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Dear Colleague

Neuroimmunology Service Disruption – Delay to Oligoclonal Band Test Requests

Unfortunately we have been experiencing supply issues with products required for our in house Oligoclonal Bands assay. We are reviewing alternative suppliers but there will be a delay to results while we find a solution.

Our turnaround time for this test is 14 days, but we expect this to increase in April. All samples will be stored according to sample stability requirements, and analysed as soon as possible after we source a suitable alternative product.

If we cannot source a suitable alternative product by 13th April 2026, we will review our contingency plan and send samples to another site for analysis.

I apologise for the delays which may be associated with this and I will keep you informed with our progress to resume normal service. Please do not hesitate to call if you require any further information.

Yours sincerely,



**Sylvia Arthur
Laboratory Manager
Immunology**