## Online Leadership

OD recognise the challenges our leaders have in managing time constraints and setting aside time for development activities. Short, intensive development sessions can be a useful way of learning. Rather than spending a full day covering a relatively wide range of topics, our online leadership sessions will focus on specific topics, concentrating on key issues rather than the broader picture. The next session is:

## "Giving Feedback with Compassion and Candour"

Although a dreaded activity for many, feedback is an important development tool that everyone has at their disposal. There are so many factors that make it cumbersome; overthinking, second guessing how the receiver will respond, anticipating the worst, plus the use of unhelpful pre-cursors. There is no doubt that the more we offer feedback, day to day, the easier it becomes and the less 'out of the blue' it seems. And let's not forget, it's equally as important to spot people doing things right as well as looking for what could be better.

This session, facilitated by Maria Moreno, will cover techniques to enable feedback discussions including:

- Language that helps and hinders
- The importance of being explicit and specific
- Helpful frameworks Bridge model and E2C2
- Preparation for sharing observations with a colleague

Speaker: Maria Moreno, M Potential

Date: Wednesday 24<sup>th</sup> September 2025 Time: 08.30-09.30am

**Register for the session – <u>https://link.webropol.com/ep/onlineleadershipseptember2025givingfeedback</u>** 

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