NHS Greater Glasgow and Clyde

Daily update (24 May 2021, 4.10pm)

Topics in this Core Brief:

- Realistic Medicine in action
- Cowlairs Decontamination Unit re-certification
- Women's Week 24 28 May 2021

Realistic Medicine in action

Following the launch of the CMO's latest report *Recover, Restore, Renew*, we're keen to show **Realistic Medicine in action** in our Board. One of many great examples of this is Active Clinical Referral Triage (ACRT) which is a new process for handling referrals to out-patient services. It seeks to give patients more information and choice while also reducing how long they wait.

Referrals to teams using this system are now carefully reviewed by a senior clinician along with case records. A range of options are then offered to patients - much earlier in the process. This could mean an early telephone



or video consultation, or providing clear but comprehensive written information, or going straight to making a booking for a scan, referral to a more appropriate member of the team, or traditional face to face review when this is required. Many services which have adopted this approach managed to significantly shorten waiting times to see patients, improved patient satisfaction and freed up time to concentrate on people who really need their expertise.

Realistic Medicine Clinical Lead, Dr Alastair Ireland, said: "By making our approach more tailored to individuals, encouraging shared decisions and focusing care where it is of most benefit, ACRT is a prime example of Realistic Medicine in action. There are many more examples of Realistic Medicine in NHSGGC and we'll be highlighting these in weeks and months to come."

If you want to know more about ACRT <u>click here.</u> You can read the CMO's annual review <u>here.</u>

Cowlairs Decontamination Unit re-certification

Cowlairs Decontamination Unit has been praised following a recent inspection.

The unit must go through a regular re-certification audit. The six day audit inspects each area of the Quality Management System and this year highlighted only minor non-conformances which are very easily corrected and staff are currently working to rectify.

As a result, the unit passed recertification with the next audit scheduled to take place in May 2022.

Tom Steele, Director of Estates and Facilities, said: "This report is an excellent result for the Cowlairs Unit and I would like to thank all staff for their continued good work."

Women's Week 24 - 28 May 2021

Friends of GRI brings you #womensweek from Monday 24 May until Friday 28 May. This is a celebration of a selection of the many wonderful woman who have contributed to Glasgow Royal Infirmary over the years.



Nursing staff, matrons, medics, estates and almoners all feature. We welcome a very special guest in 92 year old David Geyer, the great grandson of Rebecca Strong, GRI's first matron.

Staff past and present have recorded short memories which we will release throughout the week. Additionally, we have a series of tweets from @friendsofgri to deliver brief facts about #griwomen. There are also free webinars with registration via the links on our website: <u>https://friendsofgri.org/womens-week/</u>

Lateral Flow Tests - Available to all staff working on site		
Speak to your line manager about where to collect your test kit, then:		
	Test	Record
Register your kit	twice per week	your results
Keep your colleagues and patients safe from COVID-19		
Help stop the spread!		
Visit: www.nhsggc.org.uk/lfd-stafftesting		

Please keep up-to-date with the latest guidance on our dedicated web pages at: <u>www.nhsggc.org.uk/covid19</u>. If you have any questions about the current situation please check the <u>FAQs</u> first. If you have any further questions, please email: <u>staff.covid19@ggc.scot.nhs.uk</u>

Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer. A full archive of printable PDFs are available on <u>StaffNet</u>