

NHS Greater Glasgow and Clyde	Paper No. 26/107
Meeting:	NHSGGC Board Meeting
Meeting Date:	27 August 2026
Title:	Safety and Public Confidence Oversight Group
Sponsoring Director/Manager:	Mrs Claire MacArthur, Director of Planning
Report Author:	Mr Scott Wilson, Head of Business and Corporate Programmes

1. Purpose

The purpose of the paper is to provide an update on the progress of the Safety and Public Confidence Group (SPCG).

2. Executive Summary

The paper can be summarised as follows:

- The SPCG has continued to progress activity across its three portfolios since the previous Board update on 25 June 2026.
- Key developments include the continuation of patient, family, staff and public engagement activity, progression of assurance work relating to water and ventilation systems, and ongoing work to support professional relationships, leadership and organisational culture.
- The SPCG met on 02 July 2026 and has now progressed into the reporting and reflection stage of Phase 1. A programme of small-group engagement sessions has been established to support review, discussion and refinement of portfolio outputs ahead of final reporting.
- The first round of small group sessions was completed during 27-28 July 2026, with a further round scheduled for 18-19 August 2026. Portfolio reports and recommendations will be presented to the SPCG on 02 September 2026.
- Governance arrangements remain in place, supported by regular SPCG meetings, ongoing stakeholder engagement and publication of papers, minutes and key messages through the dedicated SPCG webpages.

3. Recommendations

The Board is asked to note the progress outlined above as an update for assurance.

This paper has been developed to provide assurance on the progress of the SPCG programme and the activity undertaken since the previous Board update.

4. Response Required

This paper is presented for assurance.

5. Impact Assessment

The impact of this paper on NHSGGC's corporate aims, approach to equality and diversity and environmental impact are assessed as follows:

• Better Health	<u>Positive</u> impact
• Better Care	<u>Positive</u> impact
• Better Value	<u>Positive</u> impact
• Better Workplace	<u>Positive</u> impact
• Equality & Diversity	<u>Positive</u> impact
• Environment	<u>Positive</u> impact

6. Engagement & Communications

The issues addressed in this paper were subject to the following engagement and communications activity:

- SPCG meeting held on 02 July 2026
- SPCG small-group engagement sessions undertaken during July 2026
- Regular SPCG updates through fortnightly communications
- Ongoing publication of SPCG papers, minutes and key messages through the dedicated SPCG webpages.

7. Governance Route

This paper has been previously considered by the following groups as part of its development:

- As above.

8. Date Prepared & Issued

Paper prepared: 10 August 2026

Paper issued: 19 August 2026



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1. Purpose

The purpose of this paper is to provide the NHSGGC Board with an update on activity undertaken through the Safety and Public Confidence Oversight Group (SPCG) since the previous Board update on 25 June 2026 and to outline the next steps in relation to Phase 1 reporting and assurance activity.

2. Background

As previously reported, the SPCG continues to oversee a programme of work across three portfolios:

- Portfolio 1 – Public Confidence, Engagement and Learning
- Portfolio 2 – Environment, Facilities and Technical Assurance
- Portfolio 3 – Professional Relationships, Leadership and Culture

The current phase of work is focused on gathering evidence, undertaking engagement activity, reviewing assurance information and developing portfolio outputs to support learning, assurance and improvement.

3. Progress Since the Previous Board Update

Since the 25 June 2026 Board update, significant activity has continued across three SPCG portfolios. Discussions at the last meeting also includes an update on the planning for the new Bone Marrow Transplant (BMT) unit, JACIE accreditation update and a discussion around the Risk Register for the SPCG programme.

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The SPCG met on 02 July 2026 and received updates across the programme of work, including portfolio activity, assurance workstreams, stakeholder engagement and arrangements for the reporting and reflection stage of Phase 1.

Portfolio Leads have continued engagement, assurance and evidence gathering activity within their respective areas and have progressed the development of portfolio outputs. This has included ongoing engagement with patients, families, staff and the public, continuation of technical assurance activity and progression of work relating to professional relationships and culture.

The programme remains within the timeframe agreed to complete Phase 1 reporting in August 2026, with portfolio reports due for SPCG consideration on 02 September 2026. The programme has now moved into the reporting and reflection stage of Phase 1 activity.

Discussions on the BMT Unit outlined the initial process to establish the work and plan. Work has started on a costed financial plan, though no specific details on this are available as yet.

4. Phase 1 Reporting and Reflection

The final stage of Phase 1 includes a period of reporting and reflection to allow portfolio outputs to be reviewed and considered prior to finalisation.

To support this process, a programme of small-group engagement sessions involving SPCG members was established.

The purpose of the small-group process is to:

- enable focused review of emerging portfolio outputs
- provide members with time to reflect on material presented
- raise questions and areas requiring clarification
- capture feedback to strengthen final portfolio reports, and
- support assurance ahead of completion of Phase 1 reporting

The first round of the three sessions was undertaken between 27 and 28 July 2026. Feedback from the discussions has been captured and shared with Portfolio Leads to support refinement of portfolio outputs. Outputs are currently being reviewed and updated in response to member feedback.

A second round of small-group discussions is scheduled during August 2026 and will provide a further opportunity for discussion and clarification ahead of completion of Phase 1 reporting. Portfolio reports and recommendations will be presented to the SPCG on 02 September 2026.

As part of the commitment to openness and transparency, SPCG papers, minutes, key messages and supporting information continue to be published on the dedicated [Safety and Public Confidence Oversight Group \(SPCG\) - NHSGGC](#) webpages.

5. Progress Across the Portfolios

5.1 Portfolio 1 - Patients, Families and Public

Portfolio 1 has continued a programme of engagement with patients, families, staff and the wider public. Activity undertaken during the reporting period has included surveys, one-to-one discussions, staff engagement activity and public sentiment work to support understanding of experiences and identify opportunities for learning and improvement.

During the July small-group sessions, SPCG members were provided with an overview of the engagement activity undertaken, participation information available at the time of reporting and draft portfolio outputs. Members were invited to review, test and challenge the material presented prior to finalisation of the portfolio reports.

5.2 Portfolio 2 - Environment, Facilities and Technical Assurance

Portfolio 2 has continued work relating to water assurance, adult ventilation assurance and paediatric ventilation assurance.

Multidisciplinary assurance groups have continued their work, bringing together clinical, microbiological, infection prevention and control, estates and facilities expertise, alongside external specialist input.

The groups have progressed review of available evidence, audit outputs and assurance arrangements within their respective areas. Draft outputs and areas for discussion were presented to SPCG members through the July small-group process to support further review, reflection and stakeholder input ahead of completion of final reporting.

5.3 Portfolio 3 - Professional Relationships and Culture

Portfolio 3 has continued work focused on professional relationships, culture and organisational learning. Activity has included stakeholder engagement, evidence review and development of portfolio outputs and progression of the Professional Resolution Framework.

Initial outputs were presented through the July small-group process to support reflection, challenge and consideration of areas requiring further exploration prior to final reporting.

6. Next Steps

The next phase of work will focus on:

- completion of the August small group discussions
- continued refinement of portfolio outputs
- completion of final portfolio reports
- development of associated action plans and recommendations where appropriate
- presentation of completed Phase 1 outputs through SPCG governance arrangements.
- Planning for Phase 2 will commence as part of the next SPCG meeting.

The next formal meeting of the SPCG is scheduled for 02 September 2026.

7. Recommendation

The Board is asked to:

- Note the progress made across the SPCG programme since the previous Board update.
- Note the reporting and reflection activity undertaken through the SPCG small-group process during July 2026.
- Note the planned next steps towards completion of Phase 1 reporting and assurance activity.