

# Annual M Ticket Application City Ticket



Please return completed form to:- Travel Plan Office, Room 218, Ground Floor, Central Medical Block, Queen Elizabeth University Hospitals Campus, Govan Road, Glasgow, G51 4TF

Part One: Applic	ant Details (	Please Print)					
Full Name:			Home Add	ress:			
Job Title:							
Ward/Department:			Post Code:				
Hospital:			Home/Mol	oile No:			
Work Telephone:			Email:				
			Annual Tic	ket Start Date			
	D ( !)		PLEASE RE	FER TO TICKET	SCHEDULE ON STAF	FNET	
Part Two: Journe	ey Details						
From:			То:				
	Г						
		This Application is for a City Mobile Annual Ticket			Γicket		
		£499.0	0 to be repa	aid as per	below		
I undertake to repay	the sum owed a	as follows: (tick Appropria	ate box)			<u> </u>	
I am Monthly Paid		One deduction of £41.62, followed by 11 deductions of £41.58					
		<b>-</b>					
I Am Weekly Paid							
ZAIII WEEKIY I ulu		One	deduction of <b>£9</b>	<b>.91</b> , followed	by 51 deductions	of <b>£9.59</b>	
D ( 2 D D )							
Part 3: Pay Deta	ils						
G / C	<del>                                     </del>	—	Pay Div	Group Code	Pay Point		
Date Commenced in		_					
Part 4: Authorisa	ation - I agre	ee to the following o	conditions				
1. I agree to pay the	sum as indicate	ed above.					
	-	SGGC or my employment authorise Payroll to dedu					h the
3. I have read f	ully and und	lerstand the attache	ed Terms and Co	onditions			
Signature of App	olicant	×					
Date		×	3				

#### ANNUAL TICKET SCHEME - TERMS AND CONDITIONS



As part of the ongoing implementation and development of the Travel Plan for NHS Greater Glasgow and Clyde ("NHS GG&C"), the organisation is providing staff currently employed with NHS GG&C with the opportunity to purchase an annual ticket which they can pay for in manageable monthly/weekly instalments.

The following Terms and Conditions apply:

## Who can apply for a loan?

- You must be a salaried member of NHS GG&C staff with a Payroll number, i.e. have a contract of employment issued from Human Resources;
- You must have a contract of employment that covers the full period of the annual ticket;
- Your annual ticket must cost no more than one tenth of your gross annual salary including any superannuable allowances.

## **The Annual Ticket Process**

- Annual ticket application forms are available from the NHS GG&C Intranet, Cash Offices at each Board site and directly from the Travel Plan Office;
- The completed application must be returned to the Travel Plan Office (<a href="mailto:travelpo@ggc.scot.nhs.uk">travelpo@ggc.scot.nhs.uk</a>);
- The Travel Plan Office will then confirm your application and send ticket request to Annual Ticket provider who will issue your annual mobile ticket to the email address noted on your application form, or, for paper ticket, the Travel Plan Office, Queen Elizabeth University Hospitals; or cashiers, Glasgow Royal Infirmary;
- Loan repayments will only commence following the date of issue of the annual ticket;
- In the event that the value of the loan exceeds or is less than the value of Annual Ticket issued and invoiced by Annual Ticket provider, you will be required to complete a new mandate form. You will be advised of any discrepancy before your ticket is purchased;
- > Annual Ticket provider will invoice NHSGG&C directly;
- > Please allow up to 14 days for your application to be processed.

#### Mobile tickets will be processed as follows;

- Staff must provide name, email address and mobile number on their application
- Once approved a password will be sent to the email supplied
- > The Staff member will access the system using the password to access the mobile ticket
- Staff must download the First Bus app to access their M ticket.

### Repaying the loan

Repayment of the NHSGG&C annual ticket loan made to you, will be by direct deduction in 12 monthly installments from the your salary or 52 weekly instalments if you are paid weekly. If the deductions do not commence within 1 month/ 4 weeks then it is your responsibility to contact the Travel Plan Officer or Payroll Officer in the first instance to query. When your mandate reaches Payroll and there is a balance due, Payroll will deduct the outstanding balance from your next monthly / weekly salary to compensate.

# Procedures if a member of staff leaves the NHSGG& C

If you leave NHSGG&C before the loan has been repaid the outstanding balance of the loan will immediately become repayable and will be recovered from your final salary. If however the outstanding balance is more than your final salary then you must repay the total outstanding balance before your last working day.

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# Procedures if a member of staff undergoes a change in circumstances. The ticket is non refundable.

If you experience a change in personal circumstances, such that you are no longer able to use the annual ticket, or no longer wish to use it, at any time before the whole loan has been repaid and the balance of the outstanding loan is larger than your next net salary payment, individual arrangements will be made with you for recovering the balance.

#### **Lost or Stolen Annual Tickets**

Care of the annual ticket is your responsibility. If the card is lost or stolen you should information the Travel Plan Office. **No refund will be made for lost, stolen or unused tickets.** It is therefore recommended that your annual ticket is adequately insured against loss as the outstanding balance of the NHSGG&C loan is still repayable. For mobile tickets please ensure First or Travel Plan office are informed of loss/theft. This

will enable the app is deactivated.

## Renewing an Annual ticket

An interest free loan for the annual ticket is not renewed automatically. You must submit a new loan application form to the Travel Planning Office at least three weeks before the card expires to ensure the card is renewed in time.

# **Conditions and Liability of Travel**

You understand and agree that the conditions of, and all liability for, travel through the use of the annual ticket (and in particular damage to property, injury, death, and every kind of financial loss resulting from such travel) are all exclusively as between you and/or any relevant transport operators and are not in any way the responsibility or liabilities of NHS GG&C or any other NHS entity.

### How your information will be used

All employee information will be held in accordance with the General Data Protection Regulation (2018). Information will be shared between operator and NHS Greater Glasgow & Clyde for the purpose of providing your season ticket, statistical analysis and monitoring. In addition to travel route and season ticket start date, your name, address, mobile number and e mail address provided as part of your application is shared with the operator for verification purposes.

#### Declaration:

I have read and accept the above Annual Ticket Loan Terms and Conditions set out on this and the one preceding page.

Name (Please Print)				
Sign		Date		
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•	•		June 20	ດວດ