

Primary Care Access Programme National 'Sharing the Learning' Webinar

Tuesday 23 May 2023, 1 – 2pm

Access to primary care is one of the key issues facing our healthcare system. The Primary Care Access Programme (PCAP) supports primary care teams to identify the root cause of access issues using DCAQ (demand, capacity, activity and queue), and quality improvement methodologies to test and embed changes. Over the past 10 months, more than 80 teams have taken part in PCAP across 11 NHS boards.

This webinar is an opportunity for participating teams to celebrate and share the learning in improving access so far. This webinar is for all primary care multidisciplinary staff and teams and may be especially valuable to those considering joining the programme.

In this webinar you will be able to:

- learn about tools and approaches used
- get top tips from participating teams on their journey to improve access, and
- make connections with other healthcare professionals across Scotland.

How do I join?

→ [Sign up on our registration page](#) to receive details on how to join on the day.

→ **This webinar will take place on MS Teams.** You do not need to have an account, but you may need to download the app if you plan to join us using a mobile device. You may prefer to access the session using the app on your laptop or PC. The app can be downloaded [here](#).

Questions? Please get in touch with us at his.pcpteam@nhs.scot

Connect with us on Twitter: [@SPSP_PC #PCImprove](#)

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