



**We have received your Musculoskeletal (MSK)  
Physiotherapy Referral  
- what happens now?**

We will add your referral to the physiotherapy waiting list based on your clinical need and the information provided on your referral form. The department may contact you if they need more information about your referral.

When you reach the top of the waiting list we will send you a letter asking you to contact our booking centre to arrange an appointment. Please do this in a timely manner should you still require physiotherapy. The booking centre may also phone you to offer an appointment especially if we have any cancellations.

**Please note:** due to the high volume of referrals the service receives we **do not** send out letters acknowledging that we have received your referral.

In the meantime, you can get some great advice and information to help your muscle, back or joint problems from: [www.nhsggc.org.uk/mskphysio](http://www.nhsggc.org.uk/mskphysio) or [www.nhsinform.co.uk/msk](http://www.nhsinform.co.uk/msk) and the NHS MSK Help App which is free from iTunes and Google Play stores.