

NHS Greater Glasgow and Clyde	Paper No. 23/54
Paper Title	Standing Committee Chairs Board Report
Meeting:	Board Meeting
Date of Meeting:	29 August 2023
Purpose of Paper:	For Assurance
Classification:	Board Official
Name of Reporting Committee	Acute Services Committee
Date of Reporting Committee	18 July 2023
Committee Chairperson	Mr Ian Ritchie

1. Purpose of Paper:

The purpose of this paper is to inform the NHS Board on key items of discussion at NHS GGC Acute Services Committee.

2. Recommendation:

The Board is asked to note the key items of discussion at the recent meeting of the Acute Services Committee on Tuesday 18 July 2023 as set out below and seek further assurance as required.

3. Key Items of Discussion noting purpose; Assurance/Approval/Awareness.

3.1 Acute Update

- Presentation provided for Awareness
- The Committee were advised of the attendance and occupancy rates in acute sectors, as well as ongoing work on delayed discharges and ED waiting times.
- The Committee acknowledged challenges surrounding of length of stay, delayed discharges need whole system approach, pandemic's impact on conditions.

3.2 Patient Experience Report – Q4

- Paper provided for Assurance
- The Committee noted additional information available within the report with regards to analysis and learning from service user feedback.
- The Committee were advised of the low complaint rate (0.1%) compared to patient contact in acute services.
- The Committee were assured by the number of SPSO complaints not taken forward, some cases upheld with no recommendations due to robust complaints handling.

3.3 Acute Services Integrated Performance Report

- Paper provided for Assurance
- The Committee noted:
 - i. Improvements in 31-day cancer time performance
 - ii. TTG for scope, imaging, and patients waiting over 78 weeks
- The Committee recognised the following challenges:
 - i. ED compliance
 - ii. 62-day cancer time performance
- The Committee reflected on the KPI data, and discussed the work underway to tackle challenging areas.
- The Committee were assured by the report.

3.4 Cancer Performance Update

- Paper provided for Awareness
- The Committee noted the increase in performance within the quarter.
- The Committee acknowledged Colorectal challenges linked to CT and MRI capacity
- The Committee reflected on demand vs capacity
- The Committee were assured by the work undertaken across the service, as well as the SMT, to reduce waiting times.
- The Committee were assured by the report.

3.5 Financial Monitoring Report

- Paper provided for Assurance.
- The Committee noted the progress in reducing use of premium agency.
- The Committee were advised of financial challenges faced by the Board.
- The Committee were assured by the report.

3.6 Extract from the Corporate Risk Register

- Paper provided for Approval.
- Risk scores reviewed monthly across SMG and CMT
- Committee approved no proposed changes to current scores.
- The Committee were content to approve the Corporate Risk Register.

4. Issues for referral to other Standing Committees or escalation to the NHS Board

There were no issues for referral to other Standing Committees or escalation to the NHS Board.

5. Date of Next Meeting

The next meeting of the Acute Services Committee will take place on Tuesday, 19 September 2023.