

# Core brief

**Daily update**  
**(29 September 2021, 12.30pm)**

Topics in this Core Brief:

- TrakCare T2021 Order Communication - Training & Support
- Health and Safety Important Notice - FFP3 - Alpha Solway H-3 mask
- Moving Pharmacy Forward
- Webinar Series on Management of Frail Older Adults

## **TrakCare T2021 Order Communication - Training & Support**

As you are aware, TrakCare upgrade from 2018 to 2021 commences 22:00hrs Friday 1 October until 10:00hrs 2 October.

The T2021 System includes a new version of the 'New Request' screen which differs from the current version as guidance for multiple Order Items is presented on a single screen instead of information pop ups. The TrakCare Practice environment will allow clinical staff who routinely use TrakCare to request tests and refer patients, to practice using the new version of 'New Request'.

As with any system upgrade, staff are encouraged to familiarise themselves with training materials ahead of the go live. Videos, Quick References Guides and a TrakCare Practice environment are available for staff and can be accessed by selecting [this link](#) or alternatively using the links below:

- [Click Here](#) for **New OCS Screen** eLearning Video (please note this video has no audio)
- [Click Here](#) to Access **T2021 TrakCare Practice** environment
- [Click Here](#) to Access **T2021 TrakCare Practice User Account** Information
- [Click Here](#) for **New OCS Screen** QRG

In addition, there are MS Teams Q&A sessions with Proactive Support to demonstrate new functionality and answer any questions.

Please email [ggc.eprprojects@ggc.scot.nhs.uk](mailto:ggc.eprprojects@ggc.scot.nhs.uk) providing the day and time suitable and a diary invite will be added to your calendar to join the session.

| Date               | Time        |
|--------------------|-------------|
| Wed 29 September   | 14:00-14:30 |
| Thurs 30 September | 10:00-10:30 |
| Thurs 30 September | 14:00-14:30 |
| Fri 1 October      | 10:00-10:30 |
| Fri 1 October      | 14:00-14:30 |
| Mon 4 October      | 10:00-10:30 |
| Mon 4 October      | 14:00-14:30 |
| Tues 5 October     | 10:00-10:30 |
| Tues 5 October     | 14:00-14:30 |
| Wed 6 October      | 09:00-09:30 |

|                 |             |
|-----------------|-------------|
| Wed 6 October   | 14:00-14:30 |
| Thurs 7 October | 10:00-10:30 |
| Thurs 7 October | 14:00-14:30 |
| Fri 8 October   | 10:00-10:30 |
| Fri 8 October   | 14:00-14:30 |

### Health and Safety Important Notice - FFP3 - Alpha Solway H-3 mask

Following on from a previous Core Brief in June 2021 it is important that all staff who are **only** face fit tested (FFT) to the Alpha Solway **H-3** mask must make arrangements to be FFT to an alternative suitable FFP3 mask:

- Please make arrangements to be face fit tested to the **HX-3** mask in the first instance or another available mask
- The **H-3** is an older model and production will soon be stopped and no longer available to NHSGGC.

Can staff either arrange for a face fit test through your local face fit tester or through your sectors normal channels for the Portacount machine at Queen Elizabeth University Hospital, Glasgow Royal Hospital, Royal Alexandra Hospital or Inverclyde Royal Hospital.

### Moving Pharmacy Forward

Last week more than 200 people joined the online launch of the Pharmacy Services strategic framework “Moving Pharmacy Forward”. Launching it, Gail Caldwell, Director of Pharmacy, said: “At the heart of this strategic framework are our people, I want to continue to create the conditions where we have a workforce enabled to work at the highest level of practice. I want to further strengthen collaborative working across our services and to continue to hear from you about the opportunities to deliver innovative, integrated and digitally enabled approaches to care.”

Our priority areas for work in the first year include HEPMA, transforming the review and supply of medicines at hospital discharge, community pharmacy management of common clinical conditions, medicines care and review, and workforce development.

This is an exciting time to refocus our services to improve care for our patients and improve work for our staff. You can see more in our short animation. [Pharmacy Strategic Framework - YouTube](#)

### Webinar Series on Management of Frail Older Adults

These webinars are aimed at GP’s and Community Practitioners but they will be useful for many clinicians in both primary and secondary care – all are welcome! They are jointly run by Primary and Secondary Care Doctors: Dr Jude Marshall, Dr Kirsty Killeen and Dr Lesley Anderton.

#### The next webinar is on Tuesday 5 October:

Capacity Assessment, Power of Attorney and Guardianship with Sandra McDonald, former Public Guardian, 19.30-20.30 with time for Q&A.

If you would like to join us [please click here to register](#). We record all our webinars and if you can’t make it on the night then registering will ensure you receive a copy soon after. We also use these registrations for our mailing list, with your permission.

**Lateral Flow Tests - Available to all staff working on site**

Speak to your line manager about where to collect your test kit, then:

|   |   |   |
|---|---|---|
|  |  |  |
| <b>Register</b><br>your kit   | <b>Test</b><br>twice per week   | <b>Record</b><br>your results   |

**Keep your colleagues and patients safe from COVID-19**

**Help stop the spread!**

**Visit: [www.nhsggc.org.uk/lfd-stafftesting](http://www.nhsggc.org.uk/lfd-stafftesting)**

Please keep up-to-date with the latest guidance on our dedicated web pages at: [www.nhsggc.org.uk/covid19](http://www.nhsggc.org.uk/covid19). If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: [HR.Support@ggc.scot.nhs.uk](mailto:HR.Support@ggc.scot.nhs.uk).

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [StaffNet](#)