



Interface Update (14 August 2026, 11.45am)

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Hear Gillyanne's story, one of our Virtual Hospital patients

As we develop new pathways for our Virtual Hospital, our focus remains on delivering care in the right place, at the right time, for every patient.

Here, we share Gillyanne's story, a patient who benefitted from our Discharge to Scan pathway. Instead of a lengthy stay in hospital for a specialised scan, she was discharged to the Virtual Hospital, feeling well enough to return to the comfort of her own home. Thanks to the pathway, Gillyanne spent only one night in hospital and received a pre-booked scan appointment, meaning there was no need to worry about organising childcare for her young daughter.

In this video, we also hear from Pauline Grose, one of the Interface team's Clinical Directors, who talks through the benefits of the Virtual Hospital and Discharge to Scan pathway:



Do you work in a role that could refer people through the Discharge to Scan pathway? Head to Staffnet for the [pathway's referral information](#) and find more information on all our live Virtual Hospital pathways [here](#).

[What is the Virtual Hospital? Pauline Grose, Interface Clinical Director, tells us more](#)

You may have seen us talking about the Virtual Hospital and new virtual pathways in our communications recently. But what is the Virtual Hospital, and how does it work in practice?

One of Interface's Clinical Directors, Pauline Grose, sat down with us to give a brief overview of how it works and how the multidisciplinary team delivers safe, person-centred care to patients:



Opportunity to join the team - Advanced Emergency Nurse Practitioner

Apply here: [Advanced Emergency Nurse Practitioner B7 or Annex 21 Trainee](#)

Deadline 30 August 2026

If you're curious or think your team could link in with the work of the Interface team, speak with your local lead, visit the Interface [intranet page](#) or head to the [NHSGGC website](#).

Got a question?

We welcome any questions you might have in relation to Interface. Please submit your questions via [this form](#).

Interested in virtual pathways and the benefits that these can bring to patients and staff?

We want to hear from you! You can contact us to register your interest in virtual pathways here: ggc.interfacecare.admin@nhs.scot



Find previous Interface Updates [on Staffnet](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on the [website](#)