

NHS Greater Glasgow & Clyde Primary Care Services 2024 – 2029

Our Plan



Primary Care is the first place people go when they need help or support to do with their health. It is very important for keeping us healthy and can stop people from getting sick by helping them early.



Primary Care includes Doctors (GPs), Chemists (Pharmacists), Dentists and Eye Doctors (Optometrists). They are found in local areas where people live.



Primary Care also includes other staff. These include people like Physiotherapists (someone that helps you move better and feel healthier using exercises, movement, and advice). Also Dietitians (someone who helps people understand healthy eating) and Nurses. They work together to help people stay healthy and feel better.



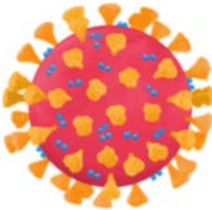
We want to work with the health care system. These include specialists and social care services.



We have a 5 year plan for Primary Care. This will help us change Primary Care for the better.



We are focusing on improving the work already happening in Primary Care to improve people's health and wellbeing.



The Covid-19 pandemic has changed a lot of things. It changed how we plan services and provide them. Primary Care needs to change to keep up.



We need to do this in a way that improves the way we provide Primary Care as it is important to get it right for people.



This plan looks over the way we provide Primary Care. It also focuses on the changes we want to make.



This plan is an opportunity for Primary Care to change for the better.



By 2029 we want to have:

- More people working within Primary Care
- Technology to improve our services
- Teams working with good leadership and planning
- Patients with a better understanding of our services
- People using the right services at the right time
- Better ways to get involved early
- Better access to information
- Make it easier for everyone who uses our services to improve their health





The plan will be watched over by a group called the NHSGGC Primary Care Programme Board. This group has people from all parts of Primary Care and other important health groups.

They will tell the managers for health and care services how the plan is going. This will help make sure the plan fits in with other work that's going on.



The plan will last five years. It will say what we will do, when we will do it and how we will know if it works.



The plan will also include other promises from NHS Greater Glasgow & Clyde. We will check it every year to keep it up to date.



We will look at our work often to see how well we are doing. This will help us make things better for patients, workers and health services. What we learn will help us plan for the future.