

Consultation Analysis Report

Between NHS Greater Glasgow & Clyde and

Kate Stewart Limited
5 Dalgety Drive
Bishopton
Renfrewshire
PA7 5LN

CONTENTS

	Page
Regulation	3
Consultation Purpose	3-4
Methodology	4
Consultation Summary	5-6
Statistical Output from Questionnaire	7-69
Appendices	70-83
1. Joint Consultation Plan – final	
2. Paisley Daily Express Newspaper advertisement (including Word version for clarity)	
3. NHSGG&C Social Media Programme	
4. Stakeholders consulted by NHSGG&C	
5. Questionnaire	
Declaration of Agreement	84

REGULATION

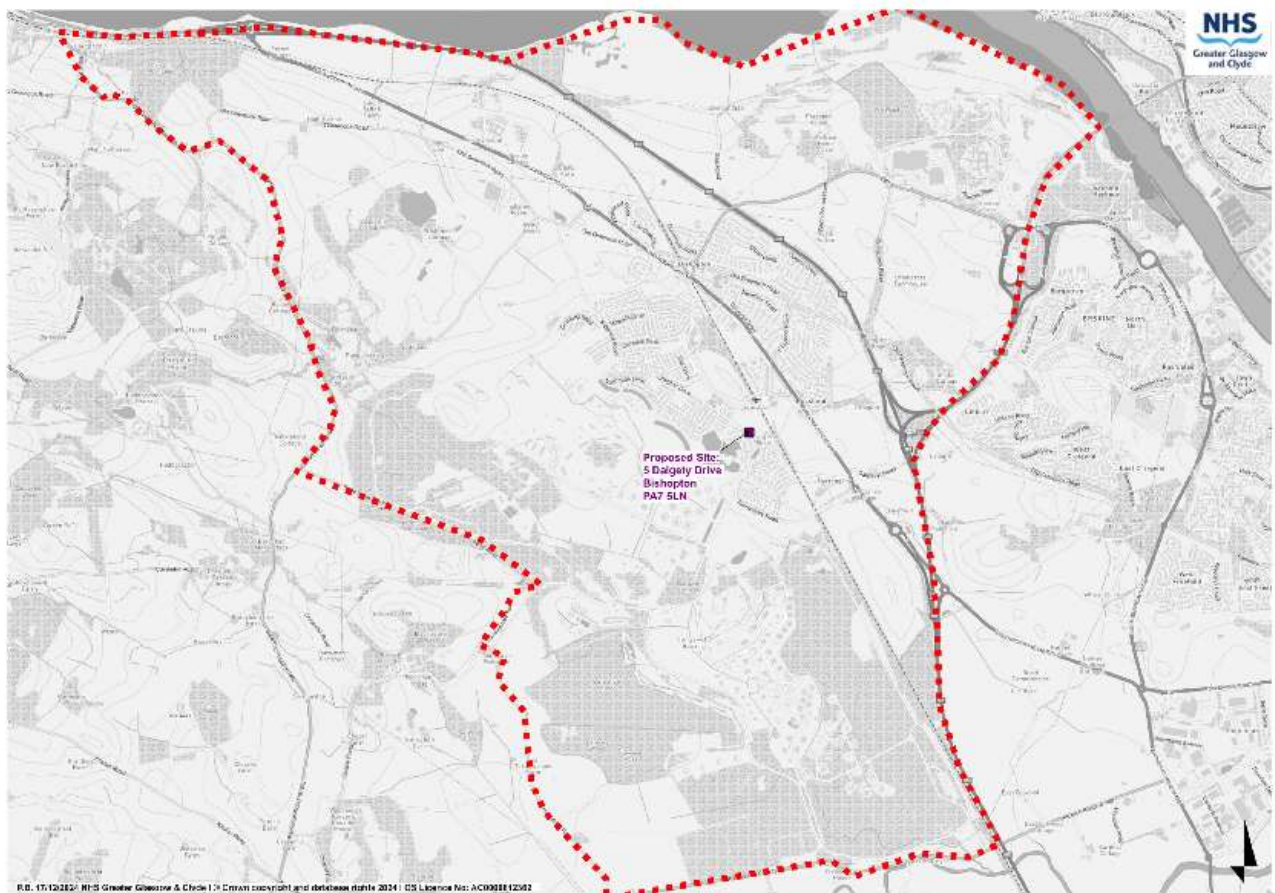
Amendments to the National Health Service (Pharmaceutical Services) (Scotland) Regulations 2009 were made in June 2014, introducing changes to public consultation arrangements in respect of applications to join a Health Board's Pharmaceutical List.

The amended arrangements require an Intended Applicant/s (IA) to work with the Board and undertake a joint public consultation. The consultation must aim to reach, as far as possible, the majority of residents within an identified neighbourhood in which the proposed premises are located. At the end of the consultation, an agreed Consultation Analysis Report (CAR) must be sent to the Pharmacy Practices Committee (PPC) Chair.

CONSULTATION PURPOSE

The aim of the public consultation was to:

- assess the views of local people as to whether they believe there was adequate access to pharmacy services within the neighbourhood identified by the Intended Applicant/s (outlined on map below) for premises proposed at **5 Dalgety Drive, Bishopston, Renfrewshire, PA7 5LN**
- measure the level of public support for a new pharmacy in this area.



Location map of premises and neighbourhood identified by **Kate Stewart Limited**.

North boundary - River Clyde (M8)

East boundary - A898, M898, M8

South boundary - B790 to Houston Road to intersection with Turningshaw Road

West boundary - Barochan Burn / Barochan Road B789 to Old Greenock Road to A8 to River Clyde (M8)

METHODOLOGY

The Health Board and Kate Stewart Limited initially met on Tuesday 19th November 2024. A subsequent Joint Consultation Meeting took place on Tuesday 28th January 2025 during which the public consultation content, scope, methods of public engagement and commencement date were agreed and a consultation plan developed (**Appendix 1**). The consultation commenced on 24th February 2025 and ended on 3rd July 2025, a total of 90 working days. The public holidays on 21st April 2025 & 26th May 2025 occurred during this consultation and as such were discounted.

On 24th February 2025 the consultation commenced through the following:

- Paisley Daily Express Newspaper Advertisement (**Appendix 2**)
- NHS GG&C Social Media Programme (**Appendix 3**)
- Stakeholders notified by NHS GG&C (**Appendix 4**)
- Questionnaire - appearing on Board Website (**Appendix 5**)

All communications encouraged responses using the electronic questionnaire available from the Board's website during the consultation period.

In recognition that some members of the public would not be able to access the electronic questionnaire, it was also made available (on request) in paper format and translated in other languages. A large font type paper version was also available.

In recognition that some of the public might not wish to complete the questionnaire but would like to make general comments (letter/email), it was agreed that if received, comments would also be included within the CAR.

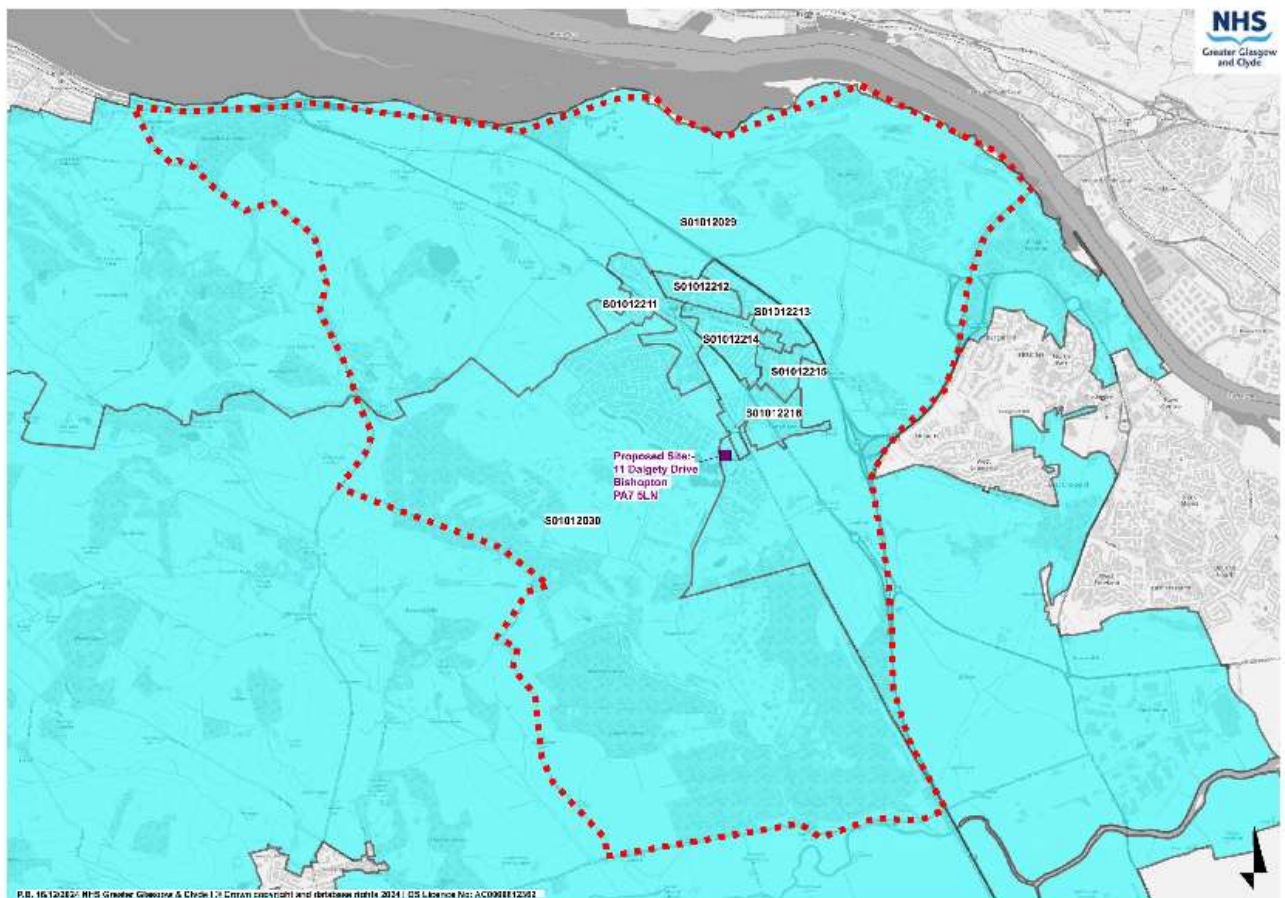
Details of further activity undertaken during the Joint Consultation Exercise is detailed at Appendix 1.

CONSULTATION SUMMARY

In mid-2022 the population of the neighbourhood identified by the Intended Applicant was 13,224 (Small Area Population Estimate - SAPE). This figure comprised as follows:

S01012029 = 2716	S01012030 = 6052
S01012211 = 897	S01012212 = 684
S01012213 = 720	S01012214 = 705
S01012215 = 747	S01012216 = 703

The public consultation would however have been available to a much wider population, including people living in the wider area around the neighbourhood as well as those commuting into this general area e.g. for employment.



During the consultation period: 16 postal questionnaires and 629 electronic questionnaires were received. Of the 645 questionnaires received 99.4% were submitted from individuals. 120 paper copies of the questionnaire were requested by the Intended Applicant/s; however there were no other requests from members of the public for questionnaires in paper, large font type or, translated in other languages.

The majority of the survey responders:

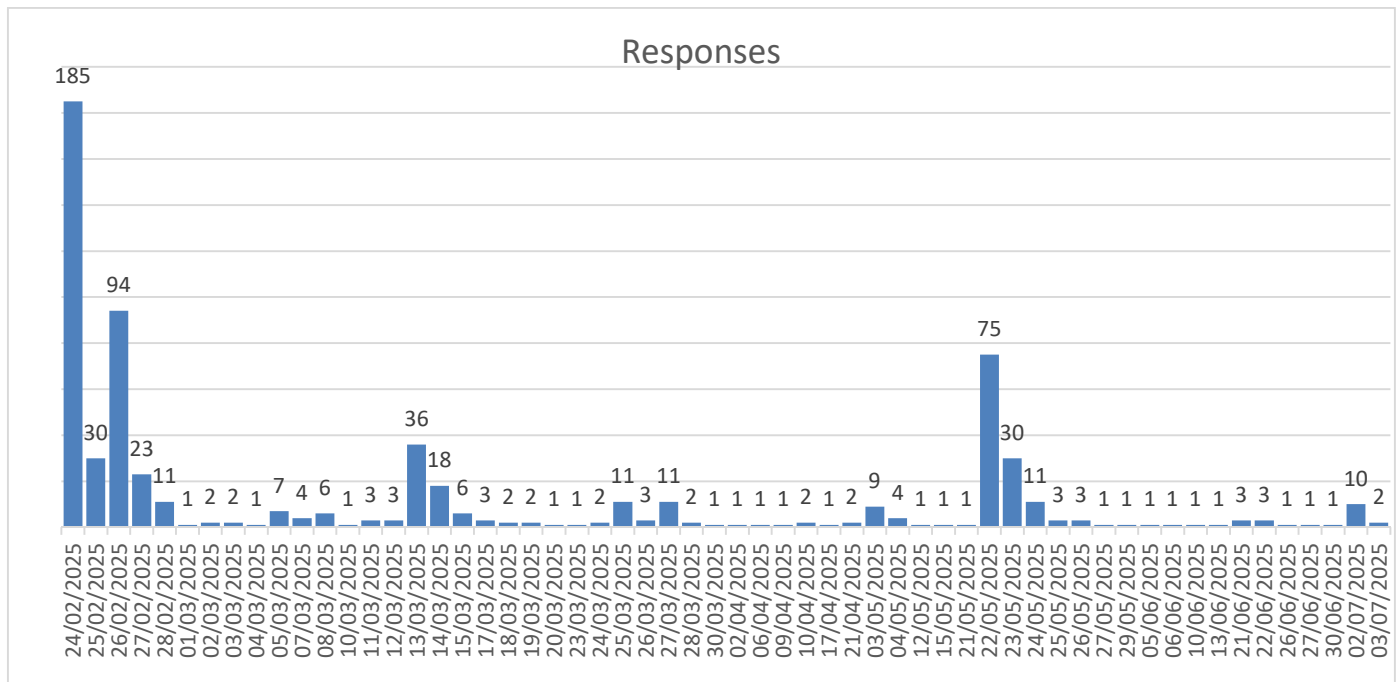
- Agreed with the proposed neighbourhood for the pharmacy – 631 (**98.1%**);
- Live within the proposed neighbourhood 605 (**94.4%**)
- Disagreed that existing pharmaceutical services provided in/to the defined neighbourhood were adequate – 504 (**79.4%**);
- Agreed the proposed Monday-Friday opening hours were just right – 446 (**69.9%**);
- Agreed the proposed Saturday opening hours were just right – 500 (**78.6%**);

- Agreed the proposed Sunday opening hours were just right – 491 (**79.8%**);
- Agreed the proposed pharmacy would have an impact on other healthcare providers – Yes 385 (**61.6%**)

Generally, the responders believed that the proposed NHS services were needed within the neighbourhood.

Both parties noted agreeing to this report that responses appeared to be personalised and made independently given the range of opinions expressed and vocabulary used.

Joint Public Consultation for Kate Stewart Limited, 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN



The above data shows several spikes in the submission of questionnaires.

Reason for observed spikes in activity:

- **24–26 February 2025:** Increased engagement due to the survey launch and a promotional post made by the Intended Applicant on the Bishopton Facebook page.
- **13–14 March 2025:** Activity increase could be attributed to the distribution of 50 postal questionnaires to the Intended Applicant on 27/02/2025 which were subsequently distributed by the pharmacy.
- **22–23 May 2025:** Further spike in response to an additional Facebook post by the Intended Applicant on the Bishopton page.

Survey Response Information	Totals	
	(N)	%
Submitted responses: Public weblink	629	97.5%
Submitted responses: Postal	16	2.5%
Total number of surveys – Started Responding	645	100%

Question 1

Do you think the area in the above map describes the 'neighbourhood' to which this application relates?

Answer Options	Response Count	Response Percent
Yes	631	98%
No	12	2%
Total	643	100

Please explain your answer:

Number of respondents: 186

Responses
???????! It just does
A local pharmacy is needed in the new area of bishopton
absolutely as in the middle of dargavel and next to Bishopton
According to the map the proposed location is central to the area
Accurate neighbourhood/description of the Bishopton boundaries/Accurate depiction of who would rely on local services (x4)
Already a pharmacy within this area
Also includes other outside areas for dispensing / And the surrounding area (x2)
Appears to cover Bishopton and more importantly Dargavel (x2)
Area that accesses the same amenities, same schools, etc. / Catchment area / Good catchment area (x3)
As far as I'm aware there is only one other pharmacy in this area. The community of Dargavel Village in Bishopton is continuing to expand and will almost double by the time it's completed. The existing facilities are struggling to cope at present and will be overwhelmed by the time the new village is completed.
Because it does!
Bishopton (and Dargavel) is centrally located and is appropriate to this area (x2)
Bishopton and Dargavel are in the centre.
Bishopton, including Dargavel Village, is one neighbourhood.
Bishopton/Dargavel area (x3)
Centrally located for easy access
Chemist will serve the rapidly growing Bishopton and Dargavel community and surrounding areas.
Clearly marked on the plan.
Covers all of bishopton and dargavel as a minimum which is good (x2)
Covers bishopton (including newer estate) upto start of erskine
Covers Bishopton and surrounding areas

Covers whole of Bishopton and surroundings, though there is an existing pharmacy within Bishopton
Current pharmacy too small to deal with demands
Dargavel is a massive development and the existing pharmacy in bishopton is very small and in high demand
Dargavel is an ever expanding area.
Dargavel is growing at a rapid rate and to have this located in the centre of it would make it in the neighbourhood
Dargavel village is very large and local services are under pressure as it is . We need services to be increased to deal with the amount of people using them
Encapsules a wider community which may require to use the pharmacy
Encompasses Bishopton and Dargavel
Fair description of satellite surgery area
From my understanding this does reflect the neighbourhood
I am a resident from Bishopton which is shown in above map
I believe that is the PA7 posy code
I have lived in Bishopton for more than 40 years so very familiar with the area
I know the area
I live in Bishopton and am familiar with the pharmacy in the village.
I live in Bishopton on west side of Greenock Road and due to increase of houses within Dargavel Estate the only existing chemist and doctor's surgery CANNOT cope with the increased volume of patients
I live in Dargavel / I live in the area and know the area / I live in the area and know it well (x5)
I live just off of Erskine Ferry Road, Bishopton.
I live locally and this is the correct area.
I recognise where the boundaries are on the map however the map is of very poor quality. It may be difficult for people who do not know the area well enough to answer the questions asked within this survey.
I reside in Bishopton and I am familiar with the neighbourhood.
I think this area is the same area as covered by the existing Pharmacy.
I would agree that best describes Bishopton (Dargavel)
I would enjoy a shorter commute for my pile cream and erectile dysfunction medications.
I would like another local chemist, this area covers where I live
I would say the neighbourhood is more Bishopton/Dargavel. But I have no qualms with the proposed boundaries as they will know where their client base is.
In broad terms ... YES but primarily would suggest Bishopton and Langbank
In dargavel / This is the area of dargavel village / It's Dargavel (x5)
Includes Bishopton which is a separate village from Dargavel Village
It covers area on map
It covers Bishopton which is where I live.
It covers Bishopton, including Dargavel Village / development (x5)

It covers most of bishopton and dargavel which are all within walking distance of this proposed pharmacy.
It covers the ever growing Dargavel estate although it is quite extensive.
IT COVERS THE EXPANDING DARGAVEL AREA OF BISHOPTON
It covers the local area
It falls well within the defined area.
It includes Bishopton, Dargavel and the surrounding area.
It is a vast area and still developing.
It is an accurate description.
It is correct (x3)
It is exactly as stated
It shows the area in question.
It will serve dargavel and ease pressure on their other pharmacy in Bishopton.
It's a reasonable area
It's local
It's Bishopton (x2)
It's in the middle if a 20k plus new housing estate / Dargavel development (X2)
Live in Acer Drive.
Local to Dargavel. Area could actually be made smaller
Looking at the map shown this appears to be logical.
Looks like it would cover the Bishopton area
Mainly west boundry
Map covers all the appropriate locations
Map gives accurate area / Map is accurate / Map is as of area described (x3)
Map includes all the new build houses. Neighbourhood is correct for the coverage
Map outline covers Bishopton and the full proposed development of Dargavel
More pharmacies needed
Needs required for this pharmacy in the expanding area.
Neighbourhood of bishopton. (x3)
No other pharmacies serve this area, that I am aware of
Not a very good question as it self explanatory as it bang in middle of area.
Not sure what's meant by this. The area outline is quite vast and not sure would necessarily use the service.
Not very good at maps but think this is where I live
Once the new Health Centre is built,
One pharmacy for this growing area is not enough
Only pharmacy in neighbourhood

Pretty obvious
Represents the major population centres locals to bishopton
Routinely visit these areas. Would refer to it as local.
Seems like an accurate boundary.
Self explanatory
Should be extended to the west to include Langbank which has no pharmacy
Station road to tge river Clyde is already covered by the existing pharmacy in Bishopton. A new pharmacy should cover 'Dargavel' area. The current pharmacy is too busy, a second is required for Dargavel residents.
Stretches quite a long way but proposal right in the middle.
Surrounding area, but think the pull will be much smaller
Takes in area where majority of residents live
Thars the area I feel is bishopton dargavel area.
That is a reasonable assumption
That is my understanding of the area
The area follows the description above
The area in question covers local and rural communities
The area in the map describes the 'neighbourhood'
The area is already quite populated with new builds and continues to grow in size and population.
The area is Bishopton, including the Dargavel village development
The area proposed is acceptable, although the boundary could be reduced to just that of the Dargavel development. I would have thought 4,000+ properties would offer ample business opportunities.
The area shown is accessible certainly by car. I don't know about public transport.
The boundary captures the catchment of the doctors surgery.
The majority of this neighbourhood is dargavel village which continues to grow. The site is central to the facilities in dargavel village and would be situated beside the satellite health centre for bishopton medical practice.
The map best describes the area covered / The map boundary's cover Dargavel village (x2)
The map clearly shows dargavel village location which is were the proposed new pharmacy will be
The map covers the ongoing development of dargavel village in Bishopton (x2)
The map shows bishopton
The neighbourhood cannot get enough access to health care provision as the capacity is so large and the current pharmacy cannot cope with the demand.
The neighbourhood surrounds the application address
the Pharmacy and Health centre will be next to one another and very convenient.
The population in this area has increased exponentially in the past few years and is ever-expanding with new housing developments.
The population of Bishopton has expanded significantly in the past fifteen years. This location is well-placed to serve residents in the newer part of Bishopton with greater convenience.

The proposed pharmacy is bang in the middle of this whole area and I agree that the neighbourhood it would serve is well depicted in this map. it would definitely serve this whole community.
The proposed pharmacy would be central to the location shown the proposed site is central within the area (x2)
There is a chemist in bishopton and erskine so the new one would really only service the dargaval area
There is to my knowledge only one pharmacy at present in this area. However is is quite near, about 600m walk.
There isn't another Pharmacy in this block
This address is within Dargavel village which has thousands of houses and still building.
This area includes old Bishopton and the new Dargavel village development, and neighbouring small villages who would benefit from increased pharmacy access.
This area should have its own pharmacy
This is an area that is already covered by an existing Pharmacy in Bishopton and which is about a quarter of a mile from the proposed site. I use the existing pharmacy a lot and would be happy with a new pharmacy close to the new medical centre hub.
This is the area that would be serviced by the pharmacy.
This looks correct on the map
This would be an asset to the area as having 1 small pharmacy doesn't serve the amount of people in the area, as it stands now.
TO MAY PEOPLE IN THE VILLAGES. AND CHEMIST IS ALWAYS BUSY AND WORK EXTRA HARD WITH MANY PRESCRIPTIONS.
To vast a neighbourhood for a pharmacy on that side of the tracks. I don't want to use this new proposed pharmacy at all and I love on the otherside of the tracks.
Too large a catchment area (x2)
very comprehensive map of the area referred to
We desperately are in need of another pharmacy due to the vast amount of new build in the area with even more planned.
Will be very accessible as near the New health centre and there will be parking unlike the present pharmacy
Within a walk or short drive for residents
Yes - Bishopton has become completely overrun since the endless planning permissions granted for more houses in Dargavel. Existing services are struggling to cope, and more services, especially healthcare, are desperately required for the area.
Yes as there isn't a pharmacy in dargavel just bishopton and with the new satellite gp surgery it would make it more convenient and cut traffic down and parking issues at bishopton existing pharmacy
Yes but it's possibly even larger than that, with people from Langbank and Erskine using the pharmacy too as they pass through Bishopton regularly.
Yes I see it on your map
Yes it covers the area (x2)
Yes it's a massive area and we badly need another pharmacy to cope with the demand
Yes pretty much the extended bishopton area
Yes the area is big enough to accommodate a much needed second pharmacy
Yes the map is of the proposed site (x3)

Yes, it would be located at the central hub of shops which serve the community.
Yes, it's fair description of the area.
Yes. Dargavel will become more populated for years to come.

Question 2

Do you live within the above neighbourhood?

Answer Options	Response Count	Response Percent
Yes	605	94%
No	36	6%
Total	641	100%

Question 3

Below is a list of pharmaceutical services currently provided by other Community Pharmacies in/to the defined neighbourhood.

Pharmaceutical services

NHS Prescriptions
Dispensing of acute prescriptions

NHS Pharmacy First Scotland
The redesigned service replaced the current Minor Ailment Service and Pharmacy First Services. This is an NHS service provided by the Community Pharmacy when a patient presents with a minor illness

Pharmaceutical Public Health Services
Smoking cessation and supply of emergency hormonal contraception and provision of gluten free foods

Medication Care and Review
To enable Community Pharmacy Teams to support patients with long term conditions

Substance Misuse Services
e.g - Needle Exchange Services, Opiate Substitution Therapy

Stoma Service
Appliance supply for patient with a colostomy or urostomy

Unscheduled Care
Urgent health matters / supply of emergency prescription medicines

Do you believe the existing pharmaceutical services provided in/to the defined neighbourhood are adequate?

Answer Options	Response Count	Response Percent
Yes	131	21%
No	504	79%
Total	635	100%

Can you tell us more:

Number of respondents: 417

Responses
The existing chemist does their very best to provide an excellent service but they are under enormous pressure to meet everyone's needs. A second chemist within Dargavel would be a welcome and much needed assistance.
1 pharmacy which cannot cope with demand of so many customers.
1 small pharmacy where it's difficult to park, but they do a FANTASTIC job.
A closer pharmacy would help
A second pharmacy is definitely needed within this area
A whole new community is being built and I think the existing facility is being stretched
Absolutely not, especially with the large number of new houses in Dargavel, Bishopton. The pharmacy is far too small to provide a service to both Dargavel residents and residents living in the old part of Bishopton. The lack of parking is a concern and potential accident hazard. The small parking bay in front of the pharmacy can only accommodate 3/4 cars and, when leaving the parking area, cars need to reverse out onto Greenock Road, which is now a busy thoroughfare. It is also very close to a crossroads and pedestrian crossing. In short, it can be very dangerous and chaotic trying to leave the pharmacy by car, especially at peak times.
Absolutely not.
additional pharmaceutical services are needed.
All do great work
Although the existing pharmacy is great, it's often very busy and it can take a while to get help at those busy times.
Although the pharmacy is excellent with the expansion of dargavel I think Bishopton would benefit from another one
Always long wait times
Always queues, no parking. Not ideally located
An additional pharmacy would be great
An extra 4000 homes in that area map should have a pharnacy
Another pharmacy is definitely needed The current pharmacy provide a brilliant service but Dargavel village is getting very vast and putting a lot of pressure on the current pharmacy
Answer yes but my opinion the new * development * * a requirement for another pharmacy. * speaking for myself the * * * when in my opinion * for myself
Area continually growing

Area getting bigger with more houses still to be build means bigger demand for services
Area is developing rapidly and need more than one pharmacy ideally next to the new drs hub being built
Area is too big therefore so is demand for pharmacy
Area is too large for the one existing pharmacy, residents have to commute for a pharmacy
As Dargavel grows, pressure on existing services increases
As I said in my previous answer. When the new village is completed it will almost double in size. The demographic in the village covers every age group from newborn to the elderly. Additional facilities are needed.
As the dargavel area grows the current pharmacy isn't sufficient.
As the Dargavel development has grown another pharmacy would benefit the community.
As the population of this area continues to grow, it is vital that everyone living here can access good pharmaceutical services. Additional pharmacy services will help to meet the increased demand.
As the village continues to expand, vital services like our pharmacy are under increasing pressure. Another, can only be a good thing.
As there have been thousands of new houses built, the existing pharmacy although doing a great job is , like every other service in the area, stretched to beyond their limit
As there will be a new Health hub with I presume an increase in GP numbers an additional Pharmacy will be beneficial as the number if properties increase in the next few years.
At present there is only one pharmacy in Bishopton and none in Dargavel villiage that I am aware of.
At present there is only one small pharmacy for the whole of Bishopton and new Dargavel development in Bishopton. This is not sufficient and a new pharmacy is required.
Because of expansion of Dargavel. Lots more people to serve.
Bishopton and surrounding area has grown enormously in recent years and would benefit from having additional services
Bishopton grows so fast that there is scope for another pharmacy in the area.
Bishopton has doubled in size, it would benefit from an additional pharmacy.
Bishopton has geographically grown in size with more and more new housing in Dargavel which now requires more amenities shops, Dr, schools, pharmacy etc to meet the demand. A pharmaceutical service in Dargavel would be very beneficial esp with the new Dr surgery being built in Dargavel.
Bishopton Health Centre currently has 12000 patients according to a GP I saw recently. Current provision for all health care in the area is woefully inadequate.
Bishopton is expanding all the time due to the dargavel development. It's not unusual to find a long queue at the pharmacy during busy times.
Bishopton is now the size of a small town and it make real sense to have one chemist near the drs surgery and another one next to the new satellite surgery.
Bishopton is very busy and now to small since Dargavel continues to grow larger
Bishopton medical and the pharmacy across from it are stretched to capacity
Bishopton needs another pharmacy due to expansion population
Bishopton pharmacy are extremely stretched and the parking is a real issue with cars all over the pavements at the traffic lights.
Bishopton Pharmacy extremely busy and will only get busier as Dargavel gets bigger.
Bishopton pharmacy is too busy

Bishopton population has increased hugely and a second pharmacy would be of benefit to the community.
Brilliant staff. So kind and helpful. Great to see the pharmacist any time needed for help
But it's clearly a very small space that the current pharmacy occupies
Catchment area is growing and will continue to do so for a number of years, another pharmacy would be beneficial to area, esp as a high proportion will be children and elderly
Closer services required
Community has grown significantly in the past 10 years
Concentrated population in the area and need more facilities of this type, wait times can be long in other pharmacies
Constantly growing in population so amenities should grow with it.
Could be extended as area grows in size
Current service is adequate however the number of residents has grown hugely and I don't know how much the current pharmacy can cope with this level of people. I think by having another site it would allow wider services and better coverage for patients.
Current chemist is much too small to cater for the ever growing Bishopton/Dargavel community. Further, parking and access to the current chemist at Greenock road is extremely dangerous and is an accident waiting to happen. I am aware of recent incident where car hit buggy with newborn child in it (no injuries) due to poor visibility at this junction.
Current facilities are too small for the catchment and parking is almost impossible.
Current local pharmacy is extremely busy and the new pharmacy is to be based in a very large expanding housing estate. I think it will be well used.
Current pharmacy has very little parking and is located on a busy junction which causes traffic issues and unsafe exit of current car park. Increases cars traveling to and parking in housing estates nearby.
Current pharmacy in Bishopton is very busy and parking is an issue.
Current pharmacy is continually overcrowded, has poor parking and access
Current pharmacy is not within walking distance and is very busy at all times
Current pharmacy is overrun which leads to rude staff who are unable to manage the work load
Current pharmacy is too small / insufficient parking to accommodate the village.
Current pharmacy is too small to deal with current and growing neighbourhood.
Current provision is struggling with increased demand.
Current services provided by Kate Stewart are superb but the extending area of Dargavel makes it essential to have a further facility providing services in addition
Currently a very small pharmacy for a large area & growing population within Dargavel village. Current pharmacy always extremely busy
Currently only one pharmacy serving the community in Bishopton, so a second would be most welcome and used by all.
Currently pharmacy is currently overstretched
Dargavel has flooded Bishopton with new residents- we need a second pharmacy given the size of population
Dargavel is growing all the time, placing more strain on existing services.
Dargavel is growing and the existing pharmacy does not have the means to serve the growing population. Especially with how many children live in the area

Dargavel is huge and getting bigger all the time, years ahead of building
Dargavel population continues to grow. Bishopton has an ageing population meaning exiting pharmacy is extremely busy.
Dargavel village has impacted present pharmacy in bishopton massively It is always busy and delays occur Not because of staff or staffing but because of massive influx of patients in bishopton
Dargavel village has increased pressure on Old Bishopton's facilities including the pharmacy.
Demand levels are high. An additional pharmacy would offer greater access and meet demand
Doctors surgery and pharmacy in Bishopton are very busy. With number of people would benefit from 2.
Dont know, dont use anything other than minor injuries/ailments so unsure on demands for other services. Current pharmacy too small to deal with demand, long waits for prescriptions, staff dealing with other patients leaving further wait times.
Due to growth of village, requires additional facility
Due to number of residents now in village pharmacy is stretched.
Due to the growing population of Bishopton, an additional pharmacy at the above stated location is needed. The site stated is an ideal location for the new houses/community of Dargavel.
Due to the increasing dargavel population it's my opinion that further pharmacy facilities are needed.
Due to the large expansion of Bishopton there are not adequate services to cope with the amount of new people in the area
Due to the new build area of Dargavel Village in Bishopton there is no longer enough services to manage the level of people
Due to the opening later this year of the satellite health centre in the Dalgety Drive area, it totally makes sense to have a pharmaceutical service beside it
Elderly cannot get easy access to pharmacist at the moment.
Excellent pharmacy but quite small & limited parking where you have to drive over the pavement right at the traffic lights so another pharmacy in Dargavel area would alleviate some of this extra pressure especially with Dargavel growing so big (& continuing to)
Excellent pharmacy provision at present but with massive increase in population another pharmacy near the new satellite health provision is an obvious choice. The parking provision adjacent to the proposed location is an added bonus.
Excellent service at present. However with the area continuing to grow then more services may be needed.
Excellent service provided but the growth rate of the Dargavel development exceeds the current infrastructure and needs to expand to support growth.
Excellent small pharmacy however size and scope of Bishopton and Dargavel requires additional pharmacy service.
Existing Bishopton pharmacy is too busy to cover all of Bishopton and Dargavel
Existing has limited parking and difficult to access (cross pavement at traffic lights). Frequently don't have medications in stock and have to drive further to get them. Often long queues to be served. Existing pharmacy is small.
Existing pharmacy in Bishopton as well as another pharmacy close by in Erskine
Existing pharmacy in Bishopton is too small and privacy can be an issue
Existing pharmacy is too small. Regularly queued out the door. Practically no parking.
Existing pharmacy is very busy and the community will continue to grow with new houses.

Existing pharmacy very busy.
Existing provision is very busy, small and cramped.
Expanded dargavel has put a real strain on the capacity of the existing chemist. Getting parked is very difficult. There is often a queue at the chemist and outside the entrance. They do an excellent uncomplaining job. But it is really pushed to the limit
Extremely happy with the existing pharmacy only thing I don't like is the supplier van parking there at school sometime. It's quite annoying especially as young children cross that small car park
Far too busy
Far too many customers so prescriptions take alot longer to get
Far too many people now for the one pharmacy to cope!
For the growing community there are not enough pharmacys
For the size of Bishopton and now Dargavle it would be beneficial for another pharmacy to be opened to reduce times for prescription to be made up and allow additional services for the extra number of houses in the area.
For the size of the population we need more services
From my experience the facilities are fine although perhaps thought should be given to a larger and more private consultation area, in that the room presently in use tends to be used also as a small storeroom.
Getting busier.
Given the additional housing in Dargaval another pharmacy would be beneficial for the community
Good pharmacy but too small for a growing community.
Good service provided by existing Bishopton Pharmacy but due to increase in population in Dargavel Village I believe another pharmacy will greatly enhance the service.
Growing community with only one pharmacy, also noting there is a consultation to close Langbank surgery and dispensary.
Growing neighbourhood is outgrowing provision by current sole pharmacy.
Growing population
Growing population and I believe demand in current economy pharmacy is too high.
Growing population in need of another pharmacy.
Growing population of neighbourhood requires extra resources and demand increases
Growing population over last 10/12 years , so need increased need for pharmacy services.
Growing population within the defined neighbourhood with the ongoing development at Dargavel.
Growing village - while an amazing pharmacy exists, its tiny and very very busy!
Higher pop growth
Housebuilding in Dargavel will clearly impact on existing pharmacy over time. Another outlet needs to be in place to cope with this.
Huge development of Dargavel, massively stretches services
Huge population growth with Dargavel. Expansion of GP in process so need for concurrent expansion in pharmacy obvious - especially with Pharmacist expected to provide unschedule patient facing clinical consultations as part of primary care.

I am able to receive my prescription quickly
I believe it is adequate at the moment, however due to a growing population within Dargavel village, the residents would greatly benefit from another pharmacy in this area.
I can only judge from my own perspective and I have never had any issues when using the current service.
I don't agree with opiate substitution therapies in such a busy residential area where the demographic is predominantly young families
I feel that the population of this area is continuing to rise and more and more families have moved into the area. Being a regular visitor to this area, I know that these services are stretched and in tremendous demand.
I have to travel by car out of the village into Erskine as the wiring can often be outside the shop.
I just use the pharmacy for prescriptions and have had no problems. I don't know much about the other service requirements.
I say yes because the existing pharmacy do a wonderful job. However given the doubling in the population to date I think they could do more with larger premises. They already try to alleviate the pressures of the doctors but with only one consultancy room they are limited.
I think as the village is still expanding there is more pressure on the existing service
I think that they are adequate but I think that another pharmacy would be best for the area that is closer to Dargavel village and more easily accessible for this part of the area.
I think the existing pharmacy does a great job but with the expansion of housing in Dargavel Village, another pharmacy will be required. Plus this will be situated near the new satellite health centre, which will help with pressure on the existing pharmacy.
I think the existing pharmacy in Bishopton does get very busy at times, although they do provide a good service
I was unaware that all of these provisions were available. The current location and size of the pharmacy appears to be under significant pressure which will increase with the increasing number of homes. Parking is already an issue.
I'm in old Bishopton and yes they are great but always so so busy . Before all these houses being built we had adequate doctors and other services NOW it's terrible , hard to get appointments and poor chemist is so busy
I'm not sure where any of those services are. Bishopton only currently has one pharmacy, another would ease congestion and make medicines more accessible int the village.
I'm one of the GPs in Bishopton and we are due to move to our second site in Dargavel and we'll definitely need additional pharmacy support once there.
If the owner thinks her own services is inadequate then she should provide a better service and shouldn't have opposed earlier applications/proposals. This highlights her greed and that she did not have the interests of her own patients at heart when she was adamant her own service was adequate. I vehemently oppose this application from the existing owner as a tax payer. The health board should insist that she opens longer hours if her ability to provide an adequate service is admittedly poor from her own admission rather than funding a second pharmacy payable to her
In my personal opinion the service provided is friendly and caring and more than adequate for my needs.
Inadequate parking facilities at only Pharmacy in area. Prmises are small. Long queues when waiting for prescriptions.
Insufficient capacity and has accessibility issues due to limited parkng provision
It is a great service but with more and more houses being built it has become extremely over run and we need additional services to balance it out
It is an excellent service however with the expansion of Bishopton there is need for further provisions

It would be useful to have more service providers
It's a tiny pharmacy for a substantial, Area
It's obvious that the Dargavel area requires a new pharmacy .ap b
It's too stretched, staff do their best but it is very busy and location isn't ideal
It's a large area, so it would be helpful to have a second pharmacy to help residents' needs. Especially since they are already building a hub to support the local health centre.
Kate provides an excellent service but this area has vastly grown and still continues to grow, this new pharmacy would provide Dargavel with this service on their doorstep.
Lack of parking spaces, over 30 minutes away from main Dargavel village
Lack of pharmacies within Bishopton, concern this is another pharmacy at one end of Bishopton when it is actually required at the other end of Bishopton to balance the distribution of pharmacies.
Local pharmacy is fantastic
Local pharmacy too small for area
More cover is now required to alleviate the pressure on current pharmacy. Chronic illness repeat prescriptions and medication /bluster pack delivery is now over too wide and area.
N/a (x2)
Need a bigger or second one with better parking and bigger premisses
Need a second chemist due to volume of people living in village.
Need another facility in Dargavel
Need another pharmacy
Need another pharmacy as 1 is not sufficient
Need another pharmacy or a bigger existing pharmacy to cope with higher demand due to the ongoing expansion of dargavel
Need more
Need more resources
Needs late opening times, full day on a Saturday and Sunday
New chemist in New area
New estate
New houses being built and continuing to be built means services are completely overloaded
New houses in Dargavel constitute major new population node
New pharmacy needed within Dargavel Village
No problems in obtaining items as requested/required
No Saturday afternoon and or Sunday provision and also evenings when gps not available. I thought this was the value of pharmacy services
No Saturday afternoon or Sunday opening or late evening when really require Pharmacy Services e.g GP closed.
No Saturday or Sunday services or evening offer
Not a fault of the pharmacy as I have always had great service from them given the circumstances however I do feel they are trying their best to meet the demands of a population in this area which is rapidly expanding.

Not big enough, bishopton is still expanding and the facilities just now are outdated and have poor access.
Not enough staff to fill prescriptions ad serve customers quickly. Parking inadequate.
Not when Dargavel is in the defined area
Now overpopulated due to the new housing area of Dargavel
Number of residents in this area has greatly increased and will probably double since current pharmacy opened. With a satellite health centre opening soon there will be more GPS, more support workers issuing more prescriptions and the curre pharmacy is barely coping at present.
One pharmacist for Bishopton / Dargavel is adequate, no need for 2 so close together
One pharmacy for Bishopton and Dargavel village is not enough. Another is desperately needed
One Pharmacy for the size of Bishopton now is not enough.
One pharmacy to cover the whole village is not enough. The population has more than doubled so a new pharmacy is required
One small chemist and the village is growing extensively. This could take pressure of health care in Bishopton.
One small pharmacy for Bishopton and Dargavel is insufficient. There is a definite need for a second one to be opened to help continue the great service already given
Only 1 small pharmacy for Bishopton and huge population that is still expanding
Only aware of one other pharmacy next to the doctors and have never used them due to the awkward location. This location would be much more convenient
Only one current Pharmacy providing prescriptions to an ever fast growing population in and around Bishopton. The current pharmacy is always very busy with extended turnaround times for prescriptions due to the number of patients accessing the local pharmacy.
Only one pharmacy for ever expanding population.
Only one pharmacy in Bishopton Dargavel village is huge needs its own Pharmacy
Only one pharmacy in Bishopton villiage across from bishopton medical. With new health centre opening in Dargavel, it would be beneficial to have a pharmacy close by instead of travelling into bishopton to obtain prescriptions.
Only pharmacy near by in "old bishopton" now dargavel is present (still building) another pharmacy is needed along with the health centre being built near by
Only small 1 in bishopton
Our chemist in Bishopton is fabulous, go above and beyond. With the sheer volume of people using it now due to the expansion of Dargavel Puts huge pressure on - an additional pharmacy run by the same team Will be a great asset to the area
Our current pharmacy , although excellent in the service they give to the community cannot possibly continue to provide the same standard to ever growing demand .
Our local pharmacy is under a lot of pressure covering the whole of Bishopton and Dargavel village. Therefore, I wonder if reducing the pressure on the one pharmaceutical provider for bishopton would offer residents more access to these services.
Over 4000 houses are being built in Dargavel, it's massive. We need a second pharmacy and the one we have is excellent and community minded. I would absolutely support her having 2 pharmacies covering Bishopton and Dargavel. The surgery is having an outpost in Dargavel it makes sense to have a second pharmacy near it with the same pharmacy company in both places.
Parking at Bishopton pharmacy gets worse every year Dargavel increases in size.

Parking issue
Pharmacy is extremely busy. With second GP practice opening in Dargavel the current pharmacy is too far away for getting prescriptions after appointments
Pharmacy is too busy and the parking facility in present pharmacy not adequate.
Pharmacy provides excellent service, very much front line care in place of GP surgery, but requires more space to continue to provide this, community very much relies on pharmacy service
Population expanding in area with new housing development. I believe additional pharmacy services will be required.
Population of area is too large for one small pharmacy
Pressure on Bishopton Pharmacy, which has limited internal space, parking space, and is adjacent to traffic lights on a busy road.
Require more based on size of the area
Requires a second pharmacy due to growing population
Requires cover in Dargavel. Currently there are large queues and long waits in the only existing pharmacy in Bishopton. Parking at the current pharmacy is also extremely inadequate.
Services are pressured just now due to huge increase in housing in this area. Would be convenient to open this new pharmacy close to the new doctors surgery and existing dental practice
Services are under pressure due to the increased housing in the area
Shop is so small larger premises would have more staff and this would be beneficial to growing community
Significant increase in population
Significant population increase due to recent property development.
Since opening of Dargavel ALL services are inadequate
Small pharmacy for growing population
Some of these services are not within Bishopton.
The amount of residents in Dargavel alone is over 4000.
The area has become too large and needs additional support.
The area has been greatly affected by the ever growing Dargavel village and feel that the existing pharmacy will begin to be over used for its size
The area has expanded significantly and the existing pharmacy has much higher service demand. Parking and access to the existing pharmacy can also be a challenge due to the location.
The area has grown quite considerably putting strain on an already stretched service
The area has seen over 1000 homes already added and a pharmacy that was designed for a village accommodating this. Services are already stretched and more houses continue to be built.
The area I live in (Dargavel) is rapidly expanding with more pressure and demand on the service
The area is expanding rapidly and we need more services.
The area is growing and continuing build more houses over the next 10 years. The Bishopton pharmacy is also very busy and is unlikely to support a higher footfall.
The area is now too large to have only 1 chemist in Bishopton.

The area is seeing huge growth at a rapid rate. While current services are doing their best the need for additional service is getting more evident. We don't want to see the repeat of mistakes made by Renfrewshire Council in the school provisions fiasco
The area is too densely populated to be sufficiently supported by the current available amenities
The area under discussion requires more than one pharmacy to provide adequate service
The Bishopton one is far too busy to cope
The Chemist on Greenock Road is far too busy
The community of Bishopton has always been and continues to be served incredibly well by Kate and her team from the current pharmacy on Greenock Road. However, with the development of Dargavel, our population has grown significantly and so another pharmacy could only be of benefit to the community as a whole.
<p>The considerable increase in Bishopton's population due to Dargavel development is having a detrimental impact on primary health services and the associated pharmacy service locally. As it is extremely difficult to get a GP appointment I have increasingly used the services of the pharmacy.</p> <p>I have always had a very positive experience with advice, loan of medication. Due to the increase in people using the service the shop is regularly busy and full with people using the service and seeking advice from pharmacist. The shop is small and it is not uncommon to see people waiting outside. Given this increase I'm aware of patient confidentiality being compromised when discussing an issue in the small room behind the shop as staff often need access to this space.</p> <p>Another issue is parking outside the pharmacy is very limited and as the shop is located next to the traffic lights on Greenock Road it can be difficult getting in and out of the parking area leading on to Greenock Rd. limited Given many of the people using the pharmacy service are elderly and or with mobility issues parking spaces (or the lack thereof) is a real issue and a potential barrier to local people accessing the pharmacy service.</p>
The continued development of Dargavel creates the necessity for expansion of primary care in the area.
The current pharmacy do an amazing job but they are stretched and a second pharmacy would greatly benefit local people
The current facility in Bishopton is small for the now expanded area. Those living in Dargavel will need a pharmacy closer to the new GP surgery
The current pharmaceutical services isn't fit for the expanding areas for which it serves
The current pharmacy does a wonderful job but I know they are overwhelmed by the continuous addition of new customers.
The current pharmacy has barely any space to provide a sufficient service to all.
The current pharmacy in 'old Bishopton' is quite small and often busy. Whilst they do a great job, having a second pharmacy for the inevitable population growth in Dargavel makes sense. Also being next to the new satellite health centre makes sense.
The current pharmacy is really good but gets busy sometimes and parking there is really awkward.
The current pharmacy in Greenock Road Bishopton is too small to service the new people in Dargavel as well as the existing Bishopton residents
The current pharmacy is fantastic but they are overstretched
The current pharmacy is great and the staff are always helpful but it is very busy and also very inaccessible given its location on the main road.
the current pharmacy is inundated with work and the staff are constantly too busy. My husband and I have lived in Bishopton for 50 years and feel that a new pharmacy is required to accommodate the additional houses now in Dargavel.

The current pharmacy is too small for the size of the neighbourhood. It places far too much pressure on current provision
The current pharmacy is too small to cope with demand for the growing area.
The current pharmacy is very good but very busy given it is the only option in the area.
The current pharmacy is very small. It would be extremely helpful to have an additional one, closer to our home.
The current pharmacy location is very difficult due to being on the main road that is increasingly busy. It is also the sole pharmacy in the area, with the above neighbourhood continuing to increase in size, having a second pharmacy would help manage capacity and services.
The current pharmacy provided a good level of these services although with such a large "neighbourhood" that is still increasing an increased capacity is needed.
The current pharmacy service is overstretched due to the expansion of Dargavel Village.
The current services are beneficial to the community but with the population growing a third pharmacy is a good idea
The existing pharmacy are doing a great job but are clearly struggling with the additional requirement that Dargavel brings.
The existing pharmacy in Bishopton can get busy and with limited floor space a bit crowded at times
The existing pharmacy in Bishopton do a good job but they are rammed and there is no slowdown in house building.
The existing pharmacy in Bishopton whilst quite small, provides a very high standard of service and is always very busy, to the point of the staff being overworked. At times this can mean queuing outside, sometimes in the rain, whilst others are being served. The parking arrangement is inadequate for the number of people using the shop. This can only get worse as the adjoining Dargavel village expands. The nearest pharmacies currently are in Erskine at least a 5 minute car journey away and much longer by public transport.
The existing pharmacy is always very busy. The staff are lovely and very professional.
The existing pharmacy is busy and whilst convenient for the current doctors surgery with an increase in doctors appointments comes the same increase in pharmacy demand. This will only increase further with the planned expansion of Dargavel village.
The existing pharmacy is excellent but with the expansion of Dargavel and a 2nd health centre in Dargavel it will be important for Kate Stewart to be able to open a 2nd pharmacy in Dargavel while still keeping the existing one open
The existing pharmacy is extremely busy due to being the only one in the village. (Compare us to Gourrock, which has a similar population to us but is served by THREE pharmacies). Bishopton Pharmacy handles the workload well, but a new pharmacy is needed to ease the pressures they've been facing since so many people moved to the area.
The existing pharmacy is quite often VERY busy. A 2nd one where proposed would relieve the current one, benefitting everyone.
The existing pharmacy team are amazing, but the queues are frequently out the door and you can see they are stretched to beyond capacity. I know they would like to provide even more services but the size of the current premises, plus the enormous workload prevent them taking on anymore than the core services
The existing services are already under strain from the large population increase due to extensive housing developments in Dargavel. Many new houses are still to be built and many more planned.
The existing services are very good and well managed but the population is becoming so great that a second pharmacy would be beneficial

The extensive growth in dargavel village is putting a strain on all medical services in the area. The existing pharmacy would be a considerable walk for those unwell seeking to get prescriptions filled after visiting the satellite bishopton medical practice facility.
The growing population in this area, requires the amenities to grow also, currently only one well served pharmacy however a second would definitely help spread the work load & help cover both old & new Bishopton areas
The growing town of Dargavel makes the pharmacy very busy, Parking is an issue, Staff are very busy
The growing village of Bishopton (Dargavel site) requires more services such as a new pharmacy which can support the additional healthcare facilities to be implemented. A pharmacy in Dargavel area would be well used and would take the pressure of the current pharmacy in the old village of Bishopton.
The help and support we get from the staff at Bishopton Pharmacy is first class. Nothing is too much trouble for them even on busy days which is usually every day.
The housing development within Dargavel is increasing in size each year, as such the community resources within Bishopton old town are stretched to capacity. The existing pharmacy is well run and offers the best service possible in the locale. Allowing them to expand to a 2nd site will ensure the new and growing community are able to access the friendly and approachable service already in existence within old Bishopton.
The local pharmacy is always extremely busy, and it is not located within walking distance from the majority of Dargavel development.
The neighbourhood has expanded to such an extent that the 'village' pharmacy is no longer big enough / too big for one pharmacy (x3)
The new Dargavel housing estate has brought a massive influx of new people to Bishopton pharmacy putting pressure on it as well as schools and health centre in the Bishopton area. The existing pharmacy is inadequate
The number of occupants of the area are increasing- more services are required
The one in old bishopton. Has a queue out the door and always very busy
The parking facility at the present location is inadequate and at times dangerous when trying to exit the parking area
The pharmacy and staff are great, however due to the expansion of are over the last 10 years it to a large area to cover at one location. The extension area now have to travel to fill their needs and the existing pharmacy is very much stretched. An additional pharmacy would fill the needs.
The pharmacy does a brilliant job and the staff are fantastic but it's too busy for the population of Bishopton now, parking can be difficult too.
The pharmacy is always very busy and is very small for the number of people it is now expected to serve
The pharmacy is always way too busy. I think it was only built taking in consideration Bishopton but the village has since then doubled in size.
The pharmacy is busy and the area does get congested, dealing with the old village and Dargavel, therefore a second site would be very welcomed in my opinion.
The pharmacy is excellent as are the staff but I feel with the expansion of Dargavel into the future it will put too much pressure on the service
The pharmacy is far for me to travel when I don't have a car
The pharmacy is great but too small for the amount of people who have moved into the area. Bishopton has tripled in size in the last 5 years
The pharmacy is often very full with clients and a second pharmacy would fix this issue.
The pharmacy needs more space to expand. And continue offering the great service they already offer

The Pharmacy offers all of the services above but, with the increase of people moving into this development another pharmacy is required.
The pharmacy on Old Greenock Road is excellent. It is in a good location to serve Bishopton and the newer Dargavel village
The pharmacy provides an excellent service, however cannot keep providing such good service with the rapidly growing population causing an increased workload for staff
The Pharmacy service is currently doing a great job. It would be good to have a choice of pharmacies and one in the heart of the new Dargavel housing estate to accompany the new gp satellite building. As the area expands it makes sense to have an additional source to provide pharmacy first and first plus services and advice so growing numbers can access help. Even perhaps expansion to cater for more dosette boxes would be of benefit. I work in the gp practice and I believe an additional pharmacy would be beneficial to patients.
The pharmacy services in the area are sufficient and there are no additional requirements.
The pharmacy staff are amazing but the current premises is overwhelmed now the village has grown. Parking is very difficult
The population has grown considerably over recent years and the there is currently only one other pharmacy serving the community This proposal would tie in with the satellite GP facility.
The population in the area has doubled over a number of years with the construction of Dargavel Village with no increase in infrastructure
The population is bigger we need a separate pharmacy who can meet community needs
The population is too large and demand is too high currently
The population of Bishopton/ Dargavel is growing rapidly. It is an excellent service but require additional premises as it is not big enough, very busy and parking for elderly / disabled is insufficient.
The population within the area has grown dramatically in the recent years and the current facility is quite often extremely busy and there is no real parking for anyone who requires this. An added facility within an area with proper road and parking facilities would assist
The premises are far too small, customers are queuing outside in snow, wind and rain, car parking is inadequate with no spaces and ill people are parking elsewhere and walking to pharmacy.
The premises are too small for the population that Bishopton is now. At times I have had to queue outside, also car parking is inadequate.
The proposed pharmacy in the neighborhood offers nothing new in terms of access, opening hours or services. I would have expected Saturday afternoon or evening opening to provide additional service to the neighbourhood as a minimum. This feels like an anticompetitive application with reference CMA given the retail unit in question has been held, to the frustration of local residents, for many years from local neighbourhood services. Any new pharmacy should be co-located and tendered in new healthcare if required to provide taxpayers value for money.
The service provided by the pharmacy in Bishopton is first class. I use it for my prescriptions
The services offered are adequate but the proposed second site would be ideal covering these services.
The services offered are adequate but there is a desperate need to expand the availability as the current pharmacy is too busy resulting in long wait times on occasion
The services offered by the pharmacy in Bishopton are excellent. However, we need a pharmacy in Dargaval. It would be great if it could be the same owner as the service they provide is friendly, caring, professional and very knowledgable.
The services provided are adequate but the current provider is clearly too busy
The size of the development of Dargavel and its continued growth means that the area requires a new pharmacy.

The staff at the pharmacy are great and provide the best care they can. However I do feel for the size of area we need another pharmacy to cope with demand.
The staff in the existing pharmacy are amazing however the parking is horrendous and an accident waiting to happen and the premises although recently enlarged is still far too small for the area it serves.
The substantial expansion of housing in the Bishopton area is increasing demand for for pharmacy services. This may cause issues around queuing, car parking, and pharmacy staff workload at the current facility.
The use of the word 'adequate' is extremely unhelpful in this context. The 'neighbourhood' includes the former ROF Dargavel development which is currently seeing the building of thousands of new homes, new schools and a significant new build extension by the Health Board to the existing GP practice. The question therefore should be worded differently to 'do you believe existing pharmaceutical services in the defined neighbourhood will be sufficient to meet the demand that this urban development will and is already creating?' To which my answer would be 'no'
The vast amount of houses being built cannot be supported by the current pharmacy.
The village has expanded massively over the last few years, it will keep expanding for the unforeseeable future (x2)
The village has expanded to such an extent the existing chemist is inadequate for the increased population of Bishopton.
The village is in great need of another pharmacy to provide service for the thousands of houses that have been built. There is also a new GP practice being built which will add to workload.
The volume of customers within this area merit an additional pharmacy. As it is planned to increase the size of Dargavel Village then an additional pharmacy is required and the site proposed is in a good location to suit Dargavel patients.
There are 4500 additional houses build that the current pharmacy originally expected to cope with. We need more provision and this application is the answer.
There are far too many people in the area for the services to cope with as is
There are so many more people on the area now so a second pharmacy would be very welcome
There are thousands of houses in dargavel village alone and it would be great to have an additional pharmacy given the opening of the new GP practice
THERE ARE TOO MANY FAMILYS NOW WE HAVE 6 VILLAGE, FAR TO MANY FAMILYS
There are too many people Now living within Bishopton and it's putting a huge strain on the local pharmacy. Bishopton would really benefit from a new pharmacy
There is a single pharmacy in bishopton with poor parking options.
There is currently only one small pharmacy in Bishopton. As the area is continuing to grow, with more houses being built in Dargavel, there is a need for more pharmacy providers.
There is no local pharmacy for residents of Dargavel Village.
There is no parking at the current pharmacy in bishopton and it is always incredibly busy.
There is no pharmaceutical services in the housing development of Dargavel, the nearest is in old Bishopton which is small/difficult to park and limited of stock in my experience.
There is one on pharmacy in the Bishopton/Dargavel areas and it isn't big enough to support the number of homes in this area
There is one pharmacy and it is always jammed packed with customers.
There is one small pharmacy for an area in which the population has dramatically increased in recent years; more pharmaceutical provision can only be a good thing.

There is only 1 pharmacy within Bishopton but now there are significantly more people living in the area with the building taking place in Dargavel
There is technically only 1 pharmacy in bishopton prescribing medications and which is at least a 10/15 min walk away from most dargavel residents
There is too high demand placed on one outlet. All good if no problems arise at the current facility but there is a high potential for disruption to adequate provision of services if any problems arise.
They are adequate for now, but with the expanding Dargavel development, further services will be beneficial to the local population.
They are excellent but really busy so a second pharmacy would help
They are in undated with so many people, there is a much bigger wait for medication being ready. The facilities to access the existing chemist is not ideal, the smallest car park that backs out onto a main road at a set of lights.
They are not adequate as the service is too busy due to the growing population of Dargavel. Dargavel needs a pharmacy. The current service is under pressure and often there are wait times and dispensing issues due to stock unavailability. In addition the pharmacies in Bishopton are too far away for residents of Dargavel. With the opening of the new satellite medical centre in Dargavel, a pharmacy nearby would meet local needs, especially older residents and those with mobility issues.
They are so busy mistakes are being made personally I have had out of date medication and wrong medication
They need a second branch either the size Dargavel will be incentive completed its very clear a second pharmacy would benefit the community.
They try very hard to provide an adequate service but due to increasing population means the need for increased provisions
They were till they built Dargavel but the population of Bishopton/Dargavel has doubled.
This pharmacy is much needed in the colloid dargavel,
Too busy and needs to provide for an expanding area where house building is still very active
Too busy.. can't handle demand
Too high demand on the only pharmacy covering a large population
Too little and overwhelmed for the number of people living in th area
Too many people and houses
Too many people for one pharmacy since Dargavel has been built. Parking is very limited currently.
Too many people trying to access the same space/services
Too many residents and not enough facilities
Too much demand on existing excellent provision. New premises would spread access and reduce traffic congestion around current premises.
Too small (x2)
Very efficient service however their services appear to be stretched due to increasing local population
VERY MUCH SO. STAFF IN BISHOPTON PHARMACY MOST HELPFUL AT ALL TIMES
Very small pharmacy to cover a VERY big area now with all the new homes
Very small shop and the population has grown significantly over the last 10 years! An additional pharmacy would be very beneficial. This also provides local employment to the area.
Village has doubled in size need another shop to cope with demand.

We are an overpopulated area only served by minimal amenities We would benefit from another pharmacy
We have a hugely expanding population and one dispensing pharmacist
We have the most efficient, caring and up to date service at the pharmacy already in Bishopton we need a second be because the f the amount of residents in the area plus parking at the pharmacy can be so problematic. also would be more convenient for people especially elderly
We need more
We need other amenities in the village rather than a second of something we already have.
We need somewhere to get vaccines administered
We need this range of services but we need more of them near to the soon to be built extension to the health centre - at Dargavel for expanding population.
Well run, efficient, friendly service that has expanded and adapted to population increase. Had to use different service and all need met with no issues.
What we have is currently okay but Bishopton & Dargavel could benefit from a second pharmacy as they are currently over run as it is.
When new health centre opens and the huge amount of people and new houses requires more than one pharmacy
While staff do their best to cope with demand, another pharmacy is required within the area to meet the demands of the growing population
While the current pharmacy services are adequate, the recent significant population growth—driven by new housing developments—means an additional pharmacy is needed to prevent overstretching existing services and to ensure they can grow and adapt alongside the expanding community.
While the pharmacy does a great job serving the community, another would be a huge benefit and the wait times can be quite long
Whilst existing services provided are excellent I feel the premises are small and not adequate enough to deal with growing population in Bishopton. Also concerned about same mistakes being made as primary school where projected users were inaccurate.
Whilst the existing Bishopton pharmacy has served the community well, the parking at the location is a danger with the road to the doctors now much busier than it was in years past.
Whilst the range of services is good, I am concerned about the capacity of the service as the neighbourhood continues to grow in coming years.
Will the size.of dargavel it's too much pressure on the 1 pharmacy in bishopton
With a developing community it will need appropriate pharmacies to accommodate this as existing pharmacy is too small at this moment in time.
With a growing population and increasing numbers of houses being built, the area can absolutely sustain a second pharmacy. Infrastructure in the community is already at capacity and new businesses should be welcomed.
With all the new housing in the village, we definitely need more health services.
With ever increasing population of the area and diverse health needs the area would benefit from a second pharmacy
With expansion in Dargavel Village, the existing services are stretched and I'm concerned about adequate pharmacy service provision
With prospective increase in population in the area, a new pharmacy is needed desperately.
With so many people moving into bishopton recently we could do with another one.
With the amount of new housing established and therefore families etc wishing Dargavel this has impacted on all services within Bishopton and Erskine. Everywhere has been stretched and I feel an extra pharmacy is definitely a good thing for this area.

With the arrival of the new medical centre in Dargavel, there will be a need for further pharmacy provisions.
With the continued development in Dargavel , it is my opinion that the existing medical, pharmacy and dental services are inadewuatr
With the exception of Dargavel Village another pharmacy is required - the present one is too far to walk from Dargavel.
With the expanding dargavel, we need another pharmacy to keep up with the demands/needs of the village
With the expanding population of Dargavel - another 2000 homes are due to be built- there is now a need for additional dispensing facilities
With the expansion of Bishopton, 2 chemists would be ideal. The new proposed one would be at the satellite surgery. The new proposal would also help with congestion at the existing pharmacy. Bishopton is large enough to need the 2 Chemists
WITH THE EXPANSION OF DARGAVAL AND NEW MEDICAL FACILITY BEING BUILT THERE AN ADDITIONAL PHARMACY WOULD BE BENEFICIAL
With the growing Dargavel area, a pharmacy located next to the health centre would be ideal.
With the growing population of Dargavel a second pharmacy is definitely needed
With the rise in new properties being built in the area there must be a huge demand on existing services. Although I use Bishopton Pharmacy & think they provide a fantastic service, a second site would most likely help the wider community access the services they require. It also opens up new job opportunities within the local area.
With the substantial increase in population from the ever increasing population in the Dargavel Village, which has a significant impact on the health and pharmaceutical services situated in the historical Bishopton village. The proposed additional services are to say the least long overdue!
With the volume of housing at Dargavel there needs to be a new provision of pharmacy for the area.
Yes - Bishopton has become completely overrun since the endless planning permissions granted for more houses in Dargavel. Existing services are struggling to cope, and more services, especially healthcare, are desperately required for the area.
Yes and no. Another pharmacy would ease pressure on other ones in the area and may make getting prescriptions easier. I struggle sometimes to get my ADHD medication so having the option of different pharmacies closer to the house would help.
Yes but Dargavel is growing fast.
Yes but due to increasing number of population and geographical location a further pharmacy would be required
Yes no issue speaking with a pharmacist and get prescriptions quickly.
Yes, I have always found the services offered useful. I didn't realise they offered substance misuse and stoma services until reading in this application. Not that I require these services, but I'm glad they are offered.
Yes, when I travel doon the wattter it is only beneficial to have a local pharmacy hand.
You have to travel a distance to get to the othervpharmacies which are available

Question 4

What do you think about the Intended Applicant's proposed opening hours?

Pharmacy opening hours

The NHS Model Hours of Service Scheme requires all Community Pharmacies to open, as a minimum, Monday to Saturday – 9.00am to 5:30pm. They can opt to have up to 2 half days per week – afternoon from 1.00pm. Each pharmacy can close for 1 hour at lunchtime. Any longer opening hours will be provided at the discretion of the pharmacy contractor.

	Just Right	Too Short	Too Long	Total
Monday - Friday 09:00 to 17:30	446	191	0	637
Saturday 09:00 to 13:00	500	136	0	636
Sunday Closed	491	121	3	615

Can you tell us more:

Number of respondents: 268

Responses
Feel the above hours would be sufficient and would relieve pressure on existing chemist in Bishopton
4 hours on Sunday would be beneficial.
5:30 is a little early for people travelling home from work 6:00 or 6:30 would service the community better
6pm closing would be better as this is in line with gp surgeries. Option of Sunday opening would also be good.
6pm more appropriate for week nights . I feel it should be open Sundays as well
7 day opening would work better for shift workers and emergency medicine 6pm closing would also suit workers returning to the village after work
8.30 start would be helpful so picking up regular meds after school run or before work would be possible with earlier hours.
830 until 6
A later closing time Monday to Friday e.g. 6pm would be more suitable for residents who live in the village and need to commute home from work before being able to go to the pharmacy
A later closing time would be good once or twice per week
A later finish to accommodate people's work times would be nice
A Sunday service would be helpful
Above times look to be in line with what I'd expect
Aligns with usual pharmacy times.
All employees should have time off. Saturdays offer Monday to Friday workers an opportunity to access support
Although I think it's fine, there will be issues with people working 9 to 5pm who may not be able to make it in until the Saturday morning. A early morning or opening until 6pm once day may help with that demand.

Anyone requiring pharmaceutical services outwith these hours can find suitable facilities in Paisley or Glasgow.
As a minimum, pharmacy hours should match the Doctor surgery hours. So at least 8am to 7pm.
As existing.
As I am retired the hours are fine for me but slightly longer say until 6pm might be better for people who work
At least one late night opening would be of benefit to working families.
Be good to have a little earlier or opening time to allow people working day shift to go either before or after work.
BECAUSE THEY WORD THEIR BUTTS OF TO OBLIGING US ALL. THEY NEED A DAY OFF.
Being open on sundays for a short time would be convenient
Being opened to 6:00 would be more beneficial as a lot of people finish work at 5;00 and 5:30 could be a rush, that extra 30 mins could make a big difference.
Bishopton is a growing community, with a primary focus on young families. Sunday opening hours would be beneficial for this purpose.
Could do with one early.morning and one later evening
Could maybe open to 18.00 Monday-Friday but I have always managed to access it within those times.
Dargavel has expensive houses which means many people work full time and a 5.30 close Mon-Fri doesn't work for me as work until 5.30/6 most days. I would love a known late night once a week until 7pm
Dargavel is a dormitory area needs later opening hours
Demand for services in the area us constantly rising and current services don't meet this demand.
Does not consider the average family who work we need access longer at weekends not having to drive miles with sickness or a sick child. Should be open at 8am and till 6 for workers. We should be supporting use of pharmacy to help gps. Needs to be open when a gp isn't
Doesn't work for working people. No Sunday provision means people need to go outwith their town
During the week having the pharmacy open till 18:00/18:30 would allow people to collect prescriptions after work
Everyone is entitled to have a proper weekend break in line with other work areas.
Everyone knows these well established opening times and as far as I'm concerned, they are adequate.
Existing opening times are appropriate.
Existing pharmacy is open until 6 which allows me to collect prescriptions after work. The new pharmacy would be no use to me personally with the proposed opening hours.
Extended hours would be a benefit or plans to have an automated pick up service for out of hours
Extended opening hours would hugely benefit community members who work full time during the week. Could this be considered?
Falls in line with the rest of the pharmacy world. Staff also need their own time
For a large area including bishopton Sunday hours would be appropriate even if just a few hours to ease pressures on a+e and out of hours

For people such as myself who work 9-5, a weekday closure at 5:30 would make the pharmacy inaccessible throughout the week. I am able to use the existing pharmacy by generally arriving at 5:45pm before closure at 6pm.
Good times
Good to be open every day except Sunday (x2)
GP open until 6pm so I think should extend to this time at minimum Monday to Friday to enable prescriptions and over the counter medications until nhs24 take over at 6pm
Habit * be in my * * have been * * for you * * *
Hard for people who work to get there but make it work currently so would need to make it work if those are the hours
Having longer hours on a Sat would provide something additional not provided by tjr existing pharmacy, so combined there would be more cover
Having Monday to Friday and a half day Saturday I think is adequate
Hours appear adequate
Hours are fine for those who don't work but no use for working people, also have to travel a large distance if out of hours prescriptions are issued
Hours are fine. One evening during the week with a later close might be useful.
I am happy with their opening hours.
I believe a limited Sunday opening may be appropriate to assist those without access to private transport. Existing Bishopton public transport is inadequate unless one wishes to visit Glasgow.
I believe the proposed opening hours meet user requirements.
I can't attend the pharmacy during the week day times, and so would like one evening opening, and/or longer weekend opening
I feel Saturday should be 9-5pm to enable people who work full time Monday to Friday to be able to access the chemist.
I feel with commuters returning from work-6pm on a work day would be better. I also think a Sunday service would be good to save people going up to Asda in Linwood who have a Sunday service. Even if it was for two hours on a Sunday morning maybe every other week. Children and elderly get ill very quickly and I know having a local pharmacy would be better for all.
I have lived in Bishopton for over 50 years and use the local pharmacy on a regular basis. The hours stated seem to be just right
I have never required the pharmacy services out with these opening hours and therefore they are good for me.
I think a closing time that would allow those who finished around 5 to still make it to the pharmacy, being able to access the pharmacy at the weekends would also be beneficial.
I think it might be more appropriate to close early during a week day and open longer on a Saturday
I think it would be good to have provision for a longer Saturday and Sunday service at one or other of the pharmacies within Bishopton and Dargavel.
I think office hours most days would be sufficient, with a couple of longer days.
I think the hours given would suffice, possibly slightly longer to aid office works collecting prescriptions (Mon-Fri 08:30hrs-18:00hrs) and (Sat 09:00hrs-16:00Hrs)
I think this serves well.
I think week days could be longer to accommodate people who work standard day time hours
I work 9-5:30 and lunch times I walk the dog so would only be able to collect on a Saturday.

I'd like one late night opening to suit members of the public with full day time jobs
I'd like to see one late opening night per week given the demographic of Dargavel as a working town.
Ideal hours but possibly staying open a little later one evening a week would be beneficial for full time workers
Ideally a 6pm close
Ideally a full day on a Saturday and a half day Sunday would be preferred, but I am Prepared to plan pick up my prescriptions to allow staff well deserved rest days
Ideally if it would be open until 6 or 6:30, to accommodate those working until 5:30, as otherwise our only day to go is a Saturday.
Ideally pharmacy would be open longer but something is better than nothing
If a second pharmacy were to be available in Bishopton, I think the proposed hours would suffice.
If anyone requires pharmacy out with the existing hours there is a Boots Pharmacy within Boots within Braehead on Saturday afternoons and all day Sunday
If it was an option then alternate weekend days opening one week on a Saturday and one week on a Sunday along with the other pharmacy so there is a provision 7 days a week
If one late opening e.g. Thursday that would help for collecting after work
If the owner thinks her own services are inadequate then she should open longer. These proposed times do not provide anything better for residents
If the pharmacy could be open until 6pm as most people can barely get away from. Their work to give them enough time to pick up late prescriptions or ask for advice.
If there are 2 pharmacies, one should provide Sunday and Saturday afternoon service. People need medication outside the core hours mentioned above and not everyone has transport to travel further afield, especially if ill.
If we are to have two pharmacies surely scope for one to be open even reduced hours on a Sunday.
If you need any help at weekends we require longer opening hours as not everyone can travel a longer distance especially if unwell
In a modern worked we should have daily access to these services.
In line with other pharmacies in the area.
Is would be helpful to have one late night if possible. As a health care professional having access to pharmacy until 7pm would make really helpful. Whether that is done by opening later on the late night day?
It would be good to have a local pharmacy open on a Sunday
It would be good to have an earlier start or later finish throughout the week so I can access this service before or after my working day.
It would be good to have maybe 1 Sunday per month cover in the area
It would be great if services were available on a Sunday. At present we have to travel to Aldermen Road in Knightswood.
It would be great if the pharmacy opened till perhaps 6pm Mon - Fri to allow working people to Collect prescriptions
It would be great to have it open on a Sunday but I understand the staff need a day off.
It would be helpful to have a couple of later evening openings for people who work 9-5. Or an earlier morning.
It would be helpful to have a longer Saturday opening for those working.
It would be ideal to have it open on a Sunday but I think traditional opening hours will be suitable and meet most needs.

It would be nice to see somewhere local open to get prescriptions and advice outside of normal working hours
It would be preferred if the pharmacy could be open even until 6pm or open earlier at 8am during the week. Just so those people with working hours that match the pharmacy opening hours could attend. However having the pharmacy open on the Saturday does help that
It would be very helpful to have a local pharmacy open for a few hours on a Sunday
It's a very large town with neighbouring towns and if this pharmacy opens it should be open 7 days a week.
It's ideal for our needs as we are pensioners but those that are working might require a change of opening hours
It's what would be expected and in line with current services
Later opening time even until 6pm one day a week would be advantageous.
Longer hours are better for working customers 9/6 weekdays and 9/1 for Sat and Mon would be great.
Longer hours would allow for access before/ after work. Hours such as 0800-1800 would be more beneficial.
Lots of commuters in area. Leave well before 9am and return later than 5.30pm Would not be able to use it.
Lots of working professionals in the area, working out with these hours. Having the option to have a late night or open at weekends would be better.
Many people are not home from work by 5.30pm so it would be beneficial if there was at least one or two later nights for staying opened. Also some GP appointments are after 5.30pm meaning any prescribed medication couldn't be obtained same day.
Many people work 9 to 5 and do not work within the local area therefore unable to get back to the village in time to collect prescriptions before they close at 5.30. Sat closing at 1pm is also inconvenient as many people also work weekends as well and longer opening hours would be more convenient.
Many people working across the village. Better and later hours would be better, even if split and planned across both sites
Meets customers needs adequately.
Might be useful to have 1 of the pharmacies to be open on a Sunday or part of Sunday.
Mon to Fri 830 to 1830 9-5 Sat Closed Sunday
Monday - Friday needs to open until 6pm as this is when the doctor closes and will issue a prescription until.
Monday- Friday open till 6pm Saturday open till 5pm Sunday open till 1pm
Monday should be 8-6 Saturday 9-3 Sunday 9-1 Most people work 9-5 so not opening passed 5 or before 9 makes it difficult for those to access pharmacy & those working longer shifts throughout the week can not access until weekends.
Monday to Friday opening til 1800/1900 would be helpful.
Monday to Friday should be open until 6pm.
More hours benefit those working office hours plus travelling. Having access to medical advice outwith office hours is invaluable. Not everyone is well enough to go in or phone for advice on any given day.

More than enough time to suit everyone
Most parents arrive home around 6 and the current opening hours are quite limited. The area has dense child population, most of them are in nursery and naturally they get sick very often. It would be even better if the opening is 10 and closure 7.
Most people finish work at 5pm on weekdays I think opening until 6 PM would better suit a lot of residents in the area
Most people work until 9-5pm and so a 5.30 finish is unhelpful for those working out with the area who need to get to the pharmacy before they close. 6pm is more realistic
My only recommendation would be potentially open a little longer one day a week to suit people who work until 5. E.g open a little later and close later one day a week.
N/A (x4)
Need a late opening night. 5:30pm is too short for people who work 9-5pm
Need access to pharmacies 7 days a week
Need later hours and more weekend to help with the growing community and working hours
Need more late night and weekend openings to be able to meet the needs of the community
Need to be open extended hours after gp's close.
Needs to be open later at least some nights of the week to 7pm for commuters please.
Needs to be open later like other places. People don't finish until 4/5/6/7 o'clock
Needs to tie in to GP hours. What about emergency medications as below.
No (x2)
No GP available Sat or Sun. Therefore option to collect prescriptions on Sat. A good option
No medical staff available at the weekends so not a need for a pharmacist. Health Centre opening hours correspond with pharmacy hours.
No more is needed. This is more than an adequate proposal for opening hours
No Saturday afternoon, Sunday or evening hours.
No way to get there after a normal working day if closure is at 5.30
Normal shop hours are I believe adequate, providing there is also an emergency pharmacy available within a reasonable distance for out of hours.
Not everyone works Monday to Friday so for shift workers a longer day on a Saturday would be better
Not interested in another big pharma opening in Bishopton. I'd rather allotments and natural remedies and natural foods for the community.
Nothing more to add. The hours above are standard with weekend pharmacy facilities available from supermarkets for example.
Nothing to say ... although on hindsight a marginally earlier opening time of 8.30 am may be worth considering notwithstanding my 'Just Right' comment above.
Occasional Sunday opening would be helpful
Offers nothing new from existing pharmacy in Bishopton or available Pharmacies in Erskine, Renfrew, Paisley and Braehead.
One even late opening would be appreciated (6/7pm) for those that can't make it home in time from work though. This would be good for planning repeat prescriptions.
One longer opening in to the evening would be helpful

Only open during core work hours Monday to Friday and too short a time on Saturday leads to most people going this day
Open at 8am or stay open till 6pm to give people that work an opportunity to collect items, and not having to wait till the Saturday. All pharmacies I know of open at 8am
Open for a long day which is great
Open til 6 or 6.30pm Mon to Fri
Open to 7pm at weeknights and open to 3pm on Saturday
Open until 6pm on weekdays and longer on weekends would be useful
Opening at 8 and closing at 6pm and closing at 4pm on a sat
Opening at 8.30 at least some days would help working people access the service
Opening hours are appropriate for the services required
Opening hours are challenging for those who don't work locally to pick up prescriptions or to access other services.
Opening hours in my opinion are adequate
Opening hours should not mirror existing provision in an area of low healthcare need, social mobility and high car ownership. The unmet need is Saturday afternoon, Sunday and out of standard opening hrs. This offer nothing new and in-fact is an anticompetitive behavior application aimed at blocking market entry.
Opening ours are to short to get to the pharmacy if you are in full time work.
Opening till 6pm weekdays would be ideal
Opening times Monday to Friday 8am to 6pm Saturday 9am to 4pm Sunday 10am to 12 midday To suit working families especially as it's a 'young' development with children
Opening until 1800 would be advantageous for working people to get their prescriptions
Opening until 6pm gives more people who work Monday to Friday flexibility to collect prescriptions, access services etc
Opening until 6pm is helpful for residents travelling home from work
Other pharmacies offer longer hours as many people can't access services until after regular work hours
Our doctors surgeries run until 7 pm on a Monday. It would be helpful if one of the chemists opened until this time to allow people to get their prescriptions right away,
People need medicine on the weekends too. Especially those working the standard 9-5 can't get to shop before it closes
People who work outside where they live need to access services - need extended hours
People work, most need to leave before 9am and will arrive back after 5:30. It doesn't accommodate those who do.
Perfect opening times (x2)
Perfectly adequate hours and would make a great difference in the area
Perhaps a 8.30 to 6.30 one day a week would help people before and after work
Perhaps open Sunday mornings
Pharmaceutical services are required every day not just mon-sat , medication required every day

Pharmacy cover I would like would be 8am to 6pm. I would also like it to be open over lunchtime, staff would stagger breaks to ensure cover to avoid having to close. Whilst this was previously done to align with Doc practice, people do require medication over lunchtime.
Pharmacy should be available when healthcentre not. This proposal offer nothing new and duplicates what's available already
Please stay open until 6pm to allow commuters time to visit after work.
Prefer opening until 6pm to allow working people time to get back to their local pharmacy to collect prescriptions etc
Preferred they closed later. Not always possible to make it there by 1730 when working.
presently i believe Bishopton pharmacy stays open till 6pm
Really needs to open to 6pm M-F, and perhaps until say, 3pm Sat. Occasional Sunday could be Emergency Pharmacy in the area - rotating.
satisfactory, as if you require an emergency prescription Braehead is close enough
Saturday afternoon would be a great help
Seems appropriate.
Should be open till at least 6pm for working commuters and all day in a Saturday.
Should be open to 18.00 Monday to Friday for those returning from work in Glasgow. It would be useful to be open on Saturday afternoon for over the counter supplies.
Should have one day that there is a later night
Should have one night open later for workers that don't get home till after 17.30
some people don't finish work until 5pm and can't get there on time. 6pm/6:30pm would be better
Some people struggle to get home to village from work before 5.30
Some users might benefit from earlier/ later opening hours.
Standard opening hours and allows people to attend who work during the week full time
Standard pharmacy opening hours. Maybe one late a week would be helpful to the community: 6:30/7pm
Sunday opening would be good but need to respect employees right to personal time
Sunday service as nothing local / ooh provision for minor ailments (x8)
Surgery's usually work until 6pm closing time of 6pm would be better
That's enough hours to provide a good service to the community
The existing services provided by the Bishopton pharmacy are excellent but the practice is frequently becoming busier and busier so it is clear another one is required in the area. Especially since more and more responsibilities are being delegated to primary care professionals which would have previously been under GPs. Furthermore, the Bishopton medical practice is clearly completely overrun and it is near impossible to get through on the phone or get an appointment so the role of the community pharmacist is becoming more and more imperative.
The hours are adequate and the same as at present.
The opening hours are consistent with business hours and also provides weekend opening hours to allow those working beyond weekly hours to pick up prescriptions and medical items.

The pharmacy needs to be open longer as the doctors surgery offers later appointments and therefore you wouldn't get to the pharmacy in time for your medication.
The pharmacy should be open later during the week days to take account of people's working day and open a full day and at least a half day on a Sunday
The proposed opening hours seem fit for the area it serves
The proposed opening hours would meet my needs (x2)
The Saturday morning is appropriated
The staff need a balance of work pattern and rest days
The times are adequate but maybe one day a week or should be open later to help people who work shifts and unsociable good.
There is an argument to suggest that if the service is expected to be genuinely preventative for the community, then some opening hours on a Sunday would be of value. Also, in relation to my response to M-F times, the number of hours is fine, however, 09.00-17.30 doesn't take account of a working age population who may not be able to access this service at these times due to work commitments. Some variation at some points in the week may be of value e.g. on a Monday from 07.30-3.30 and a Thursday from 11.30-19.30 recognising that this would only need to apply to one of the outlets in Bishopton, not both. This would provide more responsivity to the community as a whole.
These are acceptable opening hours
These are adequate hours that are provided by the majority of pharmacies across the country
THESE HOURS ARE GOOD AND COVER TIMES NEEDED
These hours are unsuitable for those who work typical 9-5pm jobs
These hours seem to coincide with opening hours of health centre, so always available to dispense prescriptions immediately they are issued.
These hours should allow everyone to engage with the services offered
These hours should be suitable for most people
these hours suit me but may the pharmacy could open on a Sunday on a rational basis with existing pharmacy. maybe. have a trial for a few weeks to see the demand
These opening hours have met the needs of bishopton village for many years now reason to change at an additional site.
They are overloaded with the amount of residents in the village, the hours work perfectly
Think 6pm would be better for people that work
Think the opening hours are reasonable.
This allows a good opportunity to visit a pharmacy. Anything less would not adequately service the fast growing community her
This is a commuter village most people work outside norm 9-5:30. Longer on Saturday would help those that can't make it during the week working hours.
This is normal standard opening hours and what is expected (x4)
Time doesn't really bother me
Timescales seem very reasonable.
Timings look okay for me however 1late opening for shift workers would enhance the application as local Sainsbury's is next to it and open until 10pm
To best serve the community, it would need to be open on a Sunday as many families have busy schedules.

Unable to collect after work
Very suitable.
Week days it would be good if it opened and closed same time as the doctors.
Weekday provisions until 6pm would greatly help for those who work.
Weekdays opening times don't suit those working a traditional 9-5 job. There should be at least 2 days where the pharmacy is open until 8pm
Weekdays would benefit from 8am openings or 6pm closing for people who work the core 9-5pm
What about provisions for people who work 9-5pm and still have to commute?
When working full time it's difficult to get to the pharmacy before 5:30
Whilst longer hours may allow for more customers to be served it is unlikely that customers will arrive after the local GP surgery closes and most none prescription medication can be obtained from supermarkets and shops in case of urgency.
With the majority of bishopton and dargavall residents being of working age and commuting to work, the opening hours on week days exclude these individuals. A later closing time of 6 or 6.30 a couple of days would provide a better service to the community it serves
With the population now in this area I believe longer day in a Saturday is required with perhaps a half day in a Sunday. As our health centre is no longer easily accessible a consultation at the pharmacy is more and more required
With two pharmacies in close proximity, it should be possible to arrange cover for Saturday afternoons and for Sunday.
Works well alongside GP practice hours & other pharmacy in the area
Would be better if it opened later for people who work.
Would be convenient for them to open earlier or stay open later to take into account people working during those hours who may need the services
Would be good for pharmacy to open at 8.30 in line with the GP practice and close at 6pm. No scope for full time workers to access the pharmacy with current proposed opening hours.
Would be good to access slightly earlier/later with working hours
Would be good to see hours match the surgery
Would be great for a pharmacy to be open on a Sunday in the local area to prevent having to travel further afield on Sundays to get prescriptions or help from a pharmacist
Would be ideal to have open to 5.30pm on a Saturday.
Would be useful to have at least 1 pharmacy in the area open on Sunday and perhaps the occasional early morning or later close
Would suggest a doctors surgery as well for dargavall

Question 5 – Text Answer only

What are your views on the provision of the following pharmaceutical services proposed by the Intended Applicant?

Please provide views in the space below:

Number of respondents: 351

Responses
A good range of services
A great much needed variety of services.
A great service is provided in the current pharmacy.
A new pharmacy would be beneficial to dargavel
A number of these services would ideally be available outwith 'standard' opening hours when there is no local pharmacy provision - eg emergency prescription medicines.
A real need in area
Absolutely Sublime.
Acceptable (x2)
Accurate
Adequate (x8)
Adequate provisions (x2)
Agree (x4)
Agree should be used for all as per all large pharmacies.
Agree to all
Agreed for most services agreed.
ALL ABOVE WE NEED AND ANOTHER CHEMIST WITH ALL THE NEW HOUSES BUILT. SHOP VERY BUSY AT ALL TIMES
All are essentialpositive
All be beneficial services
All fine
All good (x2)
All good never had any issues.
All good services to have.
All great
All important services
All needed (x3)
All needed services and having local to a large population in dargavel could ease pressures elsewhere in the nhs
All of above will be increased by the Dargavel housing estate and the increased number of families and patients
All of the above all you need.

All of the above can only improve on what's currently available in the immediate area
all of the above services welcomed
All of the above would be well used in the area
All of the mentioned would be beneficial.
All positive community services.
All services are appropriate (x3)
All services should be provided where possible.
All the above are necessary
All the services our community needs.
All these services are needed in the locality/neighbourhood
All useful services (x2)
All very much needed in an ever expanding area. (x2)
All would be a welcome addition to the community.
Already provided
Although substance abuse is an issue that people need help with I don't believe this environment is the correct space that this should be provided as often children need to be taken into the pharmacy environment for minor ailments and shouldn't have to witness these things
Am sure we already have this locally
An additional 4000 homes in Dargavel of which are 3/4/5 bedroom homes is a massive pressure on Bushopton surgery and also on our pharmacy !
An extension of the existing business and how well it is run can only benefit the population.
Any additional services will be a benefit to our area.
Appropriate service offer but offering nothing new to the adequate services provided in the neighbourhood already. Question : How can unscheduled care or optimized
Appropriate services for all requiring these services
As a health care worker, I know the importance pharmacists have on reducing A&E admissions and correct use of minor ailment service frees up valuable GP appointments.
As a person who has suffered an acute and chronic illness the pharmaceutical services are an essential support to me personally
As expected
As far as I know not any different from those offered at present.
As required
Bishopton is in need of this additional service.
Brilliant, really helpful to have access to another point of service within dargavel. May I suggest possible addition of ear wax clinic even biweekly? It's a service in very high demand and would serve the community really well.
Can only help all above services
Comprehensive.
Concerned about "Substance Misuse Services" as it would attract drug users to area where there are lots of children

Concerns over substance misuse services.
Correct services needed . Not sure their is a demand for substanmce misuse services i believe previously this applied to one person if i remember correctly from a previous proposal
Covers need. Premises need an area of privacy for patients to discuss problems
Covers what is needed
Covers what we use pharmacy for
Don't like the idea of Substance Misuse service as it would attract the people that have a problem with illegal substances come into the area.
Exactly what the community requires.
Excellent (x4)
excellent at the moment
Excellent in all of the above
Excellent range / selection of services (x3)
Excellent service provider
Excellent services that can take the pressure off the medical centre
Excellent staff
Feel all services detailed above are required for area involved
Fine (x2)
Fully supportive! The pharmacy in bishopton already does a fantastic job but could help so much more with a second or bigger premises
Given demand on GPs in area I think pharmacy's should offer as much as possible to assist with local care
Good (x6)
Good extra provision.(x2)
Good range of services
Good range of services and will help complement the lack of GPs in the area
Good range of services, increased hours would improve service markedly, people are ill outwith 9-5 hours.
Good service even through increased workload
Good services (x3)
Great (x7)
Great as these would help improve healthcare within the area.
Great idea (x2)
Great services needed by many.
Great to have these services
Great. The more services they provide, the more our community will benefit.
Happy with all of above.(x2)
Happy with services offered
Happy with that


Happy with the proposal
Have used pharmacy first numerous times at Bishopton pharmacy and would be ideal if needed pharmacy offered same service.
Having pharmacy first is a great facility to have, takes pressure off GPs and is useful for minor ailments / concerns, especially having kids. The area is booming with new young families who would likely benefit from this as I have in the past.
I agree (x2)
I agree with all of the above.
I agree with all of the proposed services. (x2)
I agree with them all as long as there is a private, dedicated space for the more sensitive topics
I am happy for these services to be provided by the intended applicant
I approve of this
I believe proposed services will adequately meet the needs of pharmacy users.
I believe that these are the services offered by the existing pharmacy. Increasing number of customers is putting a strain on the service. Another pharmacy located to mainly serve Dargavel village is now needed.
I believe the existing chemist provide an excellent service within the constraints of the size of the shop. Problem is the parking facilities and the large number of people now living in the village.
I believe this is adequate for the needs of the village.
I can't think of anything to add to a pharmacy style setting.
I do not agree with needle exchange
I do not agree with substance misuse services in an area where the demographic is predominantly young families
I do not think a substance misuse service should be encouraged within the area.
I feel the size of Bishopton since the new build houses have gone in now constitutes another Chemist
I have a long term condition and take considerable prescribed meds. When I enquired about having meds made up I was advised it was not possible due to the demand for this service.
I have never had an issue with any service from the existing pharmacy. Except parking
I have to say I thought they already provided the above. However as stated above with only one consultancy room it must be very stressful. Bigger premises would alleviate that.
I personally have long term medical conditions and the proposed pharmacy is closer to where I live and would be great addition to the current dargavel area
I primarily just use it for prescriptions.
I really like the services planned and more often go my local pharmacist before making a doctors appointment
I support the provision of any services
I think all of these services are necessary and a vital aspect of the pharmacy service.
I think all of these services should be offered at the proposed site to allow it to operate with the same capacity as the Greenock Road site.
I think having all of the above would be beneficial to the area.
I think it would allow people to have a choice of pharmacy that is potentially better geographically to them. Particularly when the new health centre is opened, it would allow

people quick and convenient access to pharmaceutical services. Another point is that the parking and accessibility of the current premises are small, and with the size of dargavel.
I think it would be great for the community
I think it's great and much needed
I think that would be brilliant to offer all of these services.
I think the above would help relieve the current pressure on the local health centre in Bishopton.
I think the proposed level of provision is good.
I think the proposed offered services are all appropriate
I think these are helpful.
I think these services are impressive and will be very welcome in this growing community.
I think this covers all services required
I think this sounds about right
I think this would be an excellent addition
I worry about the substance misuse service
I would also argue that this increases traffic through the existing village when every body has to travel (many in cars) to the existing chemist.
I would like a pharmacist who card write prescriptions for minor ailments.
I would mainly use for NHS prescriptions and Pharmacy First Service.
I would make use of the services of this closer pharmacy, provided it closes at 6pm on weekdays rather than 5:30pm. If it closes at 5:30pm I will continue to use the existing pharmacy.
I would rather not have a substance misuse service.
Ideal (x5)
Ideal for what we need
Ideal services for the community
If that is what works and is needed to support people then happy with them.
I'm fine with all of the above
I'm sure all of the suggestions will benefit the community.
Important to include if of the above services
In my opinion you have * for most groups
It is a very good chemist
It is good to have a wide range of services available at the pharmacy to support residents in this area. Kate is an excellent pharmacist and her team are professional, helpful and caring.
It is required as there is a lot of demand
It seems to cover the needs of patients in the area and takes pressure off the general practitioner's
It would be nice to have other services such as blood pressure checks or blood sugars for those querying diabetes.
Just right.

Just right. They provide expertise today while serving the community and with pleasant attitudes. Great team.
Just the same then? Are there other options?
Kate and her team are fabulous.
Kate provides absolutely exemplary pharmacy services already and the above services are already done to a high standard but more capacity is needed, especially by the practice.
Knowing that there will be the facility with the Dargavel Village makes the worry of needing something quickly or advice would be perfect for our community.
Looks good
Looks like a good mix of services
Looks like a wide range of services will be provided
Meets user's requirements. (x2)
Most of the above are required especially prescriptions, minor ailments and unscheduled care
Much needed for a diverse service. Closest available is RAH/queen elizabeth (that i am aware of)
Much needed in the area.
My partner has various long term medical conditions and having a pharmacy closer than the current pharmacy on greenock Road would be more suitable to attend for any issues
Needed for the area (x3)
Needed in the area, particularly with new surgery opening.
No comment
No drugs service, or needle exchange etc
No issues with any of the proposed services
No views
Not adequate
Not keen on drug misuse services in the village. Would be keen to find out more about the need for this service in the proposed location.
Nothing new being offered
Nothing new over existing pharmacy where service is adequate
Ok (x2)
Ok, nothing to add.
Other services likely welcome.
Other than occasionally having to find one with weekend/evening openings hours.
Perfect (x4)
Perfect chemist for everything needed
Perfect Kate Stewart Ltd is very knowledgeable and provides a brilliant service currently.
Pharmacy first be provided with standard contract opening hrs when the health centre and existing pharmacy will be open.
Pharmacy First is an excellent service I currently use Boots in Braehead which I have to travel too. I haven't required a Doctor's appointment in years!
Please add weight management care ie prescription of GLP medications.

Proposed services very much needed in expanding village.
Provides a good service to patients
Quite comprehensive
Same as is currently available.
Same as previous services
Satisfactory service
Satisfied
Seem ok (x3)
Seems broad and sufficient
Seems comprehensive
Seems fine. (x2)
Seems fitting
Seems same as Bishopton pharmacy
Seems satisfactory
Services all seem reasonable.
Services are good and represents demand.
Services proposed seem right
Services proposed seem to meet the needs of the community
Services suit the needs
Similar to what we have and adequate.
Small pharmacy with limited to no parking facilities at busy road junction.
Sounds good
Sounds great with the exception of substance misuse services. Don't agree.
Sounds helpful
Sounds ideal and just what the village needs as doctors surgery cannot cope. this may alleviate some pressure from there.
Sounds like full range 👍
Standard and appropriate but nothing new.
Standard range.
Standard services which are adequate
Strain on current pharmacy in Bishopton due to the number of residents it now serves
Sufficient
Suitable if opening hours are extended
That's good
That's what I'd expect, looks normal to me
The above are adequate services to provide. However, private consulting rooms are also required for privacy.

The applicants current pharmacy often has to order in medicine for common usage which is inconvenient, and would hope that a new pharmacy would be better managed.
The Bishopton Pharmacy provides an excellent service for the above and the applicant can be expected to provide the same at the new location.
The Bishopton pharmacy team are invaluable to Bishopton and the surrounding area
The following services is what I would expect from a pharmacy
The more service available the better.
The pharmacist should be the first port of call for all of these services in any community. We would not have such a crisis in the NHS and social services if this fact and opportunity were proactively and demonstrably being progressed by Health Boards including NHS GGC. Instead the local population has been subject to bureaucracy, prevarication and protectionism of high cost hospital provision across the Health Board at the expense of meeting the needs of the whole population over the past several years. This can be most evidently witnessed in the long resistance to obtaining additionality to GP services and even once agreed, the actual build is taking forever with the new premises nowhere near finished whilst the large new Sainsbury's next door which came out of the ground long after the health centre satellite was started, now opened and fully functioning.
The pharmacy currently provide an excellent service including a private consultation area that I have benefited from.
The proposed list includes all the services expected of modern community pharmacy
The services currently provided should continue in the current proposal
The substance misuse services would be highly frowned upon.
There isn't enough physical space at the current pharmacy so a new one will be required to achieve this.
These all seem relevant services to meet local need.
These all seem to cover patient needs.
These are already offered in the existing pharmacy and more are not required.
These are necessary services in all areas.
These are vital community services.
THESE PHARMACEUTICAL SERVICES WOULD BE REQUIRED TO MATCH THE SERVICES IN BISHOPTON & REQUIRED IN DARGAVEL
These seem appropriate and require re d in this every growing area.
These service seem entirely appropriate.
These services are all needed
These services are needed and with the population growing the need to spread the provision means that each pharmacy can offer better service
These services are required within our community and would assist the already struggling GP service
These services seem suitable
These services would meet the needs of the neighbourhood
These services would satisfy the needs of the community
These sound good and fitting with the community.
These would be the key services needed for any community.

These would meet the needs of those in the Dargavel Village and surrounding.
They are the same as any other pharmacy no matter where you live.
Think they are all very important to the local community but the current provision in the village is too small to accommodate all that can be supplied.
This does appear to support a lot of needs that the community would use.
This feels appropriate
This is a broad range of services which covers all non emergency and public health services
This is a very wide range of services which will benefit customers and reduce need for GP appointments
This is an excellent service, I have always asked my pharmacist first with any symptoms, and they would tell me if I needed to make appointment with my 
This is ideal. The only thing that could be a concern is the Substance Abuse, but at the same time these people need the help so it would be needed.
This is required
This is very much needed especially with the new health centre opening soon and the increase in size in Dargavel
This is what is required
This level of provision seems ideal
This seems appropriate, however provision of controlled drugs (e.g. morphine for syringe drivers) would be appreciated.
this should have been built into the satellite health centre
This would be a great range of services for the area.
This would be good.
This would be great. GP surgery is getting overwhelmed at present so these services will help
Totally agree with all these
Uninterested.
Unsure about Substance misuse service as to the proposed area it will be in as it may result in youngsters being drawn into this environment.
Useful services for the area.
Usual pharmacy services, no issues
Very comprehensive service
Very good (x2)
Very good valid service (x2)
Very much needed (x2)
We need all help esp those who can't drive
We need the additional pharmacy
We regularly use the prescription and minor ailments service for our daughter
Welcome the provision of a wide range of services such as these.
Welcomed
Well needed

Well needed due to the ongoing expansion of Dargavel Village
Well needed in the area due to expansion
What is required
Will be an asset to the village
Will this be a pharmacy first plus service? Do we need two pharmacies that provide the same services, would be good to have differences to help ease the burden on each other and gp services.
Would be a fantastic addition to local services
Would be delighted to see any additional services operating in Dargavel.
Would be very beneficial to have provision of all services
Yes, I agree
Yes, ideal

Question 6

Do you think the Intended Applicant's proposed Pharmacy will impact (either negatively or positively) other NHS funded services like GPs, Community Nursing, other Pharmacies, Dentists, Optometrists and Social services?

Answer Options	Response Count	Response Percent
Yes	385	62%
No	240	38%
Total	625	100%

Can you tell us more:

Number of respondents: 415

Responses
It is extremely difficult to obtain a doctor's appointment due to increased volume of patients locally. Kate Stewart and her colleagues work very hard to provide an excellent service of diagnosis of minor ailments and are very helpful and extremely efficient.
+ ve Need more services in Dargavel (x2)
+ve
A further pharmacy within the area will have a mainly positive effect by reducing strain on existing over stretched facilities.
A new pharmacy would benefit the local neighborhood greatly
A Pharmacy door is always opened, you cannot always get GP apps or see a dentist this will be a great first point of call for everyone, its very much a positive for us.
A positive impact
All health services serve many people and the proposed pharmacy would enhance the current service.
All services are already strained

An additional pharmacy with minor ailments facility will ease the pressure on the local GP surgery
An extension of the services offered by the existing team can only benefit the local doctors as they are able to offer services that might drive the customers to the doctors.
Another pharmacy can only improve things
Another pharmacy located in the new village of Dargavel can only improve the service of all NHS services in the area and reduce the strain on the existing pharmacy. The increasing number of people moving into Dargavel is putting a strain on not only the pharmacy but also the GP surgery and Dentists in Bishopton.
Any additional pharmacy would be nothing but beneficial to all services
Any impact will be positive and potentially provide easier access for those in the 'Dargavel Village' area of Bishopton.
Any impact would be positive to enhance the existing service provision in the community,
Area is growing in population and an additional service would assist with easing pressures on other service providers.
As far as I know Pharmacist don't do veneers, implants or root canal treatment or do eye tests.
As long as the current pharmacy remains in Bishopton the new pharmacy will enhance service in Dargavel.
As mentioned above this will benefit both potential customer as will reduce the need to use already stretched NHS services
As one of the above listed professionals; it would have a positive impact to help support access for treatments prescribed - esp if opened late night. And on a personal note, easier access to a pharmacy, closer to home.
As previously mentioned the proposed services will be positive to the NHS in the area
As there is to be a new health centre hub in Dargavel we need the pharmacy close to it. If no pharmacy it means travelling to get prescriptions so what would be point of the hub as it would be more inconvenient
At present insufficient service for expanding area of Dargavel.
Big place is Dargavel. Perfect to get another chemist in Bishopton
Bishopton medical practice is a very busy practice & the surgery & the patients both benefit from the pharmacy offering additional services
Bishopton medical practice is already overwhelmed so a new pharmacy would help alleviate some of the issues.
Bishopton pharmacy will get quieter
Both. How long has the intended operator held the lease of the retail unit for this proposed pharmacy?
By allowing there to be more coverage this reduces workload of GPs. And allows other pharmacies to provide more patient benefiting services rather than just dispensing.
By opening another pharmacy with prescribing pharmacists available, this allows pressure to be removed from GPs as they can prescribe for ailments such as tonsillitis and cellulitis. It also takes pressure off of optometrists as they can treat conjunctivitis within the pharmacy
Can only be a good thing as current pharmacy is too small to cope with all of the people in dargavel and Bishopton
Can only be a positive
Can only have a positive effect
Can only positively impact the community.
Can provide support through advice to patients, supplementing GP services.

Complementary
Concerned for current pharmacy and the impact to them as this would be direct competition. Potential local job losses if majority of Dargavel move to the proposed one
Could alleviate how busy GP is
Dargavel has grown so much I'm sure it can sustain another pharmacy. As long as the original one in Bishopton stays open for original Bishopton residents.
Definitely not, if anything it will help!!
Definitely not. It is required.
Demand is high, other services need help
Don't know!
Ease pressure and dispensing times! Less patients contacting GP practice for emergency prescriptions they could get from the pharmacy
Ever increasing amount of new build housing in area require more than one option of pharmacy.
Existing services are already stretched
Given the building work proposed for the area I.e. Up to 4000 houses additional pharmacy would be an asset
Growing population means this is needed
Having a pharmacy near to the planned satellite GP surgery will be beneficial for anyone visiting.
having the new pharmacy will be a great help to all of the above services
Health service already stretched. I've found Bishopton pharmacy and Kate excellent as first place to contact.
Help the load at the GP surgery with services it offers on behalf of the doctors surgery now such as anti biotic prescriptions services and infections etc.
Help the new GP. Lessen the load on current pharmacy.
Hopefully it will impact positively in reducing some of the demand on existing services.
Hopefully positive will enhance these
Hopefully will have positive impact for local users and health services.
I am sure the pharmacy will be a great success and help the health centre which is unable to cope with patient volumes
I believe it will have a positive impact providing patient with choice of where to have their prescriptions completed and reduced the waiting times in the current only pharmacy in the local area.
I believe it will impact in a POSITIVE way, by providing another route for patients to access professional healthcare. Especially with the current difficulty in obtaining a doctor appointment.
I believe it will positively impact overall healthcare experience within the neighbourhood.
I believe that the added provision will be of benefit to other services particularly with the new health centre building nearby.
I believe the pharmacy would be a welcome addition to Dargavel Village
I believe the second pharmacy should be from. Different provider in a bit to resist a monopoly forming.
I believe there is room for 2 pharmacies within Bishopton to serve the increased population. Limited parking at existing pharmacy can sometimes be a problem.

I believe there will be a positive impact. More people can access a pharmacist for front line care without having to attend the GP etc.
I believe this will only have a positive impact overall.
I can only envision a second site would be a positive.
I can only see a positive outcome if this application is granted. They offer a brilliant service but we need another pharmacy for the population of Bishopton now.
I don't agree that Bishopton Pharmacy should have two premises in the village, that removes needs to keep standards high by having competition in the area. I would prefer that another Pharmacy is setup by another established Pharmacy and not by a person who has rented and blocked out the unit for the past 5 years to be able to stop other Pharmacy's opening or applying. That in itself is a bad judgement and speaks to the lack of competitiveness
I don't think a new pharmacy is required
I don't think it will negatively impact other NHS services and if anything will assist in streamlining care
I don't think it will negatively impact these services but taking up a unit that could be used for other amenities that the village needs might.
I expect the one remaining pharmacy might be less busy as a result.
I feel it will Be a positive impact. Another chemist Will surely make a welcome impact as we have another point of contact to help us with minor injuries and ailments
I feel it would have a positive impact, potentially reducing workload of the local GP practice.
I think it should enhance and support the existing services we have.
I think it will be a positive impact to the community as they are now doing so much of the work GPs used to do
I think it will have a positive impact for the local GP services, it might impact negatively the existing pharmacy but if it's struggling to meet the local demand then hopefully there's enough business for both.
I think it will have a positive impact on existing NHS services in the area as they are already busy and well used services. Opening a further pharmacy will help take pressure off of the existing pharmacy in Bishopton and be in closer distance to those living in the new dargavel area.
I think it will have a positive impact on the community. GPS are struggling to fulfil the demand for patients and local pharmacies are now the first port of call for people. Pharmacists are able to prescribe for more and more ailments and are always accessible without an appointment
I think it will have a positive impact, due to the new health centre being close by.
I think it will have an extremely positive impact and offer an improved service in the area
I think it will help facilitate local services
I think it will help support current offerings
I think it will help the doctors as they are struggling to keep up with amount of new patients
I think it will help the GP service which in this area which in my opinion is very poor at the moment
I think it will impact positively. I think a second pharmacy is required due to the greatly increasing population and demand in Bishopton and Dargavel. I think the proposed site will reduce workload, improve customer satisfaction, more convenient for some residents and more parking available close to the proposed site. I think the latter point will be hugely beneficial to a lot of residents.
I think it will positively impact nearby local health services

I think it would 100% benefit the full community and also the current services we have
I think it would be beneficial to the community to have another pharmacy that central to the new development
I think it would benefit all above services
I think it would have a positive impact on other local services
I think it would impact positively
I think it'll improve the current services and relive pressure on the only pharmacy in bishopton/dargavel area.
I think positively as it will complement the new satellite GP surgery in the area
I think positively, the current pharmacy is great however the village is only getting bigger and more resource is required
I think the applicant's proposed application will support and enhance the roles of the services noted above.
I think the pharmacy would have a very positive impact on other NHS services and would be a very welcome enhancement of a very stretched NHS.
I think the proposed service will benefit the existing NHS services in existing locale. The pharmacy is staffed by a knowledgeable and friendly team, who provide excellent customer service.
I think there will be a positive impact with hopefully the chance to alleviate pressure on other services.
I think there will be positive changes by reducing the demand on the local pharmacy.
I think they will support services offered and with the new satellite medical practice.
I think this will have a very positive effect on other services as they work closely together to provide relevant healthcare for residents.
I think this will only be a positive impact. More individuals can access omoharmacists and use the pharmacy first service and take pressure off of both GPs and the current single pharmacist
I think this will support the existing facilities which are stretched. It will likely provide the opportunity for improves offering of these services across the whole dargavel and bishopton area.
I think with the village still expanding the additional service and location will benefit the local residents and support existing services. It is also a better location with better parking than the existing pharmacy in Bishopton
I would be concerned about a negative impact on the existing pharmacy in Bishopton
If someone can be seen by a pharmacist instead of a GP for a minor illness then that should take a small amount of pressure off the GP surgery.
Impact in a good way
Impact positively
Impact positively supporting other facilities and services.
In a positive way
In a positive way as will divert traffic away so those who need them can be seen
In a positive way; it will help ease the strain on gp
In a totally positive way this would be a great service to have in addition to the services already in the larger area.
Increased population cannot be served by exiting pharmacy.
Increasing the local pharmacy service will help to relive pressure on local Gp surgery

It can only be a positive impact as a support system for all services if all services work together and have proper management in place.
It can only be a positive move, we need to expand the facilities when the housing has expanded so drastically. GPs are over run and if we aren't careful the same will happen in the pharmacy's aswell then where do we go
It certainly wouldn't negatively impact as the current business owner has the closest pharmacy .
It's a really positive step for Dargavel as it will then have its own satellite GP , dentist , 2 x schools .
This size of development needs its own services .
Bishopton was promised that Dargavel wouldn't impact its services but definitely had an impact when all the kids had to go to Bishopton primary which was of detriment to their education
It could, ultimately, lead to the loss of the existing Bishopton Pharmacy as someone will claim (in the future) an inefficient duplicate provision. As long as the existing Bishopton Pharmacy remains open I have no objection to the new one.
It is a positive move
It may positively impact services at the GP.
It might help to reduce pressure on gps by offering the minor ailments service.
It should hopefully relieve some strain from other services.
It should relive burden and hopefully assist in a joint delivery of nhs services in area.
It stands to significantly improve pressure on GP services if they can expand.
It will be a positive impact as it would mean more pharmacy resources available and with the proposed satellite health centre very close by would be more convenient for patients.
It will be a positive move to have another doctors surgery full time and another pharmacy in Dargavel
It will be great for the community
It will be located near to the dentist and new health centre which will create a health hub for Dargavel residents.
It will complement the new health facility which is being built in this area
It will complement them.
It will compliment it well.
It will enhance the other services
It will enhance them in the area😊
It will greatly enhance local services which are currently overburdened.
It will have a much needed positive impact
It will have a positive effect especially as the 2nd health centre will be open on Dargavel
It will have a positive effect taking the strain off the current pharmacy in Bishopton reducing parking issues there and providing an ideal location close to the new satellite doctors surgery.
It will have a positive impact as current provisions overstretched
It will have a positive impact as they will have more options when looking for certain medications
It will have a positive impact on services provided
It will have a positive impact. With the amount of new home there, and still more being built, Bishopton really could do with this.

It will help ease the load from the existing pharmacy
It will help out the stretched services of the NHS.
It will help with the new health centre opening making it easier for patients coming from here and at the dentist next door to access a pharmacy.
It will help with the volume of prescriptions that the other pharmacy have and lighten the load, especially given the new health centre is opening
It will impact positively and work in conjunction with these other services for the good of the community
It will impact positively due to people getting there prescription and appointment with the pharmacist in a more speedy manner
It will improve service availability. They will not badly impact other services.
It will offer a more local option with less queuing and more pharmacy help, speedier dispensing of prescriptions. More availability to speak to pharmacy direct.
It will only benefit with the new health centre opposite.
It will positively enhance the provision of health services in the locality
It will positively impact on GP services as will be available for patients to consult pharmacist and eliminate need for some GP appointments. Equally a prescribing pharmacist can reduce GP workload. This may also apply to the 3 dental practices where there was only 1 before.
It will positively impact them by complimenting them.
It will positively impact them. Effective pharmacy care cuts down the need for appointments and prescriptions. The parking provision outside the chemist in old Bishopton is not sufficient. By opening a pharmacy in this space, with the parking and the access, my view is that people will be more likely to go to the pharmacy before making an appointment with the GP and will be more likely to get a pharmacy first prescription as opposed to seeking one through their GP.
It will remove some of the pressure on existing services
It will support and relieve pressure
It will support the new satellite doctors and alleviate the pressure around the community. Will also be easier to access than the current pharmacy and reduce traffic in and around Greenock road
It will support the satellite facility currently being built and will alleviate pressure on the existing pharmacy.
It will take some pressure off the existing pharmacy in Bishopton. I don't think it should affect other services.
It will take some strain away from these services. It would be positive
IT WILL POSITIVELY MAKE AN IMPACT TO THE NEW MEDICAL FACILITY BEING BUILT IN DARGAVEL
It won't impact as there isn't anything else close enough to be impacted if anything it will help take the pressure off the only existing pharmacy in Bishopton
It would enhance the facilities
It would help support these areas.
It would hopefully ease pressures on current provisions
It would take business from the existing pharmacy. However it would give more choice/options for an expanding area.
Kate owns the other chemist in Bishopton.
Less pressure on current pharmacy

Logically it will impact positively by providing the additional support .
Major benefit to other nhs services
More accessibility for all.
More accessibility for the public to healthcare services and medicines taking burden off GP practice.
More services are being provided in the Bishopton Medical Centre hub and this will provide a more local pharmacy service.
mostly positively
Much needed addition to local services
Negative impact - existing pharmacy in original village could close as give recent press regarding pharmacy financial sustainability and closures I don't understand why the existing provider would double costs to provide services to same neighbourhood unless only to block competitive from others. Nhs service development and investment should be in areas of health inequality or unmet need. Services in this neighbourhood are adequate and it should be noted new dargavel residents are affluent, highly mobile and digitally enabled. They access services in local shopping centers in erskine, braehead and near their workplaces as commuters. I am not supportive of allowing market domination by existing provider who has blocked access to the existing neighbourhood centre for many years now. A number of Businesses have been blocked from access to retail premises Any new pharmacy should Provide competition to improve quality and service and perhaps be considered in the new healthcentre to reduce health board costs.
Negatively - existing pharmacies in this neighbourhood and surrounding neighbourhoods are adequate. Risk that the existing contract in the original village will close. People in dargavel are affluent, healthy and mobile and access services online or outwith neighbourhood where they work. This pharmacy offers nothing new and creates a market dominated by one provider. I would be in favour of competition to improve service quality and also the tendering of a pharmacy space in the HC to create income for the healthboard in market viability allowed. The existing contractor should not be allowed to hold retail premises from local business for many years through developer relationships and then apply to block competition. Any new pharmacy should provide competition and add to existing services e,g Sat afternoon and Sun opening (For urgent services/Pharmacy First) and also late night evenings to provide for residents needs after work. Please HB take control and get services that meet unmet needs of neighbourhood not duplicate to protect commercial interests.
Negatively - not viable to have 2 pharmacies and will impact the surrounding neighbourhoods. Not an area of deprivation, inequality or unmet health needs other than extended opening hrs and access. Have any new pharmacy in new healthcentre and tender space for taxpayer value for money. Do not allowed market domination, reward anticompetitive behaviour and negate the value of competition if indeed another pharmacy is needed to provide adequate services
Negatively. Lack of Diversity and competition. Reward anticompetitive behaviours. Residents in this neighbourhood have low health need and are mobile and digitally enabled so access services in bishopton, Erskine, Renfrew and Braehead. Opening hours are not what is needed - just duplicate existing provision and services which are adequate. We need competition and extended opening to improve service quality
New health centre being built. Would lighten the load for existing pharmacy
New health centre due to open nearby. Having pharmacy close by will help residents especially those who don't drive
No impact
No way to many people in area and no facilities for everyone .

No, I believe with would compliment existing services.
Nothing but positively. The health centre already direct you to a pharmacy for numerous health complaints that they would have traditionally dealt with. If there are 2 pharmacies, both with pharmacists, there will be more health professionals to shoulder the burden of these referrals. Meaning quicker access to health advice.
Obviously it will impact the existing pharmacy adding an additional cost centre but is required as volumes grow
Obviously spending money on a new pharmacy will affect how much is left for other things.
Offer a faster service / more availability to speak to a pharmacist
One pharmacy in the local area isn't sufficient and this would be welcome with a few minor changes
Only pharmacy in Dargavel
Only positively
Opening another pharmacy will take some pressure off of the existing services
Other than to support these services
Pharmacy provide an excellent service without having to attend the health centre.
Positive addition to increase provision
Positive as mentioned above more easily acceptable larger shop would benefit as shop now has no parking spaces and only 3 people can get in at one time
Positive for a growing community
Positive giving support to all these services and their users
Positive impact - more options to patients
Positive impact as it is an accessible service that will help to take some of the strain off of these other services.
Positive impact as they can support existing services esp GPs.
Positive impact as will help lower pressure for go surgery who have long waiting times when trying to call to get an appointment. Gives more option to get help from pharmacy first programme
Positive impact by increasing accessibility and sharing around the impact of increased population between existing and proposed pharmacy support.
Positive impact especially seeing as it would be situated next to new satellite GP practice
Positive impact especially with extremely poor parking and pedestrian safety at current Bishopton site on a T junction with increased traffic and a busy point for all people especially children to and from school
Positive impact for growing village
Positive impact I work in one of the listed services and know how closely we work with the pharmacy. Their whole team is a major contributor to the smooth running of the multidisciplinary structure. Having an expansion of the pharmacy with more staff will be of benefit to patients and surely cut the risk of a possibility of error when dispensing such a vast quantity of prescriptions.
Positive impact in conjunction with the new health centre satellite building currently being constructed nearby.
Positive impact is likely. With the right education patients can utilise the above services rather than using the already busy GP practice incorrectly & unless absolutely necessary.
Positive impact making provision more used friendly.

Positive impact particularly with the increasing housing in Dargavel and the new GP satellite surgery in very close proximity
Positive impact- supporting the growing population.
Positive impact when working with new satellite surgery in dargavel
Positive impact will be the extra support to already overstretched facilities.
Positive impact, improving provision for an ever increasing community
Positive impact. I believe the services to be offered would help relieve pressure on our medical centre
Positive relief of pressure on the only pharmacist in area growing in size / takes pressure off other pharmacy, services (x12)
Positively - Dargavel is starved of adequate health care provision and the location of this palharmacy will compliment the impending health centre expansion.
Positively - excellent chemist but too busy and need additional premises to help stop traffic issues and queues.
Positively - this will provide additional clinical support to the wider healthcare offer in the village
Positively and will next time he health centre which makes sense. Current pharmacy is not as accessible to Dargavel.
Positively as people won't need to see gp as much with pharmacy first. Bishopton pharmacy is always busy often with a queue outside the door .
Positively as the area is far too big now for the village pharmacy to cope with
Positively as too many people for one chemist
Positively especially as a result of additional access to pharmacy first services. Hopefully waiting times when you do need to see a GP will be reduced.
Positively impact / Positively (x73)
Positively impact as there is no pharmacy in Dargavel Village.
Positively impact with the new health centre
Positively the place is a joke just now
Positively to cater for the ever growing Dargavel village and allow Bishopton pharmacy to provide good level of service to Bishopton
Positively to ease the strain already on the service in the local area.
Positively with the introduction of the new health centre next to this
Positively, it will be another service to help the demands the GP surgery faces /ease the pressure on gps (x3)
Positively, services are stretched and underfunded, any additional support is welcome
Positively, they will be able to provide better service to the growing population of bishopton and dargavel.
Positively. We need another pharmacy in the area. Less cars hopefully! Can the current car spaces at the front of the Bishopton pharmacy be closed off? Could easily park at Community Centre instead. It's an accident waiting to happen with cars reversing out into traffic over the pavement at that horrendous junction!
Positively. Being a GP in the village I think this will enhance local services.
Positively. Close to dentist and new Dr Surgery
Positively. It will support and enable the wider village

Positively. Provide more support to mentioned services above within our rapidly increasing community.
Positively. Resources like this are in too short supply and high demand.
Positively. The added capacity will see the current services be less saturated and return to more normal provisions. The relief is needed the population grows massively and will have two schools and additional shopping around them.
Positively; very difficult to obtain appointments at Health Centre
Pretty sure they are only wishing to open it to make money off of people being ill.... Trying to capitalise on the market, sick and vulnerable people in the community. No morals anymore. Just capitalism.
Probably, yes, but Bishopton needs infrastructure to support its continued growth. Pressure on the current GP practice and pharmacy must be reduced. It also makes sense to have a pharmacy close to the surgery so that patients can walk to get their medicine, otherwise we end up with more vehicles on the road in a development that was designed to support active walking, which is good for health. It would be irresponsible to reject this application.
Reduce burden and compliment with quick access to medications
Reduce pressure on gp practice through minor ailments
Reduced wait times/appointments for doctors
Reliable source for a very large community
Residents in area rely on pharmacist as GP surgery is really stretched to see patients and pharmacists are filling this void
Should help. Will this be part of the new health centre?
Should support current services
Shouldn't have an impact on the other services, it would be working in partnerships with them in a positive way
Some services would help ease pressure on bishopton medical practice which is struggling due to the large number of people within the area
Stress will be taken off of the other pharmacy in Bishopton.
Take pressure off of GP services by being able to provide further services to support NHS work
The applicant has stated that they will keep the pharmacy in Bishopton open. Maybe this should be made a condition of this application that the Bishopton pharmacy remain open beyond any closure date of the proposed pharmacy.
The applicant is the only other pharmacy in the area
The area is growing all the time.
The area is now large with thousands more people to support. An additional pharmacy will give a better service to the local community
The Bishopton medical practice is not coping with the development of Dargavel and the extra patients, this needs to be looked at
The current pharmacy, especially in its position at a busy crossroads with almost no parking, will not be able to cope as the village expands further .
The intended proposal will have a positive impact on the community by offering greater choice and bringing employment to a growing area.
The more pharmacies in the local area the better as far as I'm concerned. Reduces the burden on the NHS.
The more provision available, the more the load is spread across more pharmacy's and this can only be a positive Impact allowing each service to give better care

The new medical facility will be close by, making the pharmacy very convenient.
The new pharmacy is needed
The new pharmacy would be complementary to the new satellite to the Bishopton Medical Practice and the dentist practice based at the shopping centre at Dargavel.
The original pharmacy always has long queues and on a regular basis hasn't got the stock in the pharmacy
The pharmacy for me is an essential support which provides excellent facilities in a positive support to other health services
The pharmacy helps to support our existing health centre with the increasing demand for services in this area.
The pharmacy would be a welcome addition to the expanding dargavel village
The present pharmacists already alleviate extra pressures from the GP services. Bigger premises would be positive enabling them to consult with other agencies offering to help where necessary.
The proposed Pharmacy would be of considerable benefit, (particularly to residents of the new housing development), ideally located adjacent to a new Health Centre, while the existing Pharmacy continues to serve the existing Medical Practice.
The provision provided by the NHS is not enough to satisfy the needs of the local population. A new pharmacy is required in Dargavel.
The same person owns the current pharmacy in the village, which is arguably a monopoly in the area. Perhaps competition wouldn't be a bad thing.
The service provided at the existing pharmacy is excellent but there are occasional queues and I feel that the staff could be under pressure
There are too many people here for existing services there for urgent requirements for more services
There is a huge demand for another pharmacy particularly with the BAE/Dargavel development
There is a new medical centre under construction beside the identified site. This pharmacy will enhance the services offered and will improve the patient experience in terms of treatment and supply. This provision is long overdue for our rapidly expanding community
There is an unprecedented demand in the Bishopton area now that it has doubled in size. Just as we have seen with schools the authorities grossly underestimated demand.
There is enough population to have 2 pharmacy in the village
They can only be an advantage to the local services by providing extra means of accessing medical care and assistance
They have their own provisions within their facilities, having this pharmacy nearby will benefit the elderly and people with young children. This will allow them to know they have a pharmacy within their own village, the personal touch will be comforting.
They offer in my opinion an enhancement to these services
Think a new pharmacy by Kate is a wonderful idea.
Think it will support the new doctors surgery arriving opposite.
This can only be a positive. I'm surprised that the list above doesn't include 'and by extension specialist services such as drug and alcohol services, emergency departments and acute hospital provision'. Pharmacy is at the very front-line and preventative end of healthcare provision and increased focus and endeavour should be being provided to reduce demand on particularly GPs so that they can be more readily available and responsive to greater levels of complexity in their patients and reducing the demand on specialist services as I've listed above.
This is a much needed establishment within this area and will make a positive impact.
This pharmacy will provide essential support for these other services

This provision should ease pressure on other services
This will be a good support for people living in Dargavel area of Bishopton.
This will be a positive addition to the area where services are already overstretched
This will greatly assist the other services.
This will help take the strain off the very busy pharmacy that's already there
This will only add to our current resources in the community
This will positively impact other services as noted above which are wildly overstretched and take some of the burden.
This would relieve the pressure on the existing pharmacy in Old Bishopton.
Two pharmacies are required in the area!
unsure
Very much pharmacy first, GP practice struggling with increase in new housing and no funding to help
We need another pharmacy, the current one is too small and very little parking
Will affect the current pharmacy, but it is owned by the same person so no issues there. Will share the load between with pharmacies and with additional pharmacists it will lighten the load, and allow them to be able to manage walk in enquiries even better.
Will assist in providing NHS services
Will be a great addition to work in collaboration with existing services
Will compliment the GP surgeries in the area particularly the new satellite GP service being built
Will have a positive impact as expansion in pharmacy would be expected as integral part of primary care delivery
Will have somewhere else to do for minor illness as can't get GP appointments
Will help to offload the existing pharmacy which is very busy. Makes a lot of sense to have pharmacy next to the new health centre. Existing pharmacy in bishopton is very good, so good new one will have same owner.
Will make it easier for Dargavel residents to walk to pharmacy rather than cause traffic in main village
Will negatively impact existing pharmacy.
Will offer a better pharmacy service in that prescriptions will be available quicker
Will positively support the provision of primary care in Dargavel with the new satellite health centre opening across the road from the proposed location.
Will provide much needed support for the other pharmacy in the area
Will take some service users away from current pharmacy in Bishopton, but will be beneficial in the long term due to the expansion of Dargavel.
Will take the pressure off expanding village (x2)
With the completion of a new health centre directly opposite the proposed location this already established community pharmacy has the experience and the perfect location to provide much needed professional services to a hugely expanding housing project which badly needs more infrastructure to accommodate the overpopulation and growth rate it currently is expected to serve.
With the extra pharmacy it should hopefully reduce the numbers goto the doctors as the pharmacist could help diagnose and help.

With the new health centre there will be further demand for many services like prescriptions.
With the opening of the new satellite health centre in Dargavel a nearby pharmacy would be very welcome. With approx 2000 houses still to be built in Dargavel not sure the existing Bishopton pharmacy will cope. I believe there is another pharmacy in Erskine but for people who don't drive it is difficult to get to. There are limited bus services.
With the population within Bishopton increasing and more new housing to be built over the next few years it must be positive to have a further well run and friendly pharmacy outlet within the Dargavel section of Bishopton ... and perhaps relieve the perceived pressure on the existing premises on Greenock Road..
Would save the current pharmacy from being too busy. Would likely encourage more people to visit the pharmacy rather than calling the doctor for an appointment if the pharmacy is closer to their residence.
Yes it will affect negatively her own service. She should concentrate on improving her own service
Yes, an additional pharmacy in Bishopton would definitely have a positive impact and relieve some of the pressure on the existing over-stretched services.
Yes, it will support those services

Question 7

Do you support the application for a new pharmacy at 5 Dalgety Drive, Bishopton, PA7 5LN?

Answer Options	Response Count	Response Percent
Yes	608	96%
No	27	4%
Total	635	100%

Question 8

How did you become aware of this consultation?

Answer Options	Response Count	Response Percent
Advert – Paisley Daily Express	22	85%
NHSGG&C Website	76	12%
Other	537	3%
Total	635	100%

If "Other", Please describe:

Number of respondents: 471

Responses
A friend advised me of the application. I was aware that this application had been applied for a while ago

A friend mentioned the proposed new Pharmacy in 'Dargavel'.
A friend shared on social media
A neighbour (x3)
A notice in Scoff and Patter bistro next door
A relative, who also lives in Bishopton, brought it to my attention. The existing pharmacy is also supportive of an additional pharmacy and is notifying customers of this consultation.
Ad in retail premise next to coffee shop (Scoff and Patter) that has been vacant in a busy, sought after retail neighbourhood for many years now due to anticompetitive behaviours of existing pharmacy provider. This is unacceptable practice and should not be rewarded. If a new pharmacy is needed lets have competition.
Ad on unit door.
Advert within cafe near to site
at a meeting of Bishopton Community Council.
Colleague that works in pharmacy at present.
collecting a prescription from the existing provision in Bishopton, notice in the window.
Community awareness
Community Council (x2)
Community network
Consultation with community groups.
Dargavel neighbours
Dargavel resident
Dargavel Social Media
Dr surgery
Email via Bishopton Community Council
Employed at Bishopton medical practice
First time this consultation came up was via the attached email
Flyer in Scoff and Patter.
Flyer picked up in waiting area at Bishopton Medical Practice.
Friend (x7)
From a group of ladies which I attend a club with. I would not have knowing about this without someone mentioning it, I would have been very disappointed that we never had our say as this is our village and we need our own facilities for the amount of people and family's that now live here.
From another pharmacist
From dentist next door to proposed pharmacy
From neighbours.
General local knowledge of the site being leased for use as a pharmacy for many years without opening.

Have been involved with the Dargavel development since it was first proposed in the Greater Glasgow and Clyde Valley Structure plan. We are meant to be creating a 'Sustainable Community here in Bishopton/Dargavel and new Health Provision is long overdue.
I am part of the community council
I first saw the information leaflet on the current Pharmacy (Greenock Road) window and spoke to one of the staff members.
I had heard it mentioned from a family member and then read more information on a local community Facebook group.
I have been waiting for it since the building was built, there has been a lot of chat about it in the community
I know a number of people who live in Dargavel who have welcomed the prospect of having this additional pharmacy
I live in the village, this is much no fir the comy
I saw a notice in the existing pharmacy
I saw a notice with a QR code in the new Sainsbury's.
I saw the application in Bishopton Pharmacy when collection a prescription for my husband
I was in Bishopton's other local pharmacy when I expressed surprise that they were still the only local pharmacy catering for the increased population. They referred me to this application.
I was visiting the Doctors surgery earlier this week and found information relating to this.
In current Doctor's surgery
In Sainsbury's on noticeboard
In the local Chemist
In the window of the premises.
Information in the village.
Information posted in current pharmacy.
Instagram from local msp
Internet
It was shared on a local social media page
leaflet in the GP surgery and in the current pharmacy
Letter within GP practice
Living in the community
Local (x2)
Local 'gossip' (x2)
Local advert
Local community
Local information
Local knowledge (x2)
Local MP
Local MP, Social Media.
Local MSP

Local news (group) (x2)
Local notice
Local people advised us (x2)
Local pharmacy
Local publicity
Local resident
Local talk and Facebook page
Media page.
Neighbour (x2)
Notice displayed (x12)
Notified of it by a Bishopton local.
ONE OF MY NEIGHBOURS TOLD ME ABOUT THE CONSULTATION
Online information from the Bishopton pharmacy (x2)
Other residents in Bishopton mentioned it and sent me the link.
Parents told me about it
Passed on by a friend.
People in the town are talking about it.
Pharmacy employee
Picked up form at pharmacy!
Post and link on local facebook page
Poster on window (x7)
Received an email
Relative advised me
Residents
Saw the ad on social media and when visiting coffees shop next door
Saw the survey flying around Facebook.
Shared by partner.
Sharing via local groups on social media.
Social media (x53)
Speculation has grow as to what the vacant unit at 5 Dalgety Drive Bishopton will be has been ongoing for several years now. Locals have been waiting on a decision/consultation on the premises.
Street what's app group.
Through shared community page for the area the of the proposed new site
Through the current pharmacy posters
Village page

Visiting the existing pharmacy within Bishopton.
Walking past shop
Within the community
Word of mouth and Facebook.
Word of mouth locally. Residents have been asking for a pharmacy for over 5 years.
Word of mouth while visiting the pharmacy in Bishopton, which I think is run very well.
Word of mouth (x17)
Work in local Gp practice
Work in pharmacy
X (x2)
X - Social Media (MSP) (x2)
Facebook (239)

Question 9

Respondent Information

Answer Options	Response Count	Response Percent
I am an Individual	630	99%
I am a Group or Organisation	4	1%
Total	634	100%

Number of respondents: 28

Responses
2 persons, Married couple resident in Bishopton.
Am OAP local location at local shops is Ideal. Parking infinitely safer than existing pharmacy location
Based in,dargavel
Bishopton/Dargavel Community Council (x2)
But also work as a GP at Bishopton medical practice.
Cairellot Nursery and Learning Centre, Greenock Road, Bishopton PA7 5AW
Clare.
Don't trust these surveys make a difference but got to add my voice to the masses regardless. Against this proposal.
GP at Bishopton Medical Practice
I am a local resident who will benefit from this service.

I am a resident of Dargavel.
I am disabled and would suggest that sufficient blue badge parking be allocated outside the proposed new pharmacy.
I am responding for my family including my 94 year old mother. I consult the pharmacy about her many medications.
I feel this would be a great opportunity. There is a dentist near the site proposed. This is great if you have a dental prescription to collect. I feel two pharmacies would be great to cope with current housing demand and repopulation. With the new satellite centre being opened I feel that having a pharmacy close by would be great. It would be good to have two to split the footfall. Due to the increased footfall the current pharmacy can be busy or be difficult to park at so having a second would be an asset with the growing population.
I full support this application as Kate runs a great pharmacy already so having her expand this will be great for the community
I live in Dargavel
I live in the immediate vicinity of the proposed pharmacy and greatly welcome this addition
Local resident
Regular user of the pharmacy and since retirement the demographic of users is seen to have changed. Many parents of school aged kids and they deserve another pharmacy near to the new health centre building.
Resident in Dargavel.
Resident of bishopton for 20years
resident of dargavel
The existing pharmacy in Greenock Road has completely inadequate parking provision. I would recommend the licence for THAT pharmacy is recalled, and this new licence, provided sufficient parking provision, could be reconsidered.
Will there be such initiatives as Pharmacy First? If so this can only be a positive to reduce the strain on the NHS services. If this application is successful could you insist that they stock whistle pop lollies I feel strongly that these are a huge loss in all pharmacies across Scotland to this day.

Summary of Community Feedback on Proposed Pharmacy in Dargavel, Bishopton

This narrative was generated by AI via Webropol and does not represent the views or opinions of the Board.

The responses regarding the proposed pharmacy in the Dargavel area of Bishopton highlight several key themes, trends, and insights that reflect the community's views and needs.

Main Themes:

- **Increased Demand for Healthcare Services:** Many respondents emphasise the growing population in Dargavel and Bishopton, resulting in an urgent need for additional pharmacy services.
- **Current Facility Limitations:** The existing pharmacy is described as being too small to handle current demand, with many expressing their dissatisfaction with long wait times and limited access.
- **Location Suitability:** There is strong agreement that the proposed pharmacy location is centrally positioned within the rapidly expanding Dargavel area, making it accessible to the community.

- **Catchment Area:** Respondents generally agree that the catchment area depicted in the map covers both Bishopton and Dargavel adequately, although some suggest expanding it further to include neighbouring areas like Langbank.
- **Convenience for Residents:** Many mention that having a pharmacy located near the new Health Centre would significantly enhance accessibility for residents in the area.

Common Viewpoints

- There is unanimous consensus that a new pharmacy is necessary due to the continuing expansion of housing developments in Dargavel.
- Residents feel that the current pharmacy cannot meet the needs of the population and that the proposed establishment would help alleviate this issue.
- Most respondents agree that the mapping boundaries for the new pharmacy accurately represent the area that would benefit from such services.

Points of Agreement and Disagreement

- **Agreement:** The necessity for more pharmacy services and the appropriateness of the proposed location are widely accepted.
- **Disagreement:** Some respondents argue that the proposed catchment area is too large, suggesting it could be reduced to focus specifically on Dargavel, given the population density in that section alone.

Unique Insights

- A few respondents noted that the existing pharmacy serves not just Bishopton but also residents from Langbank and Erskine, indicating a broader demand for pharmacy services.
- Concerns were raised about how to manage future healthcare demands as the area continues to expand, highlighting a community-driven desire for proactive planning.
- Some residents expressed strong familiarity with the local area, allowing them to voice a nuanced understanding of community needs and patient access.

Overall, the feedback strongly signals that the proposed pharmacy is essential for addressing the healthcare challenges posed by ongoing residential development in the Bishopton and Dargavel area.

JOINT CONSULTATION PLAN (FINAL)

Appendix 1

Check-list of actions to be prepared prior to consultation

Actions to be Carried Out Prior to Start of Joint Consultation Exercise

Action	Completion Date	Responsible Person	Detail/Comments
Advert for Newspaper to be drafted	14/02/25	Contracts Supervisor	
Tweets to be scheduled	14/02/25	Contracts Supervisor	
Questionnaire to be prepared	14/02/25	Contracts Supervisor	
Micro-site to be developed for Board's internet site	24/02/25	Contracts Supervisor	

Actions to be Completed at Launch of Joint Consultation Exercise

Action	Completion Date	Responsible Person	Detail/Comments
Advert for Newspaper – to appear in newspaper with highest circulation within neighbourhood – Paisley Daily Express	24/02/25	Intended Applicant	Due 24/02/25
Initial Tweet to appear on Board's site	24/02/25	Contracts Supervisor	Due 24/02/25
Hard copies of questionnaire to be made available	24/02/25	Contracts Supervisor	Due 24/02/25

Micro-site to go live	24/02/25	Contracts Supervisor	Due 24/02/25
E-mail notification to be sent to List of Stakeholders (copy of list attached to Plan)	24/02/25	Contracts Supervisor	Due 24/02/25

Actions to be Completed During Joint Consultation Exercise

Action	Completion Date	Responsible Person	Detail/Comments
20 working day basic download and copy of updated JC Plan to be sent to IA	24/03/25	Contracts Supervisor	Due 21/03/25
40 working day basic download and copy of updated JC Plan to be sent to IA	23/04/25	Contracts Supervisor	Due 22/04/25
Advance Notification to CC	29/04/25	Contracts Supervisor	Due 29/04/25
60 working day basic download and copy of updated JC Plan to be sent to IA	22/05/25	Contracts Supervisor	Due 21/05/25
80 working day basic download and copy of updated JC Plan to be sent to IA	20/06/25	Contracts Supervisor	Due 19/06/25
90 working day basic download and copy of updated JC Plan to be sent to IA	04/07/25	Contracts Supervisor	Due 03/07/25

Actions Completed by Intended Applicant During Joint Consultation Exercise

Action	Detail/Comments
Meeting with Bishopton Community Council	Wednesday 5 th March 2025
Kate requested 6 NHS posters	Sent out on 21/02/2025. Placed in Woody's newsagents, Dargavel dental care, Scoff & Patter, Station Barbers, Sainsbury's and the GP surgery
Kate requested hard copy questionnaire	50 questionnaires sent out on 21/02/2025
Dargavel Village Facebook	Kate made me aware that someone had posted the link to the survey on Dargavel Village Facebook page at 12:10 on 24/02/25. Kate did not ask for this to be done.
Kate requested more hard copy questionnaires	50 questionnaires sent out on 27/02/2025
Posted approved Facebook post on the Bishopton Pharmacy Facebook page.	13/03/2025
Kate requested hard copy questionnaire	20 questionnaires sent out on 07/04/2025
Bishopton Community Council Meeting	CC discussed Kate Stewart Ltd application on Wednesday 7 th May 2025 - the Application for a new pharmacy in Dargavel, at 5 Dalgety Drive, has the unanimous support of Bishopton Community Council.
Re-posted on Bishopton Pharmacy Facebook	22/05/2025
Re-posted on Bishopton Pharmacy Facebook	02/07/2025

16 24.2.2025

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Deaths

**ANDERSON
James Boyd**

Peacefully at home on 16th February 2025, Jamie, beloved husband of Caroline, a loving dad to Jennifer, Michelle, Scott, Mark and Heather, a proud papa to Jane and Owen and a dear brother to Margaret and brother in law to Brian. He will be sadly missed. Funeral Service at Woodside Crematorium on Monday 3rd March at 10am to which all friends are respectfully invited. Family flowers only please but donations in lieu to PDSA.

**BOWIE
Elizabeth
(Betty)**

Peacefully at home on 12th February 2025, Betty, beloved wife of Peter, adored mum of Gillian and Steven, much loved gran of Heather, Adam and Sam and a dear sister, mother in law and aunt. Funeral service to which all family and friends are invited at Woodside Crematorium on Wednesday 26th February at 1:00pm. Family flowers only please, donations in lieu if desired to Cancer Research UK.

**HAINES
John**

Peacefully at the Royal Alexandra Hospital on Saturday 15th February 2025, John, much loved husband of June, beloved father of John, Richard and Elaine, treasured grandpa to Robbie, Abi, Kyle and Ben and a dear brother to Billy, Charlotte and the late Margaret, Mary and Cathy. He will be sadly missed by all family and friends. Funeral service to which all family and friends are respectfully invited on Friday 7th March, 9:30am at St Mary's RC Church. Thereafter to Woodside Crematorium.

**MCGRATH
Catherine**

McGrath, Catherine Josephine, formerly of Blytheswood Drive, McKenzie Street in Paisley & Kearny NJ, passed suddenly but peacefully at Inverclyde Royal Hospital on 7th February 2025. Beloved mammy of Mark Daniel, adored sister of Susan Sludden, Aunt to Charles, Elaine & Susanne. Fortified by Rites of Holy Church, may she rest in eternal peace. Reception and vigil on Thursday 27th February at St Minn's Cathedral at 6pm. Funeral Mass on Friday 28th February at 1pm thereafter, Hawkhead Cemetery.

**STIRLING
John**

04/04/1937 - 10/02/2025
Peacefully at the RAH Paisley on Monday 10th February 2025, John, beloved husband of Nancy, loving dad of Robert and John, much loved papa of Samantha, brother to Nancy and a dear friend to many. A funeral service will take place for John at Woodside Crematorium on Saturday 1st March at 10:00am to which all family and friends are respectfully invited. Family flowers only.

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"A very friendly and past work colleague to have known over the years. Share sympathy to all her family at this sad time." - John

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Public Notices

Other

PROPOSED APPLICATION FOR INCLUSION IN THE BOARD'S PHARMACEUTICAL LIST



NHS Greater Glasgow & Clyde and Kate Stewart Limited are conducting a Joint Consultation with the general public as Kate Stewart Limited proposes to submit an application to provide pharmaceutical services from premises situated at 5 Dalgity Drive, Bishopton, Renfrewshire, PA7 5LJ. Kate Stewart Limited plans to provide a wide range of pharmaceutical services (full details are provided within the consultation questionnaire) including:

The proposed pharmacy opening hours are: Monday to Friday: 9:00am-6:30pm Saturday: 9:00am-1:00pm Sunday: Closed

We are interested to hear the views of the people who live and visit the area of the proposed application. Please complete the short questionnaire by visiting: www.nhs.uk/consult/124447main/124447main or by visiting: www.nhs.uk/consult/124447main/124447main or Twitter: @NHS000

A paper copy of the questionnaire is also available and in other languages. Large font or braille by calling: 0141-401-4041

General comments in response to this notice may be submitted by:

Email: CPDT@gguscal.nhs.uk or Letter: Freepost COMMUNITY PHARMACY DEVELOPMENT

(NB, Address on Freepost envelope, must be in capital letters as above to ensure postal delivery)

PLEASE NOTE: this consultation will run for 80 working days. We will not be able to consider comments received after 5pm on 2nd July 2025.

WORD VERSION OF NEWSPAPER ADVERTISEMENT

(N.B Same text appearing in Paisley Daily Express advertisement)

PROPOSED APPLICATION FOR INCLUSION IN THE BOARD'S PHARMACEUTICAL LIST

NHS Greater Glasgow & Clyde and Kate Stewart Limited are conducting a Joint Consultation with the general public as Kate Stewart Limited proposes to submit an application to provide pharmaceutical services from premises situated at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. Kate Stewart Limited plans to provide a wide range of pharmaceutical services (full details are provided within the consultation questionnaire) including:

Dispensing of Medicines, NHS Pharmacy First Scotland, Medication: Care & Review (M:C&R),
Acute Medication Services, Public Health Services

The proposed pharmacy opening hours are:-

Monday to Friday: 9:00am-5:30pm Saturday: 9:00am-1:00pm Sunday: Closed

We are interested to hear the views of the people who live and visit the area of the proposed application. Please complete the short questionnaire by visiting:

www.nhsggc.scot/contact-us/get-involved/pharmacy-applications or **Twitter:** @NHSGGC



A paper copy of the questionnaire is also available and in other languages, large font or braille by calling: 0141-201-6041

General comments in response to this notice may be submitted by:

Email: CPDT@ggc.scot.nhs.uk
or Letter: Freepost COMMUNITY PHARMACY DEVELOPMENT

(NB. Address on Freepost envelopes, must be in capital letters as above to ensure postal delivery)

PLEASE NOTE, this consultation will run for 90 working days. We will not be able to consider comments received after 5pm on 3rd July 2025.

Timescale	Tweet/Facebook
Commencement Day 24/02/25	Responses are invited to a Public Consultation for a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. More information can be found at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>
Day 14 13/03/25	Public Consultation is underway for a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. More information can be found at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>
Day 30 04/04/25	Don't forget to have your say about a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. More information can be found at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>
Day 60 21/05/25	Don't forget to have your say about a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. More information can be found at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>
Day 80 19/06/25	Don't forget to have your say about a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. More information can be found at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>
Day 85 26/06/25	Don't forget to have your say about a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. More information can be found at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>
Day 86 27/06/25	Not long now so don't forget to have your say about a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. More information can be found at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>
Day 87 30/06/25	Time is running out to have your say about a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. More information can be found at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>
Day 88 01/07/25	Last few days to have your say about a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. More information can be found at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>

Day 89 02/07/25	Last full day to have your say about a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. More information can be found at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>
Day 90 03/07/25	Last chance to have your say as consultation closes at 5pm for a proposed new pharmacy at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN. Have your say at: <u>https://www.nhsggc.scot/contact-us/get-involved/pharmacy-applications/</u>

Stakeholders Notified – email/post**Local Councillors for Ward 11 - Bishopton, Bridge of Weir & Langbank"**

Councillor Fiona Airlie-Nicolson
Councillor James MacLaren
Councillor Colin Alan McCulloch

Members of Scottish Parliament

Natalie Don-Innes

Regional list of MSPs

Neil Bibby, MSP
Katy Clark, MSP
Russell Findlay, MSP
Pam Gosal, MSP
Jamie Greene, MSP
Ross Greer, MSP
Paul O'Kane, MSP

Members of UK Parliament

Alison Taylor, MP

Glasgow City Health and Social Care Partnership Community Engagement Development Officer

Bernadette Reilly, Senior Community Link Officer
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Council

Renfrewshire Council

Community Council

Bishopton Community Council
Langbank Community Council
Bridge of Weir Community Council
Renfrew Community Council

Community Addictions Teams

Renfrewshire Alcohol and Drug Recovery Service
Renfrewshire Adolescent Drug & Alcohol Resource (RADAR)

Care Homes / Community Centres

Ailsa Care Home

EBI Unites Erskine
Engage Renfrewshire
Erskine Salvation Army Community Church & Centre
Golden Friendships Community Hall
Leap Project Renfrewshire
Macmillan Cancer Information And Support Centre
ROAR Connections for Life Renfrewshire
The Cornerstone Church Centre
The Erskine Home - Erskine Veterans Village
The Good Shepherd Centre
West College Scotland

Charities

Cora Foundation
Erskine Veterans Charity
Time Bank

Schools

Dargavel Primary School
Bishopton Primary School
Bargarran Primary School
St John Bosco Primary School
Rashielea Primary School
Barsail Primary School
St Anne's Primary School
Gavinburn Primary School
Inchinnan Primary School
Clydemuir Primary School
Park Mains High School

Development

Bishopton Development Trust

Places of Worship

Bishopton Catholic Church
Bishopton Parish Church
Gospel Hall

Libraries / Post Offices

Bishopton Library
Bishopton Post Office

Misc

1A Wok	Mays Cafe
Angie Campbell hair and beauty	Moorni restaurant
Argos Bishopton Dargavel Vg (Sainsbury's C&C)	Pretty Beautiful
Avalon hairdresser	Red Fox Inn
Bathroom solutions	Reid's florist
Bishopton Dental Clinic	Rowan Fast Food Ltd
Bishopton Hardware	Sainsbury's Bishopton Dargavel Village Local
Bishopton Tandoori	Scoff and Patter
Cairellot Nursery	Sloan Dental Practice
Chapati 9	Station Barber
Co-op Food	Thailand Express
Costa Coffee	The Golden Bowl
Dargavel Dental Care	The Key Store
Dynamic Data Technology Ltd.	U Save
Hamilton Bros ENG Ltd	Weir Dry Cleaners
Incr-edibles CBD Products Ltd	Wok 2000
Ingliston equestrian centre	Woody's newsagent
Key Store Bishopton	
Lorimers	
Marr Hall	

Joint Public consultation for new community pharmacy

NHS Greater Glasgow & Clyde is currently in discussion with **Kate Stewart Limited** (Intended Applicant) who wishes to open a new community pharmacy at **5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN**.

Before **Kate Stewart Limited** submits a formal application, this joint consultation exercise is being carried out to seek the views of people local to the proposed premises, or those who might use the proposed new community pharmacy.

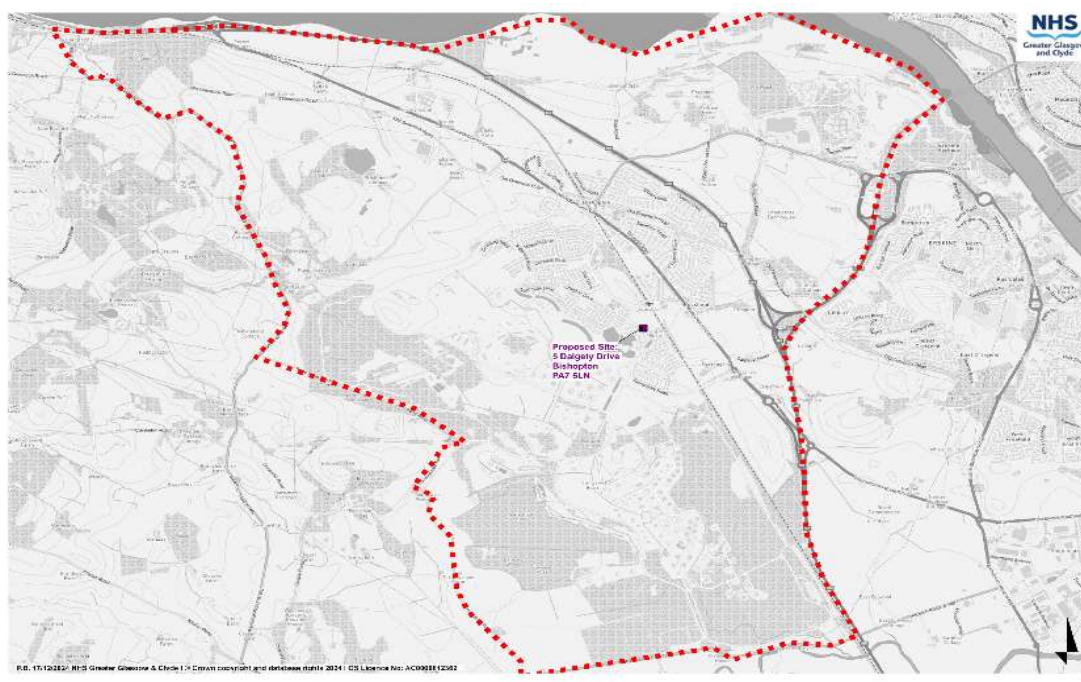
The consultation is looking for views on the current provision of pharmaceutical services from any community pharmacy in or to the neighbourhood, and to identify any gaps in this service provision. To help you with this, the intended Applicant has defined an area (shown in the map below) which they consider best describes the “neighbourhood” where the premises are situated and where services would be provided to. We encourage your response to this consultation as it will help identify the level of public support for this proposal.

For more information on the community pharmacy application process please visit the Pharmacy Applications page on the Board's website at: www.nhs.gov.uk/contact-us/get-involved/pharmacy-applications

Joint Public consultation for new community pharmacy

Questionnaire

Please respond to the following questions by ticking the box for your answer and giving an explanation, as appropriate.



Map of the locality with the ‘neighbourhood’ defined as identified by the Intended Applicant –

North boundary - River Clyde (M8)

East boundary - A898, M898, M8

South boundary - B790 to Houston Road to intersection with Turningshaw Road

West boundary - Barochan Burn / Barochan Road B789 to Old Greenock Road to A8 to River Clyde (M8)

1. Do you think the area in the above map describes the 'neighbourhood' to which this application relates?

☐ Yes ☐ No

Please explain your answer:

2. Do you live within the above neighbourhood?

☐ Yes ☐ No

3. Below is a list of pharmaceutical services currently provided by other Community Pharmacies in/to the defined neighbourhood.

Pharmaceutical Services

NHS Prescriptions
Dispensing of acute prescriptions.

NHS Pharmacy First Service
The redesigned service replaced the current Minor Ailment Service and Pharmacy First Services. This is an NHS service provided by the Community Pharmacy when a patient presents with a minor illness.

Pharmaceutical Public Health Services
Smoking cessation, supply of emergency hormonal contraception and provision of gluten free foods.

Medication Care and Review
To enable Community Pharmacy Teams to support patients with long term conditions.

Substance Misuse Services
E.g. - Needle Exchange Services, Opiate Substitution Therapy.

Stoma Service
Appliance supply for patient with a colostomy or urostomy.

Unscheduled Care
Urgent health matters / supply of emergency prescription medicines.

Do you believe existing pharmaceutical services provided in/to the defined neighbourhood are adequate?

☐ Yes ☐ No

Can you tell us more:

4. What do you think about the Intended Applicant's proposed opening hours?

Pharmacy Opening Hours

The NHS Model Hours of Service Scheme requires all community pharmacies to open, as a minimum, Monday to Saturday – 9.00am to 5:30pm. They can opt to have up to 2 half days per week – afternoon from 1.00pm. Each pharmacy can close for 1 hour at lunchtime. Any longer opening hours will be provided at the discretion of the pharmacy contractor.

		Just right	Too short	Too long
Monday – Friday	09:00 to 17:30	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Saturday	09:00 to 13:00	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sunday	Closed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Can you tell us more?

5. What are your views on the provision of the following pharmaceutical services proposed by the Intended Applicant?

Pharmaceutical Services

NHS Prescriptions

Dispensing of acute prescriptions.

NHS Pharmacy First Service

The redesigned service replaced the current Minor Ailment Service and Pharmacy First Services. This is an NHS service provided by the Community Pharmacy when a patient presents with a minor illness.

Pharmaceutical Public Health Services

Smoking cessation, supply of emergency hormonal contraception and provision of gluten free foods.

Medication Care and Review

To enable Community Pharmacy Teams to support patients with long term conditions.

Substance Misuse Services

E.g. Needle Exchange Services, Opiate Substitution Therapy.

Stoma Service

Appliance supply for patient with a colostomy or urostomy.

Unscheduled Care –

Urgent health matters / supply of emergency prescription medicines.

Please provide views in the space below:

6. Do you think the Intended Applicant's proposed pharmacy will impact (either negatively or positively) other NHS funded services like GPs, Community Nursing, other Pharmacies, Dentists, Optometrists and Social services?

☐ Yes ☐ No

Can you tell us more?

7. Do you support the application for a new pharmacy at 5 Dalgety Drive, Bishopton, PA7 5LN?

☐ Yes ☐ No

8. How did you become aware of this consultation?

Advert – Paisley Daily Express

☐

NHS GG&C's Website

☐

Other

☐

Other (please describe):

9. Respondent Information

☐ I am an Individual

☐ I represent a Group or Organisation – please give the name of your Group or Organisation in the space below.

For postal responses please use: Freepost COMMUNITY PHARMACY DEVELOPMENT
(NB. Address on Freepost envelopes, must be in capital letters as above to ensure postal delivery)



Alternatively, you can e-mail your response to: CPDT@ggc.scot.nhs.uk

ALL COMPLETED FORMS MUST BE RETURNED BY 5pm on 03/07/2025

DECLARATION OF AGREEMENT

We acknowledge that this Consultation Analysis Report accurately reflects and concludes the joint consultation with the public for a proposed pharmacy application at 5 Dalgety Drive, Bishopton, Renfrewshire, PA7 5LN.

This joint consultation was undertaken in conjunction with NHS Greater Glasgow & Clyde and Kate Stewart Limited between 24th February 2025 & 3rd July 2025.

Signature:

Kate Dalrymple

NAME: KATE DALRYMPLE

On Behalf of Kate Stewart Limited

Date:

4.08.25

Signature:

Janine Glen

NAME: 07/08/25 JANINE GLEN

On Behalf Of NHS Greater Glasgow & Clyde

Date:

07/08/25