# NHS Greater Glasgow and Clyde

# Daily update (31 May 2021, 3.10pm)

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# Pay information

**Pay award:** The final 1st December 2020 pay award for Agenda for Change staff has now been issued, and staff will be paid the new rates in their June salaries.

Development work on the arrears solution is currently underway, however as the arrears span financial years and also take into account the 1% pay award already processed, the calculations are more complex than a normal pay award and therefore the aim is to make payment by the end of August - further updates will be provided.

**Changes to your Payslip:** To help you better understand the breakdown of the hours shown on your payslip, from now onward your payslip will detail the hours that you have actually worked and the "Paid as if at Work average hours" you are paid during period of annual leave separately.

# Person-centred care planning survey

One of our quality ambitions in the NHSGGC Healthcare Quality Strategy: Pursuing Excellence (2019) is to develop a board wide set of core principles for person centred care planning.

A care plan should describe the care, treatment and interventions that a person should receive, to ensure that they get the right care at the right time.

It is a written record of needs (either electronic or paper-based), actions and responsibilities, which can be used and understood by individuals receiving care, their family, carers and the staff providing care.

We would like to invite you to complete a short survey to share your experiences, reflections, thoughts and ideas to help inform learning and the development of a small set of core principles to support a consistent approach to person centred care planning and quality of care. Once developed these principles will be used across all care settings.

The survey should take approximately 10 minutes of your time to complete.

To complete the survey please click here.

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The survey will be open until Sunday 20 June and will also be circulated via the Involving People Network for patients, family and carers to complete.

Your help, support and willingness to share your experiences with us to improve quality of care is greatly appreciated.

# Thank you - Lateral Flow Testing Survey May 2021

Thank you to all staff who recently responded to the Lateral Flow Testing survey. This short anonymous survey was designed to gather a snapshot of current staff experience using lateral flow testing.

We asked for feedback on use of kits, registration of kits and the recording of tests results on the national LFT portal. Themes reflected from staff were that the kits were easy to use however some technical issues arise with recording results on the portal. We are pleased to advise that the portal is much easier to use and you only need your lot number. You also can add in site detail when you register that will help us to understand usage across the sites. We will continue to engage with the national LFT team to provide feedback on staff experience with the portal and progress will be tracked through the NHSGGC LFT Implementation Group

We will also use the themes collected to inform our on-going rollout to staff in NHSGGC and continuous development of FAQs and training resources. The staff web page supporting lateral flow testing can be found here: <u>NHSGGC staff</u> - <u>lateral flow testing guidance</u>. Over the next few weeks we will be planning the third rollout of kits if you have been using since last December, this will also be a lot easier and more details will follow shortly.

# Volunteer Week: 1 – 7 June 2021

This week, 1st - 7th June, is Volunteers Week and it gives us all an opportunity to say a huge thank you to all of our volunteers in NHSGGC.

Volunteers stepped forward in their hundreds to support us this past year and have played a vital role in ensuring we continued to deliver person centred care to our patients during exceptionally challenging times. Their support, commitment and enthusiasm throughout the pandemic has been inspirational.

We would also like to recognise and celebrate all of our long standing volunteers who were unable to support us as they normally would due to the restrictions of the pandemic. We look forward to welcoming them back as soon as we safely can over the coming weeks and months.

As we move into the next stage of our recovery plan, you will see more volunteers moving back in their traditional roles, so do look out for those signature red t shirts as you go about your day.

We will be celebrating our volunteers' contribution this week by running a series of Volunteer profiles and events on social media, and of course there will be cake!

Click here to read Elaine Penman, RAH AHP Support Volunteer's story.

## **Pride Month**

June is Pride Month, a month to celebrate inclusivity, equality, and visibility of those who identify as lesbian, gay, bisexual, transgender, queer inclusive (LGBTQ+) and our allies. To mark this month we are celebrating virtually with a series of events hosted by NHSGGC LGBTQ+ Staff Forum and the NHS Golden Jubilee LGBT+ Network bringing you Pride Bingo, a Pride Quiz and a virtual Pride Disco - <u>all details are available on StaffNet</u> – so please come along and join in the fun!

The NHSGGC LGBTQ+ Staff Forum reminds us that today also has a more serious side that empowers the LGBTQ+ community to come together in celebration, protest, unity and solidarity. Pride is very much still needed. For some, it's needed more than ever.

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Amanda Law, Interim Chair of the NHSGGC LGBTQ+ Staff Forum said: "I've been fortunate to witness first-hand the kindness, laughter and sense of community that comes with being a part of the LGBTQ+ staff forum. I'm passionate about building a safe space for LGBTQ+ colleagues through peer support, social engagement and visibility within our organisation."

If you would like to find out more about the NHSGGC LGBTQ+ forum and join our mailing list please get in touch via: <u>Lgbtstaff.Forum@ggc.scot.nhs.uk</u>

# Beatson Cancer Centre launches new website

The Beatson West of Scotland Cancer Centre has launched a new website, making it even easier for people to find out about the services it provides.

From advice on living with cancer and how to access support services, to where you can go for a bit of peace and quiet, the new website is packed with information for patients, visitors and professionals alike.

Myra Campbell, Interim General Manager for Specialist Oncology and Clinical Haematology Services, said: "I am delighted that our new website is up and running. Receiving treatment for cancer is a worrying and stressful time for everybody involved, and being able to access the information you need is very important.

This new website makes that process even more straightforward.

"However, as well as providing information for the centre's patients and visitors, the new site also contains lots of advice about cancer, living with the disease and the support services and charities that do so much good work. It is a very valuable resource, and I would urge everyone to take five minutes to read through it, meet the team or maybe take a look at some of the videos."

The new Beatson West of Scotland Cancer Centre website can be found at <u>https://www.beatson.scot.nhs.uk/</u> Please keep up-to-date with the latest guidance on our dedicated web pages at: <u>www.nhsggc.org.uk/covid19</u>.

If you have any questions about the current situation please check the <u>FAQs</u> first. If you have any further questions, please email: <u>staff.covid19@ggc.scot.nhs.uk</u>

\*\*\*Staff are reminded to make sure their personal contact details are up to date on eESS.\*\*\*

# Are your contact details up-to-date? Click here to check