

ACF (M) 22/05
 Minutes 74 – 83

NHS GREATER GLASGOW AND CLYDE

Minutes of the Meeting of the Area Clinical Forum Held on Thursday 8 December 2022 at 2pm Via Microsoft Teams and the Boardroom

PRESENT

Dr Lesley Rousselet (in the Chair)

Dr Anita Belbin	Ms Laura Sweeney
Dr Jane Burns	Dr Alastair Taylor
Dr Ruth Hamilton	Ms Julie Tomlinson

IN ATTENDANCE

Mrs Jane Grant	Chief Executive
Professor Angela Wallace	Executive Director of Nursing
Mr William Edwards	Chief Operating Officer
Mrs Anne MacPherson	Director of HR and Organisational Development
Ms Sandra Bustillo	Director of Communications and Public Engagement
Dr Lucy Gamble	Consultant Clinical Psychologist
Dr Ron Alexander	Consultant Urologist
Ms Kim Donald	Board Secretary (Minutes)

			ACTION BY
74.	WELCOME AND APOLOGIES		
	<p>The Chair welcomed those present to the meeting of the Area Clinical Forum, chaired remotely via MS Teams.</p> <p>Apologies for absence were intimated on behalf of Elaine Love, Helen Little, Kate Rocks and Dr Jennifer Armstrong.</p> <p>NOTED</p>		
75.	DECLARATIONS OF INTEREST		
	<p>The Chair invited members to declare any interests in any of the items being discussed. There were no declarations made.</p>		

			ACTION BY
	<u>NOTED</u>		
76.	MINUTES OF PREVIOUS MEETING – 9 JUNE 2022		
	<p>The Forum considered the minute of the Area Clinical Forum meeting of 13 October 2022 [ACF (M) 22/04].</p> <p>The Forum was content to approve the minutes as an accurate record.</p> <p><u>APPROVED</u></p>		
77.	MATTERS ARISING		
a)	<u>ROLLING ACTION LIST</u>		
	<p>The Forum considered the Rolling Action List (RAL) and the following updates were provided:</p> <p><u>No 53a – Healthcare Scientist Professional Lead</u> Dr Rousselet confirmed that the post had been shortlisted and an interview date had been confirmed. Prof Wallace noted a positive response rate to the advert. It was agreed that the action could now be closed.</p> <p><u>APPROVED</u></p>		Secretary
78.	COVID-19 UPDATE		
	<p>The Chair invited Mr William Edwards, Chief Operating Officer, to provide a verbal update on the current position with Acute Services.</p> <p>Mr Edwards confirmed that there were 284 inpatients who had tested positive for Covid within the last 28 days, with 4 patients in ITU. Mr Edwards noted the pressure within unscheduled care, with recent published data showing GGC performance at 56.9%, with the Scottish average being 61.8%.</p> <p>Mr Edwards highlighted that there were action plans in place to improve upon the performance which were being factored into the Winter Plan to support the sectors in creating additionality, where possible.</p>		

			ACTION BY
	In response to a query regarding staff absences as a result of Covid, Mrs MacPherson highlighted that the sickness recording changed in September seeing Covid absences being reflected as a normal sickness category. Mrs MacPherson advised the numbers remain stable at around 300 across the Health Board.		
	<u>NOTED</u>		
79.	EXECUTIVE UPDATE ON ONGOING BOARD BUSINESS		
	The Chair invited Mrs Grant, Chief Executive, to provide a verbal update on ongoing Board Business		
	Mrs Grant highlighted that work remained ongoing with regards to delayed discharges which were causing significant system pressures.		
	Mrs Grant noted that mental health was a general focus, along with the Public Inquiry.		
	Mrs Grant advised the Committee that there was a Board Seminar held on 29 th November 2022 which focussed on Moving Forward Together and the current Financial Position which was well received by Board Members.		
	The Forum was content to note the update.		
	<u>NOTED</u>		
80.	INDUSTRIAL ACTION		
	The Chair invited Mrs Anne MacPherson, Director of HR and Organisational Development, to provide a verbal update on Industrial Action.		
	Mrs MacPherson noted that the Agenda for Change pay uplift discussions normally take place across March/April each year with the trade unions submitting their expectations based on inflation. Mrs MacPherson and Mrs Grant are both members of the Scottish Terms and Conditions Committee.		
	Mrs MacPherson explained that the initial offer of 5% uplift had been rejected; this was countered with an offer that also considered non-pay specific items (e.g. hours of work) which was under review.		

			ACTION BY
	<p>Mrs MacPherson highlighted that this was a final offer and business continuity plans had been put in place for possible strike action, with guidance and FAQs being circulated to management across the Health Board.</p> <p><u>NOTED</u></p>		
81.	COMMUNICATIONS STRATEGY UPDATE		
	<p>The Chair invited Ms Sandra Bustillo, Director of Communications and Public Engagement, to share her presentation regarding the Communications Strategy Update.</p> <p>Ms Bustillo noted that the strategy was a collaborative approach with the Scottish Government in engaging and sharing new models of care. Ms Bustillo noted the significance of this approach as a result of the pandemic, particularly with the development and roll out of remote consultations like Near Me.</p> <p>Ms Bustillo reflected on the importance of sharing these changes with all service users to ensure that the Right Care, Right Place message was reinforced.</p> <p>Ms Bustillo also highlighted that work was underway to showcase the demand of Primary Care, and reflect the significant increase in GP workloads.</p> <p>The Forum was content to note the update.</p> <p><u>NOTED</u></p>		
82.	ED SURVEY RESULTS		
	<p>The Chair invited Ms Bustillo to share her presentation regarding ED Survey Results.</p> <p>Ms Bustillo noted that the survey was performed via text message and focussed on patients who had been discharged from ED across 10-19th October 2022. Ms Bustillo advised that the return rate was positive, and the data collated was a useful first tranche.</p> <p>The Forum noted that a significant number of patients who attended ED were able to get a GP appointment within 1-3 days. Ms Bustillo noted that work was ongoing with the COO and the Acute Team to establish what further information could be collated to assist in challenging behaviours.</p>		

		ACTION BY
	<p>In response to a query regarding the different response rates across the questions, Ms Bustillo recognised that not all of the questions would be relevant to everyone who responded and that further analysis was required.</p> <p>The Forum was content to note the update.</p> <p><u>NOTED</u></p>	
<p>83.</p>	<p>BRIEF UPDATE FROM EACH ADVISORY COMMITTEE ON SALIENT BUSINESS POINTS AND MINUTES TO NOTE</p>	
	<p>The Chair asked each Advisory Committee Chair to provide a brief update.</p> <p><u>Area Medical Committee</u></p> <p>Dr Taylor recognised the system pressures across hospital services but highlighted the strain that GPs are under. He noted that the Scottish Government had pulled funding for the Primary Care Mental Health and Wellbeing fund, which added dubiety to the sustainability of GP services. Dr Taylor also noted that GP Practices are responsible for pay uplifts, meaning that they will likely not see a pay rise this year which is demoralising.</p> <p><u>Area AHP & Healthcare Scientists Committee</u></p> <p>No update was provided.</p> <p><u>Area Optometric Committee</u></p> <p>Dr Rousselet noted that the focus was primarily on the Primary Care Programme Board and waiting list management; particularly with regards to symptom free glaucoma patients that required clinical follow up.</p> <p><u>Area Dental Committee</u></p> <p>Dr Kidd highlighted issues with access to care for patients who had been deregistered from a practice. He advised that there were 2 practices in the Inverclyde area who had converted to private, leaving no option but to deregister NHS patients. Both practices were large, meaning the deregistered patients have no option for alternative care within the area. Dr Kidd noted that there were issues with current registrations, and the disadvantage</p>	

OFFICIAL SENSITIVE

		ACTION BY
	<p>to dentists with regards to routine care. The Forum agreed that this would likely impact on Primary Care and Unscheduled Care.</p> <p><u>Area Psychology Committee</u></p> <p>Dr Burns highlighted that there were wider staffing shortages, however, recovery money has made a small but positive difference in CAMHS.</p> <p><u>Area Nursing and Midwifery Committee</u></p> <p>Ms Tomlinson highlighted that the Committee would be extending their membership and emails have gone out for nominations. The recent Vice Chair election had not been fruitful, and it was agreed the next election would take place when the membership had increased.</p> <p><u>Area Pharmaceutical Committee</u></p> <p>No issues updated.</p> <p>The Forum was content to note the update.</p> <p><u>NOTED</u></p>	
74.	DATE AND TIME OF NEXT SCHEDULED MEETING	
	The next meeting would be held on 9th February 2023 at 2pm, via MS Teams and the Boardroom.	