

<b>NHS Greater Glasgow and Clyde</b>	<b>Paper No. 25/94</b>
<b>Paper Title:</b>	<b>Standing Committee Chair's Board Report</b>
<b>Meeting:</b>	<b>NHSGGC Board Meeting</b>
<b>Date of Meeting:</b>	<b>24 June 2025</b>
<b>Purpose of Paper:</b>	<b>Assurance</b>
<b>Classification:</b>	<b>Board Official</b>
<b>Name of Reporting Committee:</b>	<b>Glasgow City Integration Joint Board</b>
<b>Date of Reporting Committee:</b>	<b>14 May 2025</b>
<b>Committee Chairperson:</b>	<b>Paul Ryan</b>

## 1. Purpose of Paper

**The purpose of this paper is to:** inform the NHS Board on key items of discussion at the Glasgow City Integration Joint Board (GCIJB).

## 2. Recommendation

The Board is asked to note the key items of discussion at the recent meeting of the Glasgow City IJB on [14 May 2025](#) as set out below and seek further assurance as required.

## 3. Key Items of Discussion

### **Appointment of Chief Finance Officer and Section 95 Officer to the IJB**

The IJB confirmed the appointment of Duncan Black to the post of Chief Officer, Finance and Resources and Section 95 Officer to the IJB. Duncan took up post on 2 June 2025.

### **Glasgow City IJB Minutes**

The IJB approved the minutes of the meeting held on [19 March 2025](#).

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### **Chief Officer Update**

The Chief Officer provided a verbal update on the undernoted key areas:

#### Delayed Discharges

At the time of the IJB meeting, delayed discharges in the city had reduced sharply over the past number of weeks. A number of factors contributed to this reduction, principally a reversion to more normal discharge levels from hospital; increased activity from the HSCP Hospital Team to recover from the previous high volumes; and the discharging of a number of more complex patients who had been delayed for an extended period whose discharge planning had come to fruition.

A joint improvement programme with Acute colleagues from North, South and Clyde sectors is ongoing. A number of shared improvement actions are being progressed, including a focus on Adults with Incapacity (AWI), choices, housecleans, complex delays, etc.

#### Homelessness

The level of Homelessness applications as at the end of March 2025 was up 9.3% on last year's figures, with the increase over two years at 26%. The total number of new Homelessness applications in April 2025 was 645, with a total of 203 refugee households presenting as homeless.

On 6 May 2025, there were 4203 in temporary accommodation; 1951 of which are refugees. Refugees account for 44% of Homeless applications. In Bed & Breakfast emergency accommodation the service is supporting 1661 households across 41 sites. Rough Sleepers (week commencing 28/04/2025) total 28. A number of initiatives are ongoing to manage demand.

#### Mental Health Inpatients

A review of the Mental Health Strategy is underway with plans being developed for further community consultation on shifting the balance of care from hospital-based care to the community. A list of options in relation to bed configuration and site appraisal is being finalised and officers are working with Healthcare Improvement Scotland to develop criteria for scoring.

Despite the continued pressure on bed capacity, there are opportunities to review patients and escalate discharges through the hospital discharge team and work is taking place with this team and ward staff to escalate discharges where possible. Data reports are being developed to help identify any specific barriers to discharge which will support decisions in terms of most effective community resources. Daily huddles continue to take place to support bed management, referrals from acute, and system wide decisions.

The Continuous Intervention Policy has been implemented although is in its early stages. It is anticipated that this will provide a more meaningful way of monitoring and engaging with patients but will also show a decrease in bank use.

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### Mental Health Community

The Mental Welfare Commission end of year visit for 2024 took place on 21 May, which reviewed Mental Welfare Commission investigation and themed report actions, Mental Health Act and AWI (Adults with Incapacity) activity and local scorecard.

One area for improvement for NHS GGC related to involvement of Mental Health Officers (MHOs) in Emergency Detention Certificates and a new process has been introduced to ensure that, where possible, MHOs are involved in decision making and medical staff are able to evidence attempts to seek MHO attendance.

A significant piece of work has been initiated to review MHO structures and governance in the city in response to a Practice Review audit.

A significant increase in the volume of neurodevelopmental referrals has created significant pressure for community mental health teams, and a paper will be presented to a future IJB to outline the proposals to manage the demand.

### The Thistle – Safer Drug Consumption Facility (SDCF)

The Oversight Board continues to meet on a 6-weekly basis, chaired by the Chief Officer, with three workstreams reporting in – Comms and Engagement, Performance and Governance and Evaluation. Data is now being published monthly via a dedicated page on the HSCP website.

The Scottish Affairs Committee Inquiry remains ongoing, examining the legal and policy challenges faced in setting up and running the pilot SDCF. The Committee have heard evidence from HSCP officers, Cllr Casey, Police Scotland, the Lord Advocate and academics.

Data was provided as at end of April 2025:

- 246 unique individuals have accessed the service (82% male, 18% female).
- The service has been accessed on 2,731 occasions with 2,010 injecting episodes. A number of people come into the service, meet with staff, use the other facilities such as the lounge, shower and laundry and then when they feel more comfortable, return to use the injecting space.
- Substances used vary month on month. In the first month of operation, 84% of drugs reported for injection was cocaine, 13% heroin and 3% heroin and cocaine together; in April, 68% of substances reported for injection was cocaine, 24% heroin and 8% heroin and cocaine together.
- There have been 30 medical emergencies, most of which have been managed by staff onsite with a small number requiring Scottish Ambulance call out.

The Community Engagement Forum meets 4 weekly and involves a range of representatives including community members, elected members, and local businesses. Issues raised are escalated to the appropriate partner organisation. Some community concerns have been highlighted in terms of an increase in drug related litter and criminality associated with drug dealing. The service is keen to support the local community and are working in partnership with the Council to consider additional measures to address the community concerns.

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### Joint Inspection of Services for Children and Young People at Risk of Harm

The joint inspection is now in Phase Two. This is an opportunity for the Partnership to engage in reflective conversations with the Care Inspectorate on the preliminary findings from the staff survey and the case file reading. The case file reading has concluded. This involved reading the case files of 120 children and young people randomly selected from a cohort of 1,805 who were in scope according to the criteria for inspection. The survey for children, young people, and their families has closed. The Partnership's 'Position Statement' and associated core documents have been formally submitted. The single point of contact continues to meet weekly with the Care Inspectorate, as do Partnership representatives, to coordinate the range of activities underway. The recent focus has been on drafting a timetable for the 'Engagement Weeks.' This is when the inspectors meet with a range of staff across the partnership. The activities will range from visits to particular services, focus groups, and meetings with children, young people, and their families (known as 'Network of Support' meetings). Staff across the partnership continue to be kept up to date about the inspection activity through regular newsletters.

### Whistleblowing

An Independent National Whistleblowing Officer's (INWO's) investigation in response to a complaint about patient safety and the handling of a whistleblowing concern was published on 30 April 2025. The investigation reflects the closure of a homelessness GP practice in 2023 and the transfer of patients into local GP practices. All recommendations have been accepted by GCHSCP, and work is now underway to produce an implementation plan in keeping with INWO timescales for improvement.

### **Scottish Living Wage Settlement 2025-26**

A report was presented to advise Glasgow City IJB of the proposed uplift to social care providers within Glasgow Purchased Services and Direct Payments with effect from 7 April 2025. The IJB agreed that GCHSCP will offer a 5% uplift to an agreed percentage of full contract values to providers of Social Care within Glasgow Purchased Services and Direct Payments, effective from 7 April 2025. It was noted that the uplifts agreed would be subject to Providers confirming they will pay staff providing direct care at least £12.60 per hour from 7 April 2025.

### **National Care Home Contract Increase 2025-26**

The IJB received an update on the increase to the National Care Home Contract (NCHC) fee rates for 2025/26 and the proposed increases on other commissioned services. The IJB noted the rates from 7 April 2025 and agreed to apply the NCHC uplift to commissioned services outlined in the report. It was noted that a further update may be required once the Agenda for Change negotiations are concluded.

### **Strategic Plan Approach**

The IJB were informed of the approach to reviewing the Strategic Plan for Glasgow City IJB and the proposal to extend the current Strategic Plan 2023-26 for a further 24 months, making this a 5-year plan from 2023-28. This will allow sufficient time to:

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- Undertake the service prioritisation programme, which will inform both the review of the Strategic Plan ahead of March 2028, and the preparation, engagement and development of the next iteration of the Strategic Plan.
- Take account of any changes to strategic planning requirements for Integration Authorities which may arise from the Care Reform Bill and other Scottish Government programmes relating to health and social care reform.
- Confirm and implement any revised leadership and governance structures for GCHSCP.

The IJB approved the proposal to extend the current Strategic Plan for a period of 24 months from March 2026.

### **Glasgow City IJB Membership - Stakeholder Recruitment**

An update was provided on the vacancies for service user representatives on Glasgow City IJB and to outline proposals for a flexible approach to membership. The IJB supported a more flexible approach to service user and carer representation, with six members overall and approved the process for recruitment.

### **Glasgow's Family Support Strategy 2024-2030**

The IJB received an overview of Glasgow's Family Support Strategy 2024-2030 (FSS). Members welcomed the strategy document and the approach taken and approved the FSS 2024-2030, noting the longer lifespan of the plan and the alignment to the Strategic Priorities. Members found the supplementary infographic helpful which outlined contextual demographic and need data in Glasgow.

### **Hospital at Home and Call Before You Convey – Progress Report**

An update was provided on the changes to the model of provision and update on progress with delivery. The IJB noted the change of model from the report presented to GCIJB in August 2024; noting progress with respiratory-focused Hospital at Home service model and Call Before You Convey. The potential for further development within the Hospital at Home model and Call Before you Convey was noted, if additional funding becomes available. The IJB also noted potential for development within the context of current discussions around virtual beds. Members requested an update on progress to the IJB in 6 months.

### **IJB Committees**

The IJB received an update from the Chair of Finance, Audit and Scrutiny Committee from the meeting held on 16 April 2025.

## **4. Issues for referral to other Standing Committees or escalation to the NHS Board**

There were no issues for referral to other Standing Committees or escalation to the NHS Board.

## **5. Date of Next Meeting**

The next meeting of the Glasgow City IJB will take place on 25 June 2025.