



Getting Back in Touch - Orthotics

If you need to contact us for any reason, please phone ☎ **0800 592 087** (option 5) or email:
✉ appointmentsbookingcentre@ggc.scot.nhs.uk

These details are for the Referral Management and Outpatient Booking Centre for all of NHS Greater Glasgow and Clyde.

How can we help?

You can get in touch if you need:

- A new assessment
- A review appointment
- A replacement orthosis or advice
- A repair
- Advice about your orthoses

When you contact the booking centre, please give a short description of what you need, e.g. a repair, review, new assessment or advice. This will be recorded as a new referral.

Do not worry if the booking centre staff say you have been discharged, you can self-refer at any time. You can book a review appointment within 12 weeks. If it's been longer than this, you will be asked to make a new appointment.

An experienced Orthotist looks at all the referrals. They might phone you to talk about your referral or may add you to the right waiting list without needing to speak to you. You will then get a text message or letter asking you to book an appointment.

Speaking to an Orthotist

If you are worried about something or want to discuss personal information, you can ask for an Orthotist to phone you. We will get back to you as soon as possible.

Appointment Options

- We offer virtual appointments which are video appointments via Near Me. Do not worry if you cannot do video calls, the orthotist will phone you.
- An Orthotist may book you an appointment directly. You will get a text message or letter with the appointment details. This will have the contact details if you need to change your appointment.

Further Information

For further information please go to: 🌐 <https://www.nhsggc.scot/hospitals-services/services-a-to-z/orthotic-service-glasgow/>

