NHS Greater Glasgow and Clyde

Daily update (17 June 2021, 2.15pm)

Topics in this Core Brief:

- Information for deaf or hearing impaired patients
- Person-Centred Care Webinars
- Social Distancing in the Workplace Stay COVID safe
- Today is International Clean Air Day

Information for deaf or hearing impaired patients

If you have a deaf or hearing impaired patient, please signpost them to the British Sign Language/subtitled COVID-19 vaccination appointment video on the <u>NHSGGC website</u>. Feedback suggests that patients are concerned about not hearing the questions asked at their appointment due to background noise and staff wearing masks. The video highlights the questions asked in the health screening form and in relation to possible COVID exposure. The page also explains how patients can book a BSL interpreter for their appointment via the COVID-19 helpline.

Please also be aware that BSL Interpreters can be allowed at other face to face appointments during the pandemic as long as safety precaution measures are in place. More information on booking a BSL interpreter, including the booking form, is available on <u>StaffNet</u>.

For further information or support in relation to deaf or hearing impaired patients, please contact <u>Paul.hull@ggc.scot.nhs.uk</u>

Person-Centred Care Webinars

The Person-Centred Design and Improvement Programme at Healthcare Improvement Scotland is hosting two webinars in July and August.

The format of each session will include two speakers with the rest of the time used to facilitate breakout discussion groups.

Both sessions will be chaired by Shaun Maher, National Strategic Advisor for Person-centred Care.

If you are interested in joining please register via the links below.

Webinar 1: People at the centre – Delivering Person-centred care during Recovery

Date: 1 July 2021 Time: 10:00 – 11:30 Event descriptor: This webinar session will explore BEING person-centred and DOING person-centred care as we recover from the pandemic.

Confirmed speakers:

 Donna Robertson and Jenny McDonald, Practice development in Mental Health and Learning Disabilities in NHS Tayside. Speaking about person-centred care planning
 Janice Young, Social Work Scotland, speaking about outcome focused planning in care homes

2. Janice Young, Social Work Scotland, speaking about outcome focused planning in care homes during COVID.

Registration link: Click here

Webinar 2: Leading person-centred care and practice during Recovery

Date: 5 August 21 Time: 10:00 - 11:30

Event descriptor:

This webinar session will focus on leading person-centred care in health and social care. We will explore the benefits and value of whole system approaches to improving person-centred care and will also delve into how the leadership role can enable health and social care staff to unblock the barriers faced in adopting and embedding person-centred practice.

Confirmed speakers:

1. Alex Dunn, Unit Lead, Person-centred care team at Scottish Government, speaking about national leadership of Person-centred care

2. Professor Caroline Hiscox, Executive Nurse Director in NHS Grampian, speaking about creating the right conditions for people to have the right level of autonomy to make decisions that enhance person-centred cultures and person-centred care.

Registration link: Click here

Social Distancing in the Workplace – Stay COVID safe

As a reminder to all managers:

The priority remains that staff should work from home wherever possible. There has been no change to the guidance in this regard.

Gatherings of any nature are still to be avoided. Consider alternative methods such as Teams calls.

In circumstances where staff are returning to the workplace following a period of working from home, it is important to undertake the following:

- Review the Social Distancing risk assessment that is currently in place to ensure the control
 measures are sufficient for an increase in staff numbers.
- Review local signage to ensure it is still in place such as maximum occupancy
- Discuss with staff members, the control measures that are in place to protect them both in their area of work and across the GGC estate.
- Check in with staff who have returned, at regular intervals to ensure they remain understanding of the control measures and to check if they need further information or assistance.

The <u>Guidance on Social Distancing</u> remains and provides relevant information for managers to ensure the appropriate control measures are in place.

Also, available to support Managers is the <u>Managers toolkit</u> – this describes a number of activities and supports managers to comply with the guidance document.

As a reminder to all staff:

If you are unsure, please check with your line manager regarding local social distancing guidance if returning, or moving, to a different a place of work.

Do not congregate or participate in gatherings of any nature including group meetings and celebratory events.

Today is International Clean Air Day

International Clean Air Day brings together communities, businesses, schools and the health sector to:

- Improve public understanding of air pollution.
- Build awareness of how air pollution affects our health.
- Explain the easy actions we can all make to tackle air pollution, helping to protect the environment and our health.



On International Clean Air Day, some of the team at the Inverclyde Royal Infirmary have been doing their part to spruce up their green space.

The team at the Larkfield Unit had a garden that was looking a bit tired and lacking in colour, but which has since been transformed thanks to the hard work of NHS Greater Glasgow and Clyde staff and donations by local people and businesses.

The project was the brainchild of Occupational Therapist Sandra Forbes, who came up with the idea after taking a patient outside for some fresh air.

"The patient had just transferred to the Larkfield Unit, and I thought some time outside would be beneficial," said Sandra, "but it looked very, very sad. There was no colour, and the wishing well in the middle had rotted.

"I wanted to make it a nicer place and thought, do you know what, it wouldn't take much to make it lovely."

Sandra spoke to the company that maintained the garden, Bellrock, to make sure they had no objection to the work, and as well as giving Sandra their blessing, they also donated £200 for bedding plants and gave the team the tools they needed.

"It's still a work in progress," Sandra said, "but it's so lovely that people can use it properly, and enjoy it.

"We've named it the IRH Rainbow Garden, which seems fitting after this past year."





Please keep up-to-date with the latest guidance on our dedicated web pages at: <u>www.nhsggc.org.uk/covid19</u>. If you have any questions about the current situation please check the <u>FAQs</u> first. If you have any further questions, please email: <u>staff.covid19@ggc.scot.nhs.uk</u>

Staff are reminded to make sure their personal contact details are up to date on eESS.