



How to access interpreting support - April 2023

Identify Language Required using Language ID card

Identify type of interpreting support required

British Sign Language

Face to Face Interpreting

Contact: Interpreting Service

Core Hours: 8.00am - 4.00pm - 7 Days

Email: interpretingservice@ggc.scot.nhs.uk

Tel: 0141 347 8811

Out of Hours Tel: 0141 347 8811

Online Interpreting

Available 24/7

Use when Face to Face Interpreter not present. See HR Connect/Interpreting for how to access and use.



BSL Online instruction video

Spoken Language

Telephone Interpreting

Available 24/7

Use for all appointments under 46 minutes if possible. Go to HR Connect/interpreting for codes.

Telephone:

0330 088 2443

Mobile App:

Download the ILClient App

Face to Face Interpreting

Contact: Interpreting Service

Core Hours: 8.00am - 4.00pm - 7 Days

Email: interpretingservice@ggc.scot.nhs.uk

Tel: 0141 347 8811

Out of Hours Tel: 0141 347 8811

Deafblind Communication

Deafblind Communication

Contact: Deafblind Scotland

Core Hours: 9.00am - 5.00pm - Mon - Fri

Tel: 0141 777 6111

Out of Hours Tel: 07715 421 388

Attend Anywhere Video Interpreting

Can be used for both BSL or spoken language if Face to Face or Telephone Interpreting are not appropriate

Book at least 5 days in advance

Email: interpretingservice@ggc.scot.nhs.uk

For further information, language ID cards and posters, go to HR Connect/Interpreting.

