

MATTERS ARISING
Rolling Action List
NHSGGC Board

Paper Number NHSGGC(R)24/05
Meeting Date: 17 December 2024

Ref		Action Required	Owner	Expected Completion Date	Update	Status	
Meeting Date	Minute No					Ongoing	Closed
29.10.24	126	Communications and Public Engagement Update October 2024 <ul style="list-style-type: none"> Board members to receive Team Talk briefs. 	Ms Bustillo	December 2024	Circulated to Board Members		x
29.10.24	128	NHSGGC 2024/25 Whole System Winter Plan <ul style="list-style-type: none"> Vaccination hotspots will be monitored and fed through future iterations of the report 	Dr Von Wissman	December 2024	To address low uptake in Glasgow City, the number of venues has been increased. Engagement data is regularly reviewed, and telephone prompts are in place to help free up appointments where people are not able to/do not wish to attend		x
		<ul style="list-style-type: none"> Winter Plan to be brought back to the Board in December and February following review at FP&P 	Secretariat	December 2024	On December Board agenda		x
29.10.24	132	NHSGGC Finance Report <ul style="list-style-type: none"> Request for triangulation of vacancies, agency spend and 	Mr Neil	December 2024	Finance report updated to include additional narrative		x

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		service impact to be included in future iterations of the report					
29.10.24	136	NHSGGC Board Performance Report <ul style="list-style-type: none"> Contact to be made with NHS24 to request amendment to their telephone message to be in keeping with our redirection processes. 	Mr Edwards	December 2024	Contact made and ongoing communication regarding alignment with NHSGGC redirection processes across winter		x
29.10.24	139	Feedback, Comments, Complaints and Concerns Annual Report 2023/24 <ul style="list-style-type: none"> Comparative data across reporting periods to be included in future iterations of the report. 	Prof Wallace	December 2024	Report template updated to reflect changes for 2024/25 annual report		x
29.10.24	143	United Nations Convention on the Rights of the Child (Incorporation)(Scotland) Bill (UNCRC) <ul style="list-style-type: none"> Information to be available on the website and routinely updated as required. 	Ms Bustillo	December 2024	Website updated		x
29.10.24	144	Board Development Plan <ul style="list-style-type: none"> The Board Development Plan to be considered at the NHSGGC Board Seminar in November and brought back to the December Board. 	Secretariat	December 2024	Added to Board Seminar Agenda and December Board agenda.		x
29.10.24	145	Board Member Responsibilities <ul style="list-style-type: none"> Paper to be submitted to December Board with confirmation of Population Health and Wellbeing Committee Vice Chair. 	Secretariat	December 2024	Added to December Board agenda		x

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Meeting Date	Minute No					Ongoing	Closed
TOTAL							9

Updated – 5 December 2024