

Improving Older People's Services in North West Glasgow

Catriona Renfrew
Director Planning and Policy
November 2015

This Evening

- Discuss our Proposal
- Process for service change
 - Informing and engaging
- Consultation

Background

- Changing population
- Delivery of modern healthcare
- Clinical Services Review
- Older People's Services

Inform Engage Consult

- Formed Stakeholder Reference Group with community input
- Developed information
- Information and invite to 400 contacts
- Engagement workshop with 70 people
- Telephone and email feedback

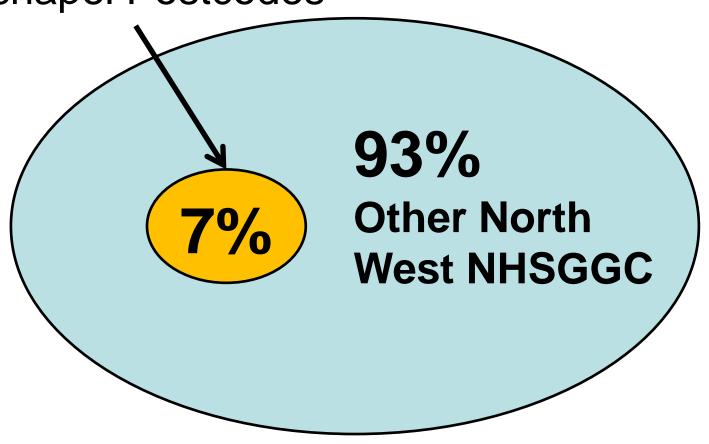
Our Proposal

From Drumchapel Hospital:

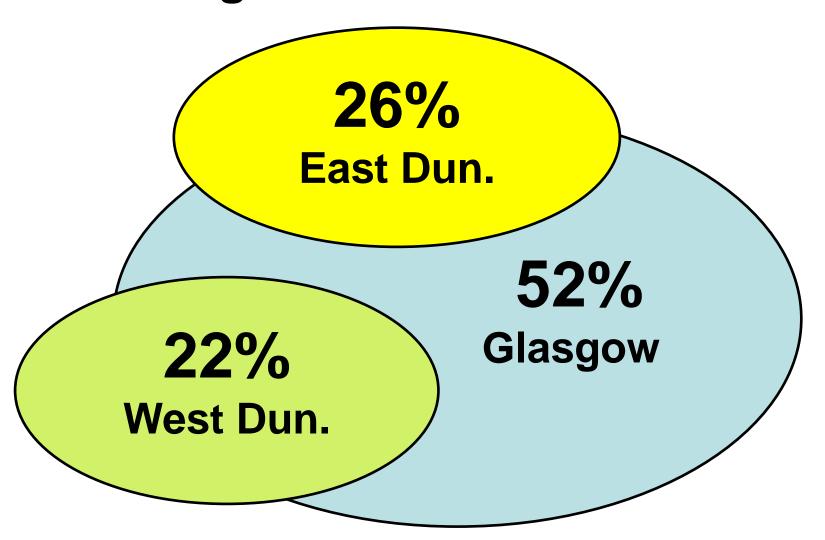
- Transfer two rehabilitation wards, day hospital and outpatient services to Gartnavel General Hospital
- Reproviding NHS continuing care to other suitable locations across North and West Glasgow.

Who Might be affected

Drumchapel Postcodes



Who Might be affected



The Benefits

Will be achieved through:

- Better access to doctors and specialists with expertise in caring for older people
- Bringing patients closer to investigations like x-rays and scans
- Reducing number of transfers across sites for investigation or emergency
- Improving patient stay in fully refurbished and modernised hospital facilities

Gartnavel General Hospital

Already planned to undergo extensive refurbishment plus:

Drumchapel:

- Visiting consultant
- Daytime/weekday medical cover
- Plain film x-ray

Gartnavel:

- Consultant onsite and full range of clinical staff
- 24/7 medical care
- MRI and CT scans
- Pharmacy
- Orthotics

Refurbished Wards

Completely refurbished area to include:

- 2 Wards with
 - Single and 3 bedded areas
 - Ensuite wet rooms
- Directly adjacent
 - Day hospital
 - Physiotherapy gym
 - Activity of daily living suite

The Benefits

NHSGGC believe this move will:

- Provide better care and more effective rehabilitation of elderly patients
- Enable patients to return as quickly as possible to their home and community
- Improve patient experience

Issues raised in engagement

- Concerns about social care services
- Transport and access
- Out of hours service
- Quality of accommodation
- GGH Parking
- Activities for patients
- Future of building

Next Steps...

- Consultation until 8th December 2015
 - Tonight
 - Telephone, email or write to us
- Consultation reported to the NHSGGC Board
 - Anticipate December meeting
- Outcome communicated