

Anxiety Programme

It's normal to feel anxious sometimes. If your anxiety becomes overwhelming, or is having an impact on how you live your life, you may need help to manage how you're feeling.

SilverCloud[®] by Amwell[®] is a digital therapy programme. It can help you get to grips with your thoughts and feelings, and how they affect what you do. By taking the **Anxiety** programme, you can reduce your anxiety symptoms and improve the quality of your life.



Knowledge and Understanding

You will learn about the anxiety cycle. That explains how your emotions, thoughts, physical sensations and actions are connected. Using the tools provided by the programme you can start to untangle the issues that are affecting how you are feeling.



Skills and Strategies

By tuning in to your emotions and physical feelings you can start to spot patterns and triggers. You'll learn how to catch your thoughts and challenge them. As you move through the programme, you'll begin to overcome your fears in small, manageable steps.



Forging Ahead

At the end of the programme, you will have learned how to manage your worries in a more balanced way. You'll make a plan to continue your progress and stay well.

Is this programme for me?

The programme can help you learn how to manage the tough emotional and physical symptoms of anxiety.

You can access the **Anxiety** programme on your phone, computer or tablet, wherever and whenever you need it. There are seven modules to work through at your own pace. For most people it takes about eight weeks.

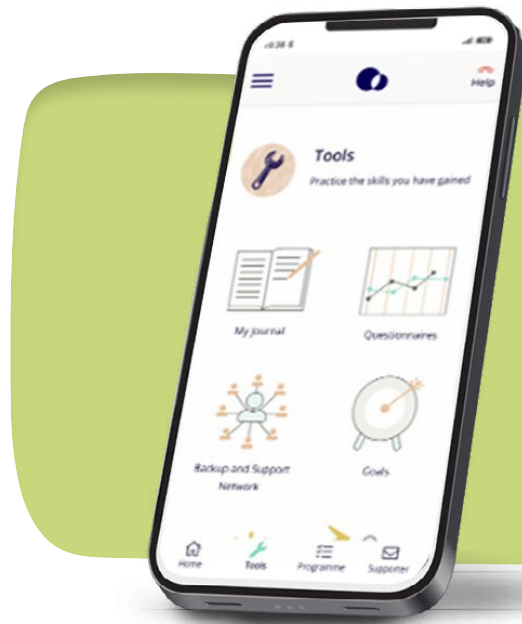
There may be days when you don't feel like using your programme, but even taking a moment to log your mood or do a relaxation exercise can help you to keep going. The smallest actions can affect how you're feeling.

Cognitive behaviour therapy

This SilverCloud programme is based on cognitive behaviour therapy, or CBT for short. CBT has been used for many years as an effective treatment for anxiety. It allows you to become more aware of how you are feeling and teaches you to make the changes you need to feel better.

Modules in the *Anxiety* programme:

- **Getting Started** – Learn how CBT can help you feel better.
- **Understanding Anxiety** – Find out about the effects of anxiety and start to use CBT to manage your symptoms.
- **Noticing Feelings** – Tune in to how you're feeling to notice the source of any anxiety you may be experiencing.
- **Facing Your Fears** – Learn how to face your fears by breaking them down into small steps.
- **Spotting Thoughts** – Catch those thoughts that pop into your mind and stop you from seeing things as they really are.
- **Challenging Thoughts** – Learn how to tackle negative thinking.
- **Bringing it All Together** – Reflect on what you have learned and how you can use your new skills when challenges emerge.



"I hadn't realised how much I was missing out on because of my anxiety. I feel like I'm getting my life back."

- Allister, SilverCloud® user

Tools and activities

The *Anxiety* programme contains many helpful tools and activities including:

- **Personal stories** – Find out how other people experience anxiety and what they have learned about managing it. This will also help you to realise you are not alone.
- **Quizzes** – Test your knowledge about anxiety, and increase your understanding of how it is impacting on your life.
- **Mindfulness exercises** – Take a moment to slow down and find peace with our podcasts.
- **Personal journal** – Keeping a journal can help you to clarify your thoughts and feelings, reduce stress and solve problems.
- **Mood Monitor** – Track your moods and see how they are affected by your lifestyle choices.

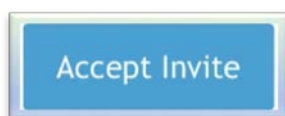
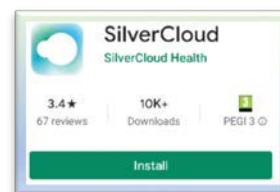
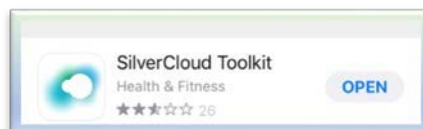
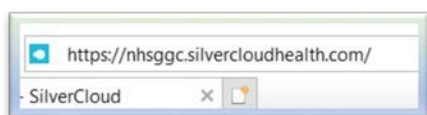
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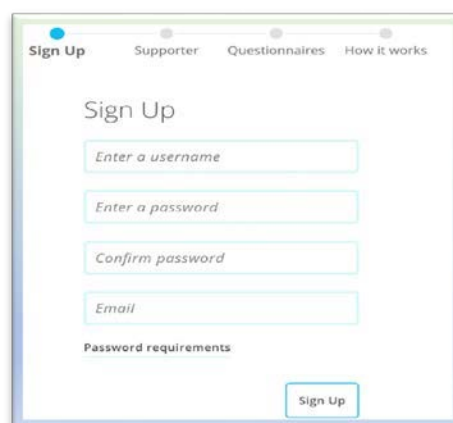
How do I access SilverCloud?

You can access SilverCloud through an internet browser or mobile application ('SilverCloud Toolkit' in the Apple Store, and 'SilverCloud' in the Google Play store). In addition to this information leaflet you will receive sign-up instructions in an email sent by SilverCloud/ Digital Therapies service.



Simply click on the "Accept Invite" link in your SilverCloud welcome email and follow on screen instructions.

You should provide a secure username and password, along with your email address. Remember to keep your password safe, you will use this password each time you log in. You will be asked to read the support agreement and complete short questionnaires.



After these steps have been completed you will be able to get started with SilverCloud.

Where can I complete the programme?

The course can be completed 24/7 in your home or during opening hours at any local library or other community setting using either a desktop computer, laptop, tablet or smartphone.

Is the information I provide confidential?

Yes. You have a username and password so that no-one else can access the details you enter. All your data is stored in an encrypted database. Sometimes data that is routinely collected during the course of treatment will be used for service improvement and evaluation. The information may be shared with other Health Boards, nationally and with NHS 24. This information is always anonymised. This means that all information that could be used to identify you is removed and your confidentiality is maintained.

What are reviews?

You will find that routinely (approximately every 3 weeks) during online treatment you will be asked to take part in a "review" on an agreed review date. Through the SilverCloud messaging system, you are able to leave key messages for the Supporter Team at any point and the team will then pick up your message at your

next review date. You also have the option to share your journal and mood monitoring activities if you wish to do so. During a review you will be asked to complete questionnaires and share any comments that you have. A Supporter from the Digital Therapies service will then provide written feedback and additional advice which will appear on your Homepage and Message page. The role of the Supporter is to guide and encourage you through your treatment programme and sign post you to resources for your needs. **Please note, if you feel you require additional treatment for your mental health please contact your GP or discuss with a Mental Health Practitioner.**

Reporting Suicidal Thoughts

During a review you will be asked if you have had thoughts of harming yourself. If you confirm that you have, the Digital Therapies service will inform your GP the next working day. If you were referred by a Mental Health professional and continue to have contact with them then they will be contacted instead. Below is a list of useful contact numbers if you feel you wish to speak with someone. If you feel you need to speak to someone more urgently then it is recommended that you contact your GP or NHS 24 on 111 to discuss these feelings.

Useful Contact Numbers:

- **Breathing Space** on 0800 838 587. They are open from 6pm to 2am Monday to Thursday, and 6pm to 6am Friday to Monday morning.
- **The Samaritans offer a 24-hour telephone helpline Call on:** 116 123. You can also contact them via email to jo@samaritans.org
- **NHS 24 - 111.** The NHS 24 111 service provides urgent care advice day or night and health and dental support when your GP practice or dentist is closed.
- **In an Emergency call 999.**

If you require further information or assistance in activating your account, please contact us using below details:

NHS Greater Glasgow and Clyde Digital Therapies Team (Mon – Fri 9-5)

Email: - DTT@ggc.scot.nhs.uk

Phone:- 0141 287 0295