

Daily update (11 June 2021, 12.25pm)

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Lateral Flow Testing (LFT) Kits – ordering on PECOS

With effect from **Monday 21 June 2021** all new/replacement LFT kits for staff will be able to be ordered through PECOS, in particular if you are due your third kit or are new to the organisation. If you require a new kit, just speak to your manager and they will place the order direct through the PECOS system. All services should already have arrangements in place for ordering stores, by moving LFT kits we hope this simplifies the process for local teams and helps mainstream the activity to help us all ensure Lateral Flow Testing is an integral part of what we do.

A separate communication will be sent to services with the order code. If managers have any queries regarding the PECOS ordering process or require additional staff to have access, just contact support@ggcprocurementcustomerservices.zendesk.com.

As we continue to see restrictions easing its even more important to keep testing twice weekly, so <u>register</u> <u>your new kit</u> as soon as you receive it, keep testing twice a week (once if already doing PCR) and <u>report your</u> <u>results</u>. If you originally have found the process of registering/reporting results lengthy, don't worry - many developments have taken place to the Portal and its now really straightforward.

Further information on all aspects of LFT can be found on our <u>Lateral Flow Testing WebPages</u> and any queries regarding LFT can be directed to <u>ggc.lft@ggc.scot.nhs.uk</u>

'What Matters To You?' Day 2021 – Thank you

Yesterday was 'What Matters to You' (WMTY) Day. People in NHS Greater Glasgow and Clyde joined with others worldwide to celebrate the event, taking the opportunity to promote the importance of having meaningful conversations with people about what matters most to them

Staff across NHSGGC took to social media to share what mattered to them as well as patients and their families. The Executive Team, patients in a learning disability ward, maternity staff, AHPs in the North Older Peoples service, children in the RHC, and critical care staff in the GRI were just a few of the people actively taking part and we thank them all for doing so.

Produced by NHS Greater Glasgow and Clyde Communications

"What matters to you?" it is a simple question that can have a big impact on care. It helps to ensure that care is aligned to people's individual preferences. The day is used internationally as a platform to encourage health and social care staff to have these meaningful conversations with people and their families as 'everyday' practice across all care setting.

A report will be compiled from what people told us on social media and via emails to the person centred account and we will share this with staff in due course.

<u>Here</u> is one example on Care Opinion which illustrates the difference this approach can make, if we ask, listen and do what matters.

Please continue to share your reflections from the day; what did you learn, what where the benefits for you, for patients and their family, how did it feel having these conversations, and anything you will now do differently as a result. Please get in touch with <u>person.centred@ggc.scot.nhs.uk</u> if you have a story to share.

Now to make every day a WMTY day!

Carers Week – Supporting Carers Everyday

As Carers Week comes to an end, we want to give you some tips on how to ensure we support carer's everyday.

- **Identify** the sooner we can identify who carers are and the role they do, they better we can support them. Remember that they may not see themselves as carers and may not like to be "labelled". That doesn't mean we can't support them!
- Involve if the patient gives consent, makes sure to involve carers in conversations and planning. When everyone is on the same page, the decisions process can be smoother. Carers have a <u>right to</u> <u>be involved in discharge planning</u> and may be able to give some great insight into how we can ensure patients and happy and safe. <u>Anticipatory Care Planning</u> conversations are a great opportunity to bring everyone together to discuss the current situation and start to plan for the future.
- Support encourage carers to link in with local support services. These services are not just for crisis points. By building support networks as early as possible, issues can be dealt with quickly before they become overwhelming. With support, carers can begin to think about what can be put in place to help them manage their own physical and mental wellbeing. They can also begin to <u>plan for the unexpected</u> and arrange <u>Power of Attorney</u> which can reduce stress and anxiety. Information of <u>local carers support services</u> can be found on the carers information pages on the website, or via the Carers Information Line 0141 353 6504.

If you would to know more about carers and how you can help take a look at the Learnpro module (GGC: 231 Carer Awareness Training Core Information), <u>visit the website</u> and follow the <u>NHSGGC Carers Twitter</u> <u>Account</u> for updates. If you have any questions please email <u>jennifer.watt@ggc.scot.nhs.uk</u>

Message from Health and Safety – Remember to adhere to maximum occupancy

As part of the social distancing control measures in place, the maximum occupancy of rooms and offices should be displayed on the doors. Please check the occupancy limits on entry (including lifts) and do not breach the maximum number.

Managers should ensure that the number of chairs in an area does not exceed the maximum occupancy. Excess chairs should be removed from the area or taped off to avoid use.

For shared rooms, such as meeting rooms and rest areas, Managers should liaise with each other to ensure the risk assessed control measures are maintained.

Information in relation to Social Distancing can be found<u>here</u>. If you have any ideas to improve Social Distancing practice, please share with your line manager and email here: <u>SDCommsGroup@ggc.scot.nhs.uk</u>

Refugee Week 14-20 June 2021 – Film screening and discussion

To mark this years' Refugee week, staff from across Board-wide health and social care partnerships are invited to register for one of four online film screening and facilitated discussion sessions.

We will watch the Glasgow City HSCP, Govan Community Project and Plantation Productions film titled 'We Journey Together'. This short and powerful film was developed as part of a participatory action research project where volunteers all had lived experience of the UK asylum system.

The film and content aims to challenge the dominant negative narrative often surrounding asylum claimants. Discussion will focus on the film content and your views on how we can work to further support refugee and asylum seeker populations.

If you are unable to attend the session but are keen to learn more or come to future sessions – contact <u>stephanie.mcculloch@ggc.scot.nhs.uk</u>

Details	Booking Link
Session 1	
Tuesday 15 June, 10:00 – 10:45	https://link.webropol.com/ep/filmscreening150621
Panel Discussion Session with	
some speakers who were involved	https://www.refugeefestivalscotland.co.uk/events/we-
in the making – included in	journey-together-film-screening-and-discussion/
programme of Refugee Festival	
Wednesday 16 June 18:00 – 19:00	
Session 2	
Thursday 17 June, 11:00 – 11:45	https://link.webropol.com/ep/filmscreening170621
Session 3	
Friday 18 June, 14:00 – 14:45	https://link.webropol.com/ep/filmscreening180621

There is a full programme of Refugee week activities available at: <u>https://www.refugeefestivalscotland.co.uk/programme-2021/</u>

Please keep up-to-date with the latest guidance on our dedicated web pages at: <u>www.nhsggc.org.uk/covid19</u>. If you have any questions about the current situation please check the <u>FAQs</u> first. If you have any further questions, please email: <u>staff.covid19@ggc.scot.nhs.uk</u>

Staff are reminded to make sure their personal contact details are up to date on eESS.

Are your contact details up-to-date? Click here to check