

Core brief

Daily update

(7 September 2021, 12.35pm)

Topics in this Core Brief:

- Person Centred Virtual Visiting update
- Scottish Public Pensions Agency - Scottish NHS Circular 2021-07 - Annual Benefit Statements 2021
- Active Staff

Person Centred Virtual Visiting update

As Person Centred Visiting is being remobilised across NHSGGC, it is important to remember that Person Centred Virtual Visiting (PCVV) remains a vital tool to support person centred care in hospital.

Even as visiting restrictions are lifted, there are still many people who are not able to visit patients in hospital. This may be due to temporary visiting restrictions being in place, clinical considerations or simply people live a distance away. Therefore it remains important to support conversations between patients and the people who matter to them.

This update therefore provides important reminders about PCVV, namely:

- The process to be followed for discussing and offering PCVV
- Data security when using the PCVV iPads
- Availability of information in other languages.

The process to be followed for discussing and offering PCVV

PCVV should be routinely offered as part of a discussion with patients and their families when they are admitted to each ward and throughout their hospital stay.

It is important to find out who matters most to each patient, and how they would like to stay in touch with them, either in person or virtually.

The outcomes of this discussion should be recorded in the My Admission Record or equivalent documentation, to enable this information to be available to the multidisciplinary team.

Data security when using the PCVV iPads

Relative contact details must be deleted from the PCVV iPads immediately after a Virtual Visit. Not to do so would be regarded as a breach of the Data Protection Act, and risks these details being inappropriately used to call relatives in error after a patient has been discharged.

Further information about how to do so is available on the [PCVV webpages](#).

Availability of information in other languages

Interpreters should be used to support a discussion with patients about who matters to them, and how they would like to stay in touch while in hospital, when patients do not have English as a first language.

The PCVV iPads can be used to access this interpreting support, or [telephone interpreting](#) is still available.

Information for patients in alternative languages is also now available on the home screen of every PCVV iPad. Look for the icon titled 'BSL & Other Languages' circled in red in the picture right. It is also available on the [NHSGGC website](#).

Further information about how to use the PCVV iPads to access interpreting support is available [here](#).



Scottish Public Pensions Agency - Scottish NHS Circular 2021-07 - Annual Benefit Statements 2021

Staff should note that the [Scottish NHS Circular 2021/07](#) has been published on the SPPA website.

The purpose of the circular is to inform employers that 2021 Annual Benefit Statements are available to active members on the online portal from 31 August 2021.

Active Staff

Your Active Staff continues to bring you the opportunity to work out with our team of awesome instructors completely FREE!!!

We have eight live classes per week, live over Microsoft Teams. With a mixture of live early morning and evening classes we have a great variety from 'Let's Get Moving to Yoga (including Laughter Yoga), Zumba and HIIT plus many more, we hope we have something on offer for all levels and for you to enjoy from the comfort of your own workout space.

You can also join us in the great outdoors and come to our Bootcamps which are located at various sites across the health board area.

You need to book into each online or outdoor session you wish to come to and to book in, it couldn't be easier. All you need to do is click [here](#) to go onto your Active Staff webpage, it's all completely FREE!!!

(Note: our current booking system is not supported by internet explorer, please use Microsoft Edge or Google Chrome).

Should you require any further information, please don't hesitate to drop us an email:

ActiveStaff.Legacy2014@ggc.scot.nhs.uk

Please keep up-to-date with the latest guidance on our dedicated web pages at:

www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk.

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).



**It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)**