



How to access interpreting support - October 2025

Identify Language Required

Identify type of interpreting support required

British Sign Language

Face to Face Interpreting

Contact: Interpreting Service
Core Hours: 8:00am – 6:00pm Mon-Fri
and 8:00am – 4:00pm Sat/Sun
Email: interpretingservice@ggc.scot.nhs.uk
Tel: 0141 347 8811
Out of Hours Tel: 0141 347 8811

Online Interpreting

Available 24/7

Use when Face-to-Face Interpreter not present.

Scan the QR code below using any available device for instant access.



Spoken Language

Telephone Interpreting

Available 24/7
Use for all appointments under 46 minutes if possible. Go to HR Connect/interpreting for codes.
Scan the QR code below
Telephone: 0330 088 2443
Mobile App:
Download the ILClient App

Face to Face Interpreting

Contact: Interpreting Service
Core Hours: 8:00am – 6:00pm Mon-Fri
and 8:00am – 4:00pm Sat/Sun
Email: interpretingservice@ggc.scot.nhs.uk
Tel: 0141 347 8811
Out of Hours Tel: 0141 347 8811

Deafblind Communication

Deafblind Communication

Contact: Deafblind Scotland
Core Hours: 9:00am - 5:00pm - Mon - Fri
Tel: 0141 777 6111
Out of Hours Tel: 07715 421 388

Attend Anywhere Video Interpreting

Can be used for both BSL or spoken language if Face to Face or Telephone Interpreting are not appropriate
Book at least 5 days in advance
Email: interpretingservice@ggc.scot.nhs.uk

For further information, language ID cards and posters, go to HR Connect/Interpreting.

