHS SCOTLAND

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Reporting | Learning | Prevention

How to report incidents involving medical and diagnostic devices

Health and social care professionals

Report your adverse events to the local risk system and to IRIC. Your local risk system may be referred to as Datix, Evotix, Healthcare Guardian, etc.

If you provide a device to a patient or service user for them to use at home, and something goes wrong, please let them know they can contribute to medical device safety by reporting the event to Yellow Card.

Professionals reporting to IRIC:

Click this link or scan the QR code

A message you can give to patients and service users

Report adverse events to the team responsible for managing your care, for example your family doctor, hospital consultant, practice nurse or a homecare worker.

You can also report incidents involving medical and diagnostic devices to the UK regulator, the Medicines and Healthcare products Regulatory Agency (MHRA) which operates the Yellow Card Scheme. MHRA monitors the safety of medical devices available in the UK.

Patients and service users reporting to Yellow Card: click this link or scan QR code

Patient and public reports to Yellow Card - medical devices

Source	2025-26 Q4	2025-26 (full year)
Scotland	3	22
Wales	6	24
Northern Ireland	4	6
England	138	678
Total for UK	**151**	**730**

Types of devices involved in Yellow Card reports (last 12m)

Examples	No.
Patient monitors/monitoring systems	7
Glucose monitoring systems	4
Glucose monitoring systems	2
Ambulatory insulin infusion pumps	1
Catheterization kits/sets	1