NHS Greater Glasgow and Clyde

Daily update (29 March 2021, 4pm)

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Appointment of Chief Officer, Glasgow City HSCP

Susanne Millar has been appointed as Chief Officer of Glasgow City's Health and Social Care Partnership (GCHSCP) after leading the organisation through its toughest ever year.

And one of her first acts after the Joint Integration Board confirmed her appointment to the role, which she has held on an interim basis since May 2019, was to praise the "truly exceptional" performance of HSCP staff throughout the pandemic.

Susanne said: "I'm delighted to be appointed as Chief Officer of the HSCP after two years in the role on an interim basis. And I'm so grateful for the support and dedication of the staff and senior management team throughout that period and especially during the unprecedented challenges we've faced over the past year. Their truly exceptional commitment across the range of our services to safeguarding the health and wellbeing of people in Glasgow City has been inspiring.

"As we emerge from the pandemic, I look forward to using the lessons we've learned together, to continue developing integrated, innovative and responsive, people-centred services which help residents young and older enjoy healthier, happier and longer lives working with our range of partners, and our communities."

Susanne has worked in Glasgow for her whole career – first in residential care for older people, before completing a post-graduate in social work in 1990. Following six years of working with vulnerable children and families, Susanne moved into strategy and planning covering children and adult services. In 2006, she became the Head of Children Services in Glasgow, then assumed the additional roles of Head of Homelessness and Asylum Services. In 2012, she became the city's Assistant Director for Social Work, then in 2014, took on the role of Chief Officer for Planning, Strategy & Commissioning for GCHSCP and then the post of Chief Officer Strategy and Operations GCHSCP which was created in 2017, while retaining the Chief Social Work Officer role, before moving into the Interim Chief Officer role in 2019.

Jane Grant, Chief Executive, NHSGGC, said: "Susanne has held a number of senior posts within Glasgow City HSCP and made a huge contribution to shaping the long term strategy for the future of the HSCP, particularly during her role as Interim Chief Officer. I am confident she will continue this positive work, which

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will be crucial as the HSCP and NHSGGC continue to work together to shape the future of health and social care in the context of COVID-19 and beyond."

Annemarie O'Donnell, Chief Executive of Glasgow City Council, congratulated Susanne on her appointment.

She said: "Susanne is definitely someone you want on your team in a crisis! And her performance over the past two years has confirmed her as the right person for this job. Her in-depth knowledge of her wide and varied remit is impressive and her open and approachable management style encourages ideas and innovation across her staff.

"I'd like to thank her for the leadership she's shown during the pandemic and congratulate her on this appointment. I look forward to seeing the HSCP recover from Covid-19 and go from strength to strength under her guidance."

Susanne took over the role of Chief Officer on an interim basis when her predecessor, David Williams, joined the Scottish Government on secondment for two years. David has now decided to retire from the council.

Message from Tom Steele, Director of Estates and Facilities Appointment to the post of Head of Procurement

I write to advise you of some forthcoming changes within the Senior Management structure within Estates and Facilities.

Firstly, I am pleased to confirm that Chris Sanderson has been appointed to the post of Head of Procurement and will officially take up the post on 14 June 2021.

Chris is currently the Head of Procurement in NHS Lanarkshire and comes to us with a wide range of experience in the public sector and NHS procurement. Chris will lead the significant transformational work within the Procurement Department over the coming months.

I would like to thank Christine Leese-Young for her hard work and commitment over the last 15 months and she will continue in the interim role until Chris commences.

I would also like to confirm that Mary Anne Kane has been appointed to the post of General Manager for Estates and Facilities within NHS Lanarkshire and will commence in this post on 1 June 2021.

Mary Anne has worked within Greater Glasgow and Clyde for over 30 years in a number of roles and different Boards and Trusts and is a key member of the Senior Management Team. Her significant contribution will be sorely missed, but I would like to wish her well in her new role and to thank her for her hard work and significant contribution to the Board and to facilities management services.

I am sure we will continue to work closely with Mary Anne and her new team across the West of Scotland Estates and Facilities services.

I will be reviewing the Senior Management structure in advance of Mary Anne's departure and will update you further in due course.

Message from Health and Safety - Social Distancing Travel

You should only travel in a vehicle (car/van etc.) with those from your household or extended household. Within work, we recognise that there may be occasions where operationally you may have to travel with colleagues or others outwith your household, e.g. patient escorts. On such occasions, you should:

- keep to small groups of people
- keep your distance when entering and exiting the vehicle
- sit as far apart as possible in the vehicle, avoiding face-to-face
- maintain good ventilation by keeping windows open when safe to do so

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- wear a face-covering, unless you are exempt
- if the vehicle is your responsibility, clean the door handles and other areas that people touch
- if you regularly share transport whether it is a car or minibus or other private vehicle, try and share with the same people each time.

Wash your hands thoroughly with soap and water or use a hand sanitiser before and after every transport journey.

Guidance on Social Distancing in the workplace has been updated to reflect changes to Government guidance on car sharing and wearing of face coverings in indoor workspaces.

A Workplace Risk Assessment Support Document has also been developed to assist managers. Both documents can be found on the NHSGGC <u>Social Distancing in the Workplace webpage</u>.

Last chance to help!

Anticipatory Care Programme Summary: What information do you need? - Staff Survey The <u>ACP Summary</u> was developed in partnership with the six HSCPs within NHSGGC. The aim of this document is to summarise relevant information regarding a person and their preferences about care and treatment. It can be used by all staff. This summary is completed and stored on Clinical Portal. We can also ask the GP to transfer this information to a patient's Key Information Summary (KIS) which is embedded in EMIS.

We would be grateful if you could help us by completing this <u>short survey</u> in order to help us gauge what information services, departments and organisations would find useful. The survey is open to **any** health and care professional working in the NHSGGC Board area and will close on **31 March 2021**.

Survey link: https://link.webropol.com/s/acp-summary-content-feb-2021

If you have any questions or would like further information you can email: <u>ACPSupport@ggc.scot.nhs.uk</u> Please keep up-to-date with the latest guidance on our dedicated web pages at: <u>www.nhsggc.org.uk/covid19</u>. If you have any questions about the current situation please check the <u>FAQs</u> first. If you have any further questions, please email: <u>staff.covid19@ggc.scot.nhs.uk</u>

Staff are reminded to make sure their personal contact details are up to date on eESS.

Are your contact details up-to-date? Click here to check