

# Core brief

## Daily update

(6 September 2021, 3.55pm)

Topics in this Core Brief:

- Health and Safety Training for September
- iMatter 2021 – every voice matters
- Life on the Frontline - Sharon Fitzpatrick
- Deaf Mental Health Peer Support Worker
- Alternative pathways transforming dental care of children



### Health and Safety Training – Protect yourself, your colleagues, patients and visitors.

We are in September, so please remember! Complete your Health and Safety Training including; Sharps, Falls and Moving and Handling.

We are actively encouraging all staff to check and ensure that they are in date for the following training throughout the month of September:

- [Nine core mandatory modules](#) (relevant to all staff)
- Sharps - GGC: 061 Management of Needlestick Injuries
- Sharps - NES: Prevention and Management of Occupational Exposure
- Falls Prevention Programme (five modules)

Note; an alert is automatically generated by LearnPro three months prior to module validity elapsing for the above noted modules. Modules are accessible at the time of the alert meaning that the majority of staff who will lapse during the remainder of 2021 will be able to access their training during September.

For further information regarding Health and Safety training modules, and how to access them please go [here](#) and to complete the training module, access your [LearnPro account](#).

**Why iMatter?**

**Because your voice matters**

Thank you to everyone who has already taken the time to complete the iMatter survey.  
If you have not already received your survey link, you will be contacted soon and invited to share your views.

For further information, visit HR Connect or email us at: [imatter@ggc.scot.nhs.uk](mailto:imatter@ggc.scot.nhs.uk)

### Matter 2021 – every voice matters

Thank you to everyone who has already taken the time to complete the iMatter survey.

**Cohort One** iMatter survey has achieved a very encouraging participation level of **76%**.

**Cohort Two** is currently sitting at **40% participation**, with another full week to take part to share your views, **please encourage colleagues to take part too**.

**Cohort Three** is also live this week, with three weeks to participate and share feedback.

All further feedback is encouraged and greatly appreciated, **every voice matters**.

Cohort One – 76% final participation	Cohort Two – 40% so far...	Cohort Three – live this week
<b>Survey now closed</b>	<b>Survey live now, for one more week</b>	<b>Survey live this week for three weeks...</b>
Chief Executives Office Acute SMT Human Resources & Organisational Development Corporate Communications and Public Engagement Public Health Specialist Children’s Services Oral Health East Dunbartonshire HSCP	Women & Childrens South Sector Board Nurse Directorate West Dunbartonshire HSCP Diagnostics Regional Services East Renfrewshire HSCP eHealth	North Sector Estates and Facilities Glasgow City HSCP Renfrewshire HSCP Finance Clyde Sector Board Medical Directorate Board Admin Inverclyde HSCP Out of Hours
<b>76% participation</b>	<b>One week to share your views...</b>	<b>Three weeks to share your views</b>

This is an excellent opportunity for you to feedback regarding your employee experience at NHS Greater Glasgow and Clyde, designed to help continuously improve our overall staff experience.

Please be assured that your responses are anonymous, all feedback received will be treated in strictest confidence. Results and general themes will be communicated and robust action plans will be developed throughout October and November.

Please share your views, and help to continuously build a Better workplace.

### Life on the Frontline - Sharon Fitzpatrick

In the spotlight today for Life on the Frontline is [Sharon Fitzpatrick, Team Leader](#) in Renfrewshire HSCP with Children and Family Services.

Sharon explains how her team have continued to provide such a vital service during the pandemic for many families including those with new born babies and vulnerable children. She has never doubted that her colleagues could face the challenges that have come their way.

We hope that you are enjoying these personal accounts of life on the frontline, if you want to watch all of our videos on how our staff are adapting during the pandemic [click here](#). If you would like to feature in one of the videos and tell us about how you and colleagues have been affected, then please get in touch: [staffnewsletter@ggc.scot.nhs.uk](mailto:staffnewsletter@ggc.scot.nhs.uk)



### **Deaf Mental Health Peer Support Worker**

Evidence has shown that accessing Mental Health Services is difficult for individuals within the deaf community, with people often presenting in Mental Health crisis.

To help support people from the Deaf BSL community in their Mental Health Recovery, Paul McCusker has been employed in the role of Deaf Mental Health Peer Support Worker. This role involves using Paul's lived experience to support people accessing Community Mental Health Teams (CMHT's) in their recovery journey.

Paul will work across five CMHT's in a 'test of change' initiative. These are:

- Brand Street, Riverside & Auchinlea CMHT's - Glasgow City HSCP
- Mile End and Charleston CMHT's - Renfrewshire HSCP
- Crown House CMHT - Inverclyde HSCP

Paul will work as part of the multi-disciplinary team in the above CMHT's and offer to link in with their corresponding in-patient units.

People referred for Deaf Mental Health Peer Support require to communicate using BSL, be receiving service from one of the above GGC Adult CMHT's and have an identified key worker.

If you have a patient who may benefit from this service please discuss any potential referrals with [Michael.Gribben@ggc.scot.nhs.uk](mailto:Michael.Gribben@ggc.scot.nhs.uk), CPN/Peer Support Worker Supervisor, Riverside CMHT, or with Paul McCusker at [Paul.Mccusker2@ggc.scot.nhs.uk](mailto:Paul.Mccusker2@ggc.scot.nhs.uk)

Patient information on Peer Support is available in [BSL with subtitles and voice over](#) and in [written format](#).

### **Alternative pathways transforming dental care of children**

Over the past day or two, the media have been reporting how our Public Dental Service is helping children overcome their fear of the dentist, through a range of techniques that are transforming the care it provides.

The team has put in place a raft of “alternative pathways”, in a bid to reduce anxiety and reverse the need to use general anaesthetic (GA) on children to remove decayed or abscessed teeth. Tooth extraction is the biggest single reason that children need a general anaesthetic.

Since their introduction, the alternative pathways have had striking results. In fact, by June this year, nearly 50% of young people presenting to the service were treated in this way. GA is no longer the Oral Health team’s first line of care.

And to put that change into perspective, Tara Dunseith, Clinical Director for the Public Dental Service, gave a recent example: “In the case of one three-year-old child, we would normally go for GA and there’s no way back from that. But we were able to treat the child without that.

“They came in bouncing around the waiting room, and left the same way. That’s a serious breakthrough for us – and the child.”



As well as directly helping the children, the team has started to work with partner teams in the community and are now seeing wider benefits. “That’s key to our ethos,” said Tara. “As well as benefiting the oral health of the child, we’re hoping to see improved health outcomes throughout the whole family.”

She added: “Adopting these new pathways has been a huge achievement for the whole team in the most extreme of circumstances.

“I’m so proud of all of them. What they have done really deserves to be celebrated.”

**Lateral Flow Tests - Available to all staff working on site**

Speak to your line manager about where to collect your test kit, then:

-  **Register** your kit
-  **Test** twice per week
-  **Record** your results

**Keep your colleagues and patients safe from COVID-19**

**Help stop the spread!**

Visit: [www.nhsggc.org.uk/lfid-stafftesting](http://www.nhsggc.org.uk/lfid-stafftesting)

Please keep up-to-date with the latest guidance on our dedicated web pages at: [www.nhsggc.org.uk/covid19](http://www.nhsggc.org.uk/covid19). If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: [HR.Support@ggc.scot.nhs.uk](mailto:HR.Support@ggc.scot.nhs.uk).

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

**It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [StaffNet](#)**