

Core brief

Daily update

(20 October 2021, 5.10pm)

Topics in this Core Brief:

- Act now and get ready for COP26
- Greenock Health Centre Official Opening
- Acute – Physical Distancing Review
- Parents turn to new Royal Hospital for Children app for trusted care advice

Act now and get ready for COP26

On Saturday, some of the road closures associated with COP26 will be in place and travel in and around Glasgow will be more difficult. With more than 25,000 people expected to attend the UN Climate Conference between 31 October and 12 November, there will be a high level of disruption before, during and after the event. There will be significant disruption. You must act now to plan ahead. Watch this video that details some of the expected impact of COP26 and how you can plan ahead: [\(77\) NHSGGC Staff - UN Climate Change Conference \(COP26\) Travel Information - YouTube](#)

Staff IDs

Staff should carry their ID at all times – as you may be asked to show it in and at the entrances to our facilities. When visiting other acute hospital sites, particularly in Glasgow, you may not get access without your staff ID, so keep it handy and don't get turned away.

IT Security and maintaining Good Cyber Hygiene

While there's a heightened sense of physical security, with up to 10,000 police keeping the event and delegates safe each day, another place where threats could be encountered is in the IT and cyber space.

Some of the threats include attempts to disrupt services, or attempts to shut down websites or phishing – where someone attempts to get your password or other details.

While there is no known targeting of health care delivery during COP26 there is an expectation of increased phishing and social engineering attacks using climate change themed lures. It is also likely that there will be disinformation and attempts to discredit government bodies, in areas such as vaccination programmes. Email bombardments are another potential issue when the level of emails sent may overwhelm our email system. As a major event, both UK and international bodies are monitoring cyber threats. As a result, we need to ensure we have good cyber hygiene in place to protect IT system use at both corporately and personally. Please be vigilant.

You need to act now to keep your devices – and your own and patient data – safe. You can get more information here: [NHSGGC: COP26 Climate Conference](#)

You can keep up to date on all COP26 arrangements by visiting: www.getreadyglasgow.com

Cabinet Secretary for Health and Social Care, Humza Yousaf MSP, opens £21million Greenock Health and Care Centre

The Cabinet Secretary for Health and Social Care, Humza Yousaf MSP, has officially opened the new Greenock Health and Care Centre today

The Greenock Health and Care Centre, which has been operational since May this year, was created through a partnership between Inverclyde HSCP, NHSGGC, Inverclyde Council, Hub West Scotland and the local community.

Mr Yousaf said: “Greenock Health and Care Centre is a shining example of how investing in multi-disciplinary teams can increase capacity in primary care, allowing patients to be seen at the right time by the right person, and also help reduce GP workloads..

“As well as modernising the existing facilities, this new site will make an invaluable contribution to our wider goals of community regeneration and addressing health inequalities, which have been exacerbated by COVID-19.

“This is why the Scottish Government has committed to primary care and GP services receiving a 25% increase of NHS frontline investment over this parliament.”

As well as the continued services of general practices, pharmacy, primary care and HSCP services, the opening of the new health and care centre has further enhanced the care offered to the community through the introduction of new services including specialist children’s services, speech and language therapy and care at home service.

Our Chief Executive Jane Grant said: “This project represents a significant investment in the area, totalling around £21 million. The new facility will be integral to delivering the new GP contract by allowing the development of multidisciplinary teams through co-location and collaborative working.

“Undoubtedly this purpose built, bright, modern and fully accessible building provides an opportunity to reshape and increase services from a patient and service user perspective and provide care that is more integrated, accessible and efficient to our local communities in Greenock and Inverclyde. We’re already seeing the positive impact this new site is having on the community here, as well as on our dedicated staff.”

Councillor Robert Moran, Inverclyde’s Health and Social Care Convener, said: “This is a fantastic facility for Greenock and wider Inverclyde and is already proving hugely beneficial for staff and service users alike.

As well as modernising the existing facilities, the new site looks to make services more integrated, accessible and efficient for patients and service users, while contributing to the wider goals of community regeneration and addressing health inequalities.

Acute – Physical Distancing Review

As detailed within the [Physical Distancing in the Workplace Guidance](#) two metre physical distancing remains in place across NHSGGC.

Any areas that identify the need to reduce distancing measures from two metres to one metre, must:

- Fall within the scope of the new guidance, refer to the table within the [Addendum](#)



- Complete a robust risk assessment to determine the feasibility of reducing from two metres – use the [Physical Distancing Risk Assessment template](#)
- **Acute areas:** the completed risk assessment and an SBAR that describes the reason for reducing to one metre as well as the control measures that will be implemented to protect staff, patients and visitors should be submitted to the Acute Tactical Group (ATG) for approval. *Submission to ATG is via line management.*

Parents turn to new Royal Hospital for Children app for trusted care advice

Parents and carers who are worried about their child's health can now access a wealth of information via an app, developed by experts at the Royal Hospital for Children.

The app and accompanying webpage not only give advice about how to access care for different situations, but also what to expect when visiting the RHC and information on common childhood issues such as earache, fevers and temperatures and coughs and cold.

Information for different age groups of children is helpfully divided up and there are separate sections on COVID concerns as well as how to deal with injuries.

Paediatric Consultant Dr Morag Wilson, said: "We understand that it can be very stressful when your child is unwell. Many of us are parents ourselves. We know that there is a huge amount of information out there, but finding something that provides clear and accurate information is not always easy.

"All of the information on the app has been checked and verified by us as trusted sources – something that's very important when dealing with something as important as your child's health. It's been developed with our multi-disciplinary team to help ensure you can find everything you need to know about your child coming to hospital, as well as providing up-to-date quality information on common health conditions and what to do in an emergency."

To download the app, please visit the App Store or Google play, search for RHCG patients and carers and look for the icon, or access via your web browser <https://rhc.nhs.gov.uk>
Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhs.gov.uk/covid19. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk.

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

Are your contact details up-to-date? [Click here](#) to check