

As we approach the Festive holiday period, I would like to take this opportunity to thank each and every one of you for your dedication and hard work throughout the year.

Whilst it has been challenging at times, your contribution has played a key role in supporting clinical colleagues and our ultimate customer, our patients.

I am incredibly proud of how we have navigated these difficulties together, your commitment to providing exceptional service to our patients has been truly remarkable and has not gone unnoticed.

I am delighted to highlight some of the outstanding achievements from our Estates & Facilities Directorate Staff Awards 2024:

> ·Employee of the Year - Jennifer Materne ·Leader of the Year - Thomas Mills ·Team of the Year - Patient Transport ·Innovation of the Year - Zoia Maher

On a personal note, I want to express my heartfelt gratitude for your resilience and teamwork, it is our collective effort that make our team truly exceptional. I am proud to work alongside such a dedicated group of individuals.

A special thank you to those who will be working over the festive period. Your commitment ensures that our services continue to run smoothly, and your efforts are greatly valued.

Wishing you all a Merry Christmas and a Happy New Year and may the coming year bring you joy, health, and success.

## Tom

Prof Tom Steele
Director of Estates & Facilities

