# NHS Greater Glasgow and Clyde Core of Care

Daily update (23 August 2021, 4.40pm)

Topics in this Core Brief:

- iMatter Cohort One participation continues to rise to 62%, and Cohort Two goes live today!
- Frances McLinden, South Sector Director continues to introduce the Major Trauma Centre and team. Today it's the role of the Major Trauma Coordinator
- Message from Health and Safety Statutory/Mandatory Training important message



We are delighted to be sitting with **62% participation so far** across Cohort One. With another week to go for this group, all further feedback is encouraged and greatly appreciated. As well as all Cohort One activity, **Cohort Two goes live today**, with Cohort Three following in two weeks.

Cohort One – 62% participation so far	Cohort Two	Cohort Three
Survey live for only five more days!	Survey live today!	Survey goes live 6 September
Chief Executives Office Acute SMT Human Resources & Organisational Development Corporate Communications and Public Engagement Public Health Specialist Children's Services Oral Health East Dunbartonshire HSCP	Women & Childrens South Sector Board Nurse Directorate West Dunbartonshire HSCP Diagnostics Regional Services East Renfrewshire HSCP eHealth	North Sector Estates and Facilities Glasgow City HSCP Renfrewshire HSCP Finance Clyde Sector Board Medical Directorate Board Admin Inverclyde HSCP
62% response so far One more week to go to take part and share views	Three weeks to share your views	Managers and leaders, please confirm your teams by 3 September

This is an excellent opportunity for you to feedback regarding your employee experience at NHS Greater Glasgow and Clyde, designed to help continuously improve our overall staff experience.

Please be assured that your responses are anonymous, all feedback received will be treated in strictest confidence. Results and general themes will be communicated and robust action plans will be developed throughout October and November.

Please share your views, and help to continuously build a Better workplace.

# Frances McLinden, South Sector Director continues to introduce the Major Trauma Centre and team

### **New ways of working - Major Trauma Coordinator**

As we continue to gear up for the launch of the West of Scotland Major Trauma Network on 30 August 2021, I would like to introduce you to some of the new faces and roles you may come across.

We've established a new role of the Major Trauma Coordinator – see video below. These are pivotal roles in the co-ordination and management of patients throughout the care in the Major Trauma Centre. They coordinate the development of multidisciplinary care plans and repatriation back to local board areas as well as being discharged home, both within the region and nationally.

This role has been valued by patients and families. Recent feedback from a relative of a major trauma patient commented:

"The Trauma Coordinator was outstanding when we arrived at A&E. He liaised with the crew making things seamless for us, explaining what we could expect in the next few hours given the situation and urgency of the injuries. He brought us up to the ward orientating us around, showing us the family room, making all the difference to feeling ok about being in an unfamiliar environment."



### Important Message from Health and Safety - Statutory/Mandatory Training

It is important that all staff complete the learning modules required of their role to keep themselves, colleagues and others safe.

**Staff:** For information, statutory/mandatory training modules on <u>Learnpro can be accessed up to three</u> months prior to your expiry date and will therefore enable you to remain compliant.

**Managers:** Managers are encouraged to review the HR Notification issued by email on a monthly basis as this highlights those staff members who are non-compliant (red), or due to re-take modules up to three months ahead of the renewal date (amber).

## Role Specific - Sharps Training

For staff who are required to undertake sharps training please note that there are two modules with pathways to access these noted below.

Our training data shows that there is a higher rate of the NES module not being completed. Please check whether you are required to undertake this module and if so access it as described below.

## What Role Specific Sharps LearnPro Modules should be undertaken?

1.All staff **who may come into contact with** a healthcare related sharp (including accidental contact in the work environment) must complete the module below:

Tab – Role Specific Mandatory Modules Course – GGC: 061 Management of Needlestick and Similar Injuries

2.All staff **who use** healthcare related sharps must complete both the above module and the module below:

Tab – 'Infection Prevention and Control'
Course – 'NES: Scottish IPC Education Pathway'
Module – 'Prevention and Management of Occupational Exposure'



Please keep up-to-date with the latest guidance on our dedicated web pages at:
<a href="mailto:www.nhsggc.org.uk/covid19">www.nhsggc.org.uk/covid19</a>. If you have any questions about the current situation please check the <a href="mailto:FAQs">FAQs</a>
first. If you have any further questions, please email: <a href="mailto:staff.covid19@ggc.scot.nhs.uk">staff.covid19@ggc.scot.nhs.uk</a>

\*\*\*Staff are reminded to make sure their personal contact details are up to date on eESS.\*\*\*