Near Me/Attend Anywhere Appointments



NHS Near Me/Attend Anywhere is a new way of having an appointment.



The appointment will be by a video call.



We will tell you what day and time your appointment will be.



We will send you a link by email or by text.





You will need to go to this link on the day and time of your appointment.

What you need to make a video call



You can use a laptop, iPad, tablet, or mobile phone.



Be able to connect to the internet.



Google chrome (on desktop, laptop, android tablet, android phone).

Safari (on iMac, MacBook, iPad, iPhone).



Web camera.

Speakers.

Microphone.

These are in your laptop, tablet, iPad, and mobile phone.

How to make a NHS Near Me video call?



When it is nearly time for your appointment.



Click on the link that we sent you. This will be in your text or email.



When you have pressed on the link, it will do some checks to test your equipment.

It will test your microphone, speakers, and camera.



You might have to press: 'allow' for your microphone and camera.

	NHS Borders - Borders General Hospital: Learning Disability Service
	Are you ready to make video calls?
	Click the following button to test your device, connection, microphone, and web camera setup. Note: This test does not actually make a call.
	€ Test call
	(Windows, Android, MacOS) Use the Google Chrome web browser (MacOS, IOS) Use the Safari web browser
	Enter the Waiting Area
	Click the following button to enter the Learning Disability Service watting as the
$\left(\right.$	💇 Start video call 🕥
	Need help or more information?

Press on 'Start video call' button.

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NHSG A	Mental Health	uage Therapy	
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This personal	information is only used during t	he call, then deleted.	
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	Continue	>	
🔒 Your det	ails are being transferred secure	ly.	

You have to type in some information:

- Your first name
- Your last name
- Your date of birth
- Your phone number.

NHSG Mental Health:	
Video Call Setup	
NHSG Mental Health	
Waiting Area: NHSG MH LD Speech and Language Therapy	
The person this call is about: * Mandatory Field	
First Name*	
Last Name*	
Date of Birth* . / . /	
Phone" When the second of teached?	
nis personal information is only used during the call, then deleted.	
I accept the Terms of Use and Privacy Policy and agree that NHS Attend Anywhere uses cookies in accordance with its Cookie Policy	
Your details are being transferred securely.	

Press in the box that says 'I accept the terms and conditions'.

NHSG	Mental	Health			
Waiting Area	: NHSG MH LD	Speech and La	nguage Therap	y	
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Press the 'continue' button.



A box will come up on the screen that says 'Please Read!'.

Read the information then press on the 'start call' button.



You may see a message on the screen Press 'Allow'.



You are now in the waiting room.

You will see yourself on the screen.

You will hear music and someone telling you about the waiting room.



You can now talk to the staff on a private video room.



When your appointment is finished the staff will say goodbye and 'press end'

Your video call will be finished.

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NHS
Near Me User Survey
Please take a few mements to complete this survey. The information collected will be used to develop and improve video consulting services across Sections.
How easy was it to use the video consulting system?
In your experience, was the video consultation
Very successful, we did everything we needed Very unsuccessful, we need to among a face to face appointment
Would you use video consulting again?
C Yes
○ N#

We will ask you what you think about 'Near Me'.

Press on one of the faces to say what you think about 'Near Me'.



When you have finished press on the 'x' button to finish the video call.



Talk to the staff member if you have any questions or cannot use 'Near Me'.



