

NHS Greater Glasgow & Clyde	Paper No. 24/31
Paper Title	Standing Committee Chairs Board Report
Meeting:	NHSGGC Board Meeting
Date of Meeting:	30 April 2024
Purpose of Paper:	Assurance
Classification:	Board Official
Name of Reporting Committee	Acute Services Committee
Date of Reporting Committee	19 March 2024
Committee Chairperson	Dr Paul Ryan (Vice Chair)

1. Purpose of Paper:

The purpose of this paper is to inform the NHS Board on key items of discussion at NHS GGC Acute Services Committee.

2. Recommendation:

The Board is asked to note the key items of discussion at the recent meeting of the Acute Services Committee on Tuesday 19 March 2024 as set out below and seek further assurance as required.

3. Key Items of Discussion noting purpose; Assurance/Approval/Awareness.

3.1 Acute/Winter Update

- Verbal update provided for Awareness
- The Committee noted that pressures across the system were ongoing and occupancy rates remained challenging. The Committee received assurance that maintaining flow remains a significant priority.

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- The Committee noted the number of delayed discharges in January 2024.
- Planned care programme numbers were submitted to Scottish Government. The Committee noted that NHS GGC are predicted to overachieve in all areas and have not had to sacrifice the planned care programme to accommodate the winter pressures.
- The Committee were assured that Acute Services continue to work efficiently and effectively, recognising the challenges.

3.2 Acute Services Integrated Performance Report

- Paper provided for Assurance
- The Committee received a summary of performance against the Key Performance Indicators (KPIs) outlined in the Acute Performance Assurance Framework.
- The Committee noted that progress has been made across outpatient and in-patient/day case wait times, remaining within the planned position agreed with Scottish Government. The number of new patients waiting over 78 weeks has reduced significantly.
- The Committee acknowledged the challenges in relation to A&E waiting times pressures. The Committee noted that the overall compliance with the A&E four hour waits represented a marginal reduction in the previous months' position. Performance is in line with the national trend.
- The Committee received an update regarding the Cancer 62 Day Waiting Times and noted the challenges due to the significant increase in USOC referrals in comparison to pre-pandemic referrals.
- The Committee were assured by the update provided.

3.3 Financial Monitoring Report

- Paper provided for Assurance.
- The Committee received the Month 10 Finance Report and noted the financial position as of 31 January 2024.
- The unachieved savings for Month 10 totalled £25.2m YTD.
- The Committee noted that the year-end forecast was anticipated to be £63.6m, being pays and non-pays of £33.8m and Unachieved Savings of £29.8m.
- The Committee were assured by the update provided.

3.4 Report on visit to Neurorehabilitation Unit

- Update provided for Awareness.
- The staff were commended for their enthusiasm and commitment.
- The Committee noted the update provided.

3.5 Patient Experience Report

- Paper presented for Assurance.
- The paper provided an overview of performance within the Complaints process and also SPSO activity in relation to Acute Division, within Quarter 3.
- The Committee noted that the response targets were meeting the national KPI.
- The main themes of complaints were around wait times and staff attitude/behaviour. The Committee noted that there was sustained improvement in performance against handling of Stage 2 complaints and there is ongoing work to improve and share learning.
- The Committee were assured by the update provided.

3.6 Extract from the Corporate Risk Register

- Paper provided for Approval.
- The Committee considered the risks aligned to the Committee
 - Risk scores remained static for the reporting period, with no proposed changes to risk scores.
 - The Committee noted that a date is in the process of being arranged to carry out a deep dive of Unscheduled Care Waiting Time Targets Risk.
- The Committee received a presentation to provide a stronger understanding of how risks are calculated and registered.
- The Committee were content to approve the Corporate Risk Register.

4. Issues for referral to other Standing Committees or escalation to the NHS Board

There were no issues for referral to other Standing Committees or escalation to the NHS Board.

5. Date of Next Meeting

The next meeting of the Acute Services Committee will take place on Tuesday, 7 May 2024.