

# Core brief

**Daily update**  
**(24 August 2021, 4.10pm)**

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Mental Health  
Check In



Last few days to complete the Mental Health Check In!

All staff are being asked to please complete the online questionnaire, even if you filled it in previously and even if you currently feel well. Sometimes people may be experiencing or about to experience mental well-being issues unexpectedly and early intervention may help to resolve any potential or emerging worries or anxieties before they become more difficult to work through.

More information is available on the [Mental Health Check In website](#) where you will also find a FAQ page. You can also scan the QR code above, which will take you direct to the online information.

## **Responding to current pressures**

Colleagues, we recognise the huge challenge facing staff at the moment as the service responds to what is an extraordinary situation and want to thank you for your ongoing commitment and tireless efforts in caring for your patients.

Boards across Scotland have seen increasing demand on services which is compounded by staff absence due to Covid self-isolation, well deserved annual leave and other factors.

We absolutely understand how difficult this has been and continues to be for all of our staff within NHSGGC. Our absolute priority is helping to support you, while finding ways for the service to navigate the current situation.

We have taken a number of immediate steps to help ease pressure on the service and we will continue to ensure this remains a priority. Examples include the ongoing work to expedite recruitment, maximising the use of our bank support services and exploring all ways in which additional support can be provided.

We will continue to reiterate public messaging across platforms, including the website and on social media, to remind patients not to present at ED with non-life threatening illnesses and we are also working with the media to promote these.

The past 18 months have been extremely hard for everyone and it is more important than ever for you to be supported. As well as looking after one another, there are a range of services available to ensure you have access to appropriate wellbeing support and we urge you to make use of these services. You can find details of the support available [here](#).

Your commitment, hard work and professionalism is a credit to you all and we are hugely grateful for everything you are doing to care for patients and colleagues in such difficult times.

Please be assured that we are working to find solutions to the current challenges facing you all.

**Jonathan Best, Chief Operating Officer, Acute**  
**Dr Scott Davidson, Deputy Medical Director, Acute**  
**Dr Margaret McGuire, Nurse Director, Acute**  
**Angela O'Neill, Deputy Nurse Director, Acute**

**Message from MTC Clinical Leads: Marie Spiers (pictured top) and Christina Harry (pictured bottom)**

The Royal Hospital for Children in Glasgow (RHC) is due to open as a Major Trauma Centre (MTC) for children under the age of 16, in the West of Scotland, on 30 August 2021. Once 'live' RHC will be the largest dedicated paediatric MTC in Scotland and will continue to collaborate closely with our colleagues across the rest of the Scottish Trauma Network (STN), and beyond, to provide the highest level of trauma care and expertise for our patient group. Our aim is to improve outcome for the most seriously injured children and young people; to 'save lives and give lives back'- the ethos of the STN.



The Major Trauma Service at RHC-G encompasses a large multidisciplinary team of highly skilled and motivated specialists across the hospital that are committed to providing first class trauma care. We support children and their families across their trauma journey from their initial arrival at hospital through to specialist rehabilitation, repatriation and discharge. The West of Scotland Trauma Network also encompasses six Trauma Units as well as a number of Local Emergency Hospitals, who work closely together to ensure the best care is delivered across the region.



The next few months will be an exciting time for the service at RHC. If you would like any further information, the following links might be useful and please feel free to get in touch with us.

Email: [RHCMajorTrauma@ggc.scot.nhs.uk](mailto:RHCMajorTrauma@ggc.scot.nhs.uk)

Twitter: @nhsggcpaedsMTC

Scottish Trauma Network website: [www.scottishtraumanetwork.com](http://www.scottishtraumanetwork.com)

Scottish Trauma Network Twitter: @ScotTraumaNwk

## Hospital PFI car park in Glasgow bought out

Hospital parking charges are set to end permanently in Scotland after agreements were reached to buy out two car parks in Glasgow and Dundee operated through PFI schemes.

Parking charges have been suspended at the three hospital PFI facilities since the start of the COVID-19 pandemic. The agreements to take the car parks into public hands will mean this becomes permanent.

The Scottish Government has provided the funding for NHS Greater Glasgow and Clyde to complete the buyout of the PFI car park contract at Glasgow Royal Infirmary for £26.3 million.

Director of Facilities and Estates, Tom Steele said; "We have been working closely with Scottish Government colleagues to remove parking charges for staff, patients and visitors from all of our hospital sites. It has been an aim of NHSGGC for some time that our staff can come to work and not be charged to use the parking facilities, so I am really pleased that this work has now concluded and we are able to offer free parking to all staff working at each of our hospitals as well as patients who will be attending to receive treatment and their loved ones who visit them."

## Data Breaches

The Board's legal obligations when managing personal data include taking steps to protect against data breaches occurring. A data breach is "a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data".

Guidance on data breaches and what to do can be found in The Board's Data Breach Policy here [Link](#). Common examples of data breaches include Inappropriate access of clinical information, emails or letters containing personal data sent to the wrong recipient, multiple letters for several patients posted in the same envelope, theft or loss of patient information and disclosing confidential information in error.

Staff should be aware of the importance of reporting a data breach incident as soon as they become aware of the breach. All data breaches must be reported using the Datix on-line electronic reporting system which is accessed via StaffNet [Link](#). It may be necessary for the Data Protection Officer to inform the Information Commissioner's Office, which must be reported within 72 hours, so it is essential that Datix is updated without delay.

For advice, guidance and good practice on how to prevent data breaches from occurring, staff should complete the mandatory Safe Information Handling online module. The module can be accessed via LearnPro: [Link](#)

For advice on handling data breaches or other Information Governance issues or training requirements please contact the Information Governance team email: [Data.Protection@ggc.scot.nhs.uk](mailto:Data.Protection@ggc.scot.nhs.uk)

Please keep up-to-date with the latest guidance on our dedicated web pages at: [www.nhsggc.org.uk/covid19](http://www.nhsggc.org.uk/covid19). If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: [staff.covid19@ggc.scot.nhs.uk](mailto:staff.covid19@ggc.scot.nhs.uk)

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

**It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [StaffNet](#)**