

<b>NHS Greater Glasgow &amp; Clyde</b>	<b>Paper No. 23/41</b>
<b>Paper Title</b>	<b>Standing Committee Chair's Board Report</b>
<b>Meeting:</b>	<b>Board Meeting</b>
<b>Date of Meeting:</b>	<b>Tuesday, 27 June 2023</b>
<b>Purpose of Paper:</b>	<b>For Assurance</b>
<b>Classification:</b>	<b>Board Official</b>
<b>Name of Reporting Committee</b>	<b>Finance, Planning and Performance Committee</b>
<b>Date of Reporting Committee</b>	<b>13 June 2023</b>
<b>Committee Chairperson</b>	<b>Ms Margaret Kerr</b>

## 1. Purpose of Paper

**The purpose of this paper is to:** inform the NHS Board on key items of discussion at the NHSGGC Finance, Planning and Performance Committee.

## 2. Recommendation

The Board is asked to note the key items of discussion at the recent meeting of the Finance, Planning and Performance Committee on 13 June 2023 as set out below and seek further assurance as required.

## 3. Key Items of Discussion

### 3.1 Urgent Items of Business

#### **Verbal update on Social Listening provided for awareness**

- The Committee received an update regarding the approach to Social Listening adopted by NHSGGC.
- The Committee was reminded that action to ensure responsive communications had been recommended by the Scottish Government Oversight Board, with social listening an element of the Communication and Engagement Strategy approved by the NHS Board in December 2020. Assurance was received that appropriate procurement protocols had been observed with regards to the contract with Meltwater.
- The Committee accepted an apology from the Director of Communications & Engagement for an error in judgement that added a deceased patient's relative

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name to the terms used to search social media for issues concerning services delivered by NHSGGC. The Committee confirmed that no individual names (including elected representatives) should be used as part of the search criteria and it was confirmed that was now the case.

- The Committee recommended that the weekly update on external media issues to all Board Members should be expanded to include a summary of social media activity relevant to the quality of services delivered by NHSGGC.
- The Committee also recommended that the induction programme for new Board Members include discussions on existing corporate strategies, including the NHSGGC Communications & Engagement Strategy.
- The Committee noted the update.

### **Verbal update on GP Out of Hours Service provided for awareness**

- The Committee noted the discussions with Health Improvement Scotland (HIS) regarding the business continuity that has been in place within NHSGGC since 2020
- The Committee was advised that it was the assessment of HIS that a continuation of this service delivery model would not meet the threshold for a majority service change.
- The Committee was informed that HIS would remain involved in piloting a new approach to engagement which will be used across NHS Scotland. This would include taking forward the proposal to move out of business continuity arrangements.
- The Committee noted the update.

### **Verbal update on the Managed Services Contract provided for awareness**

- The Committee received an update on the Managed Services Contract for Labs across NHSGGC
- The Committee was advised that following a tendering exercise a preferred bidder was notified.
- The Committee was informed that another bidder in the tender has challenged the stance which has caused a delay in work progressing.
- The Committee was assured that appropriate legal guidance had been sought and an update on the outcome would be provided in due course.

### **Verbal update on the External Audit provided for awareness**

- The Committee noted that their remained one significant item outstanding at the clearance meeting with the new external auditors – Ernst & Young (EY). Members were advised this was in respect of accruals in relation to SLAs with other Health Boards since 2020-21 as a result of the pandemic.
- The Committee was advised that dialogue continued with EY.

## **3.2 Public Inquiry Update**

- Presentation provided for awareness.
- The Committee noted the Scottish Hospitals Inquiry (SHI) is set up under the Inquiries Act 2005, Chaired by Lord Brodie.
- The Committee was informed of key inquiry dates focussing on Hearings taking place from 12<sup>th</sup> to 23<sup>rd</sup> June.

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- Concurrent processes were also noted in terms of the Legal Claim against Multiplex, Currie and Brown, the Police Investigation – Operation Quadric and a number of civil claims. The significant time, focus and support required for those involved in supporting these activities was highlighted.
- The Scottish and UK COVID Inquiries and the Police COVID Deaths Investigation – Operation Koper, was also brought to the Committee's attention.

### **3.3 Primary Care Improvement Plans**

- Paper provided for assurance.
- The Committee noted a substantial change programme in terms of both scale and complexity across the six HSCPs, 228 GP practices and a wide range of community services and professional groups.
- The Committee was informed that there had been significant progress in implementation of the PCIPs.

### **3.4 Laboratory Information Management System Update**

- Paper provided for assurance.
- The Committee was
- as advised of the changes to the programme since award of the contract, notably:
  - A commercial imperative to fast-track implementation in some NHS Boards
  - Re-provisioning of the NHSGGC Laboratories Managed Services Contract
  - Review of the LIMS implementation model to maximise benefit
  - NHSGGC call-off of the optional Genetics Module

### **3.5 IJB Strategic Plan - Inverclyde HSCP**

- Paper provided for assurance.
- The Committee noted the five-year (2019-24) Inverclyde Strategic Plan set out the shared strategic priorities and ambitions for Inverclyde.
- Members were advised that the Inverclyde Integration Joint Board, at its meeting on the 20 March 2023, approved the refreshed Strategic Plan April 2023- March 2024.
- The Committee was advised that, where possible, reference had been made to relevant remobilisation and recovery plans and NHS Greater Glasgow and Clyde key strategic plans.
- Members noted that a Performance Framework had been developed to support the key deliverables outlined in the plan.

### **3.6 A Refresh of the Strategy for Mental Health Services in Greater Glasgow & Clyde: 2023-28**

- The Committee was advised that the extant Mental Health Strategy primarily focused on adult mental health services.
- The Committee was advised that the requirement for significant adult and older adult service change was identified and has formed the basis of the NHS GG&C 5-year Mental Health Strategy from 2018, shifting the balance of care.
- The Committee was assured that engagement has taken place, including user and carer representatives, on a number of occasions in developing the updated Strategy.
- The Committee endorsed the Strategy for onward approval at the Board.

### **3.7 Sustainability Strategy**

- The Committee noted the scale of the climate and net zero challenge.
- The Committee was informed of alignment, where possible, within the strategy with other Board strategies.
- The Committee noted the context of Sustainability within NHSGGC.
- The Committee was advised of the interim targets assigned to each working group, inclusive of ADP & MTP objectives.
- The Committee endorsed the Strategy for onward approval at the Board.

### **3.8 Performance Report Month 12 2022-23 & Month 1 2023-24**

- Paper provided for assurance – month 12 for information.
- The Committee noted the summary of performance against the respective KPIs outlined in the Performance Assurance Framework, and based on the measures contained in the 2023-24 Draft Annual Delivery Plan alongside key local and national performance measures.

### **3.9 Financial Monitoring Report**

- Paper provided for assurance.
- The Committee was advised on the Month 12 position, a surplus of £0.56m at 31st March 2023. (Month 11 reported £10.37m)
- The Committee was informed on the Sustainability and Value Programme
- Members noted the 2022-23 - year end position; as at the 31st of March 2023 the Board had achieved a surplus of £0.56m. A significant improvement compared to the deficit of £78.4m that was
- Members noted the 2023-24 position which was within the Financial Plan, approved by the Board on the 25th April 2023.

### **3.10 Corporate Risk Register**

- Paper provided for approval.
- The Committee noted a decrease in Risk 3054 'Remobilisation Plan - Coordination, Capacity and Resources.
- The Committee approved the register.

## **4 Issues for referral to other Standing Committees or escalation to the NHS Board**

There were no issues for referral to other Standing Committees or escalation to the NHS Board.

## **5 Date of Next Meeting**

The next meeting of the Finance, Planning and Performance Committee will take place on Tuesday, 01 August 2023.