NHS Greater Glasgow and Clyde

Daily update (15 June 2021, 3.40pm)

Topics in this Core Brief:

- Person-Centred Care Planning Survey Reminder
- Credentials Compromise
- 17 June is International Clean Air Day

Person-Centred Care Planning Survey - Reminder

One of our quality ambitions in the NHSGGC Healthcare Quality Strategy: Pursuing Excellence (2019) is to develop a board wide set of core principles for person centred care planning.

A care plan should describe the care, treatment and interventions that a person should receive, to ensure that they get the right care at the right time. It is a written record of needs (either electronic or paper-based), actions and



responsibilities, which can be used and understood by individuals receiving care, their family, carers and the staff providing care.

We would like to remind you that there is an opportunity to complete a short survey to share your experiences, reflections, thoughts and ideas to help inform learning and the development of a small set of core principles, which will support a consistent approach to person centred care planning and quality of care. Once developed these principles will be used across all care settings.

Thank you to everyone who has already completed the care planning survey. The number of responses received so far has been really encouraging. If you have not completed the survey yet there is still time.

The survey should take approximately 10 minutes of your time and to complete it please click here.

The survey will be open until Sunday 20 June and will also be circulated via the Involving People Network for patients, family and carers to complete.

Your help, support and willingness to share your experiences with us to improve quality of care is greatly appreciated.

Credentials Compromise

Last week tens of thousands of email accounts belonging to public sector officials and service users were found on the dark web. The most common way for this to happen is that corporate accounts and passwords are used to register for personal use, like shopping. The shopping site is then compromised so your corporate persona is compromised.

You can check whether any of your accounts have been compromised at: https://haveibeenpwned.com/

The GGC Acceptable Use Policy outlines approach to protecting your NHS Account:

- To reduce the instances of compromise between corporate and personal life, subscription to non NHS services e.g. internet shopping, Social Media should be with a non-corporate persona e.g. personal email address, personal phone number etc.
- When using NHS email for organisational purpose like corporate travel or professional body membership, users must ensure that they use a unique password.

As your NHS network account is being migrated to Office 365 then it is an opportunity to improve the security, change your password, setup multi factor authentication (MFA) and update your directory details.

17 June is International Clean Air Day

In Scotland, air pollution is estimated to cause over 2,500 premature deaths each year. Additionally, long term exposure to air pollution is often linked with respiratory diseases such as lung cancer, pneumonia and COPD. Air pollution has a significant impact on the NHS. In total, all lung conditions directly cost the NHS in the UK £11 billion each year (NHS, 2020).



We can all do our part to improve the quality of our air and over the next three days, we'll share some things we can all do to allow us to breathe more easily.

Top Tip: Go Local - A great way to cut down on car journeys is to start travelling to shops in your local area by walking or cycling. 2020 was an extraordinary year – with many key workers embracing active travel during the pandemic as an alternative to public transport. In many areas, as restrictions lifted, bike usage increased beyond key workers, with many people using bikes for leisure, travel and utility trips. Glasgow Next Bikes have become a common sight on our streets and cycle paths, with next bike stations situated close to and on some of our sites! Check out the map for locations across the city: nextbike Glasgow - Bike sharing company



Please keep up-to-date with the latest guidance on our dedicated web pages at: <u>www.nhsggc.org.uk/covid19</u>. If you have any questions about the current situation please check the <u>FAQs</u> first. If you have any further questions, please email: <u>staff.covid19@ggc.scot.nhs.uk</u>

Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer. A full archive of printable PDFs are available on <u>StaffNet</u>