Interface Update
(26 February 2026, 9.00am)

In this edition of the Interface update, you'll find:

- Virtual Hospital achieves 200 patient milestone
- Pathway Spotlight: Discharge to Scan
- OPAT service open for referrals GGC-wide, thanks to new sites and the FNC+Plus
- New hire on a QUEST to support the Interface Division

Virtual Hospital achieves 200 patient milestone

We marked an important milestone for the Virtual Hospital on 4 February, with over 200 patients in virtual beds.

The Virtual Hospital enables us to provide safe, quality care to our patients, wherever and whenever they need it. This means that patients get to stay at home, get home earlier, or avoid hospital admission altogether, and are supported to manage their own condition with the support of NHSGGC staff and remote monitoring.

Director of Interface, Lorraine Cowie, said: "Having over 200 patients in a virtual bed is a huge step forward for NHS Greater Glasgow and Clyde.

"We will continue to move forward and develop innovative pathways for our Virtual Hospital with colleagues across the system, to personalise services for our population and give patients the right care, in the right place, at the right time.

"Not only is this transformative for patient experience, but our work with the Virtual Hospital will also help to reduce the significant pressure on our sites improving access and flow."

Pathway Spotlight: Discharge to Scan

Dr Maggie Rostron, gets you up to speed with the new Discharge to Scan pathway, how it works, and the benefits for staff and patients.

https://www.youtube.com/watch?v=pKAcxE2fxB4

Referrers can find all the information they need in the Quick Reference Guide here.

OPAT service open for referrals GGC-wide, thanks to new sites and the FNC+Plus

NHSGGC's Outpatient Parenteral Antimicrobial Therapy (OPAT) service is now available GGC-wide thanks to the launch of new sites and referrals through the FNC+Plus.

Our OPAT service gives patients with complex infections that need long courses of antibiotic therapy the opportunity to be treated by specialised nursing staff and avoid admission at acute sites.

We caught up with OPAT's clinical lead Professor Andrew Seaton to hear more about how the service has expanded in recent years, the role the FNC+Plus plays in this, and which patients should be referred.

Read more about the OPAT expansion on Staffnet.

New hire on a QUEST to support the Interface Division

We'd like to welcome Ashley McLaren to the Interface Division, where she will take on the role of QUEST Programme Lead. QUEST is one of the Interface team's key initiatives, standing for **Qu**ality with **E**veryone focusing on **S**afety and **T**eamworking.

Ashley's role will be to lead the establishment of live system-wide situational awareness across HSCPs, Acute services and partners, ensuring coordinated escalation, clear communication and safe, person-centred care. She will also oversee the development of QUEST operational standards, dashboards and command processes to strengthen whole-system collaboration and resilience.

Ashley said: "I'm really looking forward to joining the Interface team and contributing to the next phase of the QUEST Programme. For me, this is about embedding Realistic Medicine and Value Based Health and Care into everyday decision-making, ensuring the care we deliver achieves meaningful outcomes for our patients, while supporting our teams, and strengthening long-term sustainability across the system."

Next steps

You'll be hearing more about Interface, the Virtual Hospital and FNC+Plus through Team Talk, local updates and intranet features. In the meantime, if you're curious or think your team could link in, speak with your local lead, visit the Interface intranet page or head to the NHSGGC website.

Got a question?

We welcome any questions you might have in relation to Interface. Please submit your questions via this form.

Interested in virtual pathways and the benefits that these can bring to patients and staff?

We want to hear from you! You can contact us to register your interest in virtual pathways here: ggc.interfacecare.admin@nhs.scot

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It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on the website