



**NHS GGC Staff Bank: 0141 2782555 / [staff.bank@ggc.scot.nhs.uk](mailto:staff.bank@ggc.scot.nhs.uk)**

## **Welcome to the NHS GGC Staff Bank June Newsletter.**

**We hope you will find the content useful, please get in touch with any questions, feedback or suggestions.**

### **Celebrate Pride with NHS GGC**

Each June NHS Greater Glasgow and Clyde, the LGBTQ+ community and our allies come together to show support during Pride month. Throughout the month we raise awareness of progress made and highlight the challenges that still exist.

Join us at one of our special events as we celebrate the run up to [Glasgow's Pride 2023](#) on 15 July. These include:

- Pride Stalls at Acute sites
- An online LGBTQ+ awareness workshop
- A Pride Walking Tour around Glasgow.

And of course there's an invitation to join us on the Pride march itself.

For information on all of the above, visit the NHS GGC LGBTQ+ Staff Forum [web page](#).

You can also get in touch with us at [lgbtstaff.forum@ggc.scot.nhs.uk](mailto:lgbtstaff.forum@ggc.scot.nhs.uk)

### **Managed car parking reintroduced**

Please remember that from **Thursday 1 June 2023** the previous controlled parking arrangements on the sites listed below will be strictly controlled and staff should park only in the appropriate and clearly designated parking areas. The sites covered by managed car parking arrangements are:

- Gartnavel Hospitals Campus
- Glasgow Royal Infirmary Campus
- Queen Elizabeth University Hospital and Royal Hospital for Children Campus
- Royal Alexandra Hospital Campus
- Stobhill Ambulatory Care Hospital and Mental Health Units Campus
- Victoria Ambulatory Care Hospital
- West Glasgow Ambulatory Care Hospital

Staff should park in permit areas only if a current permit is held and displayed. Staff without permits are asked to park only in "staff non-permit" areas on each campus and must refrain from parking in patient and visitor areas.

## Hardship & Wellbeing Support for Staff

The NHSGGC [Support and Information Service](#) (SIS) provides a range of advice and support for staff who may be struggling during the current cost of living crisis. This support includes:

1. Advice about benefits, money, energy and housing issues
2. Crisis support, including support with accessing appropriate Local Authority or national services
3. Information on supportive lifestyle changes such as stopping smoking, exercise and weight management
4. Details of other local services that may be able to assist staff.

We are pleased to confirm that, following an award by the Greater Glasgow and Clyde Healthcare Charity, the SIS will also be able to provide small hardship grants to staff. These will be provided as part of a wider needs assessment, to ensure any member of staff seeking to access the fund is also able to access sustainable, long-term support. The service is entirely confidential and your details will not be shared with anyone.

Charles Vincent, Chair of the Greater Glasgow and Clyde Healthcare Charity, said: "I am pleased that the Greater Glasgow and Clyde Healthcare Charity is able to provide a valuable new support for staff. We recognise that, during a time of rapidly increasing cost of living across the UK, individuals can find themselves in times of emergency hardship. We hope that this new fund, and the wider advice and support available to our staff, is able to help any NHSGGC staff member who finds themselves in this situation."

To access our hardship support,

1. drop in or contact your nearest SIS service. We are located in most hospital atriums.
2. call: **0141 452 2387**. If we are closed, please leave a message & we will get back to you.
3. email: [sis@ggc.scot.nhs.uk](mailto:sis@ggc.scot.nhs.uk).

You can find out more about our [Staff Health Strategy](#) and other wellbeing support for staff on [HR Connect](#).

## Infection Control and Uniform Policy

We would like to remind all of our staff to pay careful attention to infection prevention and control as this is a vital part of keeping our patients safe.

Patients who are in hospital can be more vulnerable to catching illnesses and infections, which can result in making existing medical conditions worse and delaying their recovery as well as being life threatening in some cases.

It is therefore crucial to take any steps that can help prevent infection occurring including following the NHSGGC uniform policy.

By following this policy you are also ensuring a professional image is portrayed to our patients, giving additional confidence to those using NHSGGC services.

Also as a member of NHSGGC it is your responsibility to keep up to date with current infection control policies and follow these at all times. You must also ensure that you have completed your Statutory & Mandatory Learn pro modules, including Standard Infection Control Precautions.

Please update yourself on the NHSGGC Uniform policy, which can be accessed from any PC/Laptop/Mobile device via the link below and make sure that follow this policy at all times. <https://www.nhsggc.org.uk/media/235643/nhsggc-staff-uniform-policy-approved-27-10-14.pdf>

## Digital Clinical Notes Rollout

The Digital Clinical Notes (DCN) programme, is a multi-professional approach to digitalise clinical documentation onto the TrakCare© platform within NHSGGC, with Nursing the first group to do so.

The system has gone live for Early Adopter wards (**Philipshill, Edenhall and Ward 65 within INS QEUH site**) from the **18<sup>th</sup> of April 2023**, followed by a supported and staged implementation across adult acute services.

If you are a Registered Nurse or HCSW and will be taking a shift in **Philipshill, Edenhall and Ward 65 within INS QEUH site**, please complete the following Professional and Technical training: -  
[Digital Clinical Notes](#) - Professional Aspects (a 12-minute voiced presentation)

**And**

[Technical Training Sessions](#) -This is completed by either booking into a Live session on Learn pro - guidance attached on how to book your session.

**Or by**

Watching the Training video (44 minutes) on YouTube by following the links below: -

Link to Video for Registered Nurses - [RN](#)

Link to Video for HCSW's - [HCSW](#)

**Both the presentation and video can be watched from any PC/Laptop/Mobile device**

There will be facilitator support 24/7 within these clinical areas to support and guide you

### Actions

Complete training as noted above and then **complete Training Declaration form via this link**  
:- [Digital Clinical Notes Training Declaration](#).

As this is a TrakCare, based system, you will require to have access to TrakCare. An account will be set up for you if you don't currently have one.

You will also be required to complete the "Intro to TrakCare" module on Learn pro, to familiarise yourself with the TrakCare system **and** complete the Training Declaration via the above link to confirm.

Thank you for your cooperation.

## New StaffNet Hub Launch

As many staff will be aware our current StaffNet site is being replaced with a new intranet platform and we are pleased to tell you that the switch over took place on Thursday 1 June.

We have taken on board feedback from staff, which focused on the current StaffNet being outdated, with difficult to use search functionality and too much information, which makes it difficult to find what you need. As such, the new StaffNet Hub will provide easy access to the information most utilised by staff, such as Datix, Clinical Portal and TrakCare, as well as provide up to date news and information. You will also access the new StaffNet Hub in the same way as you would access the current intranet platform, directly through your internet browser.

We will be using a phased approach to rolling out the new site so that we can ensure we take on board user feedback.

## HUGE Thanks...

We would like to express our sincere gratitude for all of your hard work and dedication to the Staff Bank. The shifts you work are making a real difference and we are truly grateful for your ongoing support.

These past 3 years have been challenging for everyone but your resilience, compassion and commitment to your patients have been truly inspiring. It is because of your dedication and hard work that we have been able to provide the highest level of care to those who need it most.

## Get in touch

We are ready to answer your calls and emails from 8am until 8.30pm every day of the week.

We will also text and email you where we have key shifts to fill.

Employee on Line (EOL) remains your first point of contact allowing you to view and book shifts from your phone, tablet or laptop.

Our contact number is 0141 278 2555 and our email is [staff.bank@ggc.scot.nhs.uk](mailto:staff.bank@ggc.scot.nhs.uk)

## Is there something we should know?



We welcome your input for topics to cover or news to share and are always working to improve our communication.

If you think there is a topic we should be covering or a site or service that we can profile please let us know by leaving us your suggestions via this link - [Newsletter Feedback](#)