

# Core brief

**Daily update**  
**(7 July 2021, 1.55pm)**

Topics in this Core Brief:

- COVID Absence Reminder – Self Isolation / Lateral Flow Testing / SSTS
- Health and Safety – Important Notice
- Care Opinion Star Responder
- Pride Badge Requests

## **COVID Absence Reminder – Self Isolation / Lateral Flow Testing / SSTS**

### **Self-Isolation**

Self-isolation means you should remain at home and shouldn't go to work, school, public areas or use public transport. You shouldn't go out to buy food or other essentials. You must stay at home.

You can ask friends/family member or neighbours to go out and get food and other essentials for you. You can also [contact your local authority](#) to find out what support services are available in your area.

### **Close Contact**

If you have been identified as a close contact of someone who has tested positive for COVID-19 you will be asked by Test and Protect to take a test. You should do this at the start of your 10-day self-isolation period.

Taking a test is not an alternative to self-isolating. You will still need to isolate for the full 10 days even if you test negative for coronavirus. [Close Contact Testing](#)

### **Lateral Flow Testing**

Lateral Flow Testing is important - using the testing kits regularly will help identify those who have COVID-19 but do not have any symptoms, helping to keep our staff, patients and the wider community safe.

For access to kits or replacement kits, please speak to your line manager. Further information on their use is available using the link: [Lateral Flow Device Testing Guidance](#)

### **SSTS Recording**

Please update SSTS as soon as you know the absence is continuing or concluding. This is extremely helpful to our team when identifying long or positive COVID cases and what support managers and staff require.

For SSTS Codes please see our [Management Guide](#)

Any questions, support or guidance on anything mentioned above please do not hesitate to contact the team by email: [hr.support@ggc.scot.nhs.uk](mailto:hr.support@ggc.scot.nhs.uk).

## Health and Safety – Important Notice

FFP3 - Alpha Solway H-3 mask

For all staff who are **only** face fit tested (FFT) to the Alpha Solway **H-3** mask:

- Please make arrangements to be face fit tested to the **HX-3** mask in the first instance or another available mask
- The **H-3** is an older model and production will soon be stopped, meaning that it will no longer be available to NHSGGC.

Can staff either arrange for a face fit test through your local face fit tester or through your sectors normal channels for the Portacount machine from the 19 July 2021 at Queen Elizabeth University Hospital, Glasgow Royal Infirmary, Royal Alexandra Hospital or Inverclyde Royal Hospital.



### Care Opinion Star Responder

Congratulations to Gerry McLaughlin, Lead Nurse, Royal Alexandra Hospital, who is our first member of staff in NHS Greater Glasgow and Clyde to be awarded with a Star Responder Badge from Care Opinion.

Care Opinion is an online system where people can provide anonymous feedback to NHS Boards and services about their experience of care. It is intended to complement NHS Boards' processes for dealing with feedback and complaints. For a quick visual explanation of what care opinion is you can watch the following video: <https://vimeo.com/215724873>



Gerry has been a huge supporter of Care Opinion and promotes the benefits of Care Opinion and encourages other members of staff to use it. Gerry's responses on Care Opinion demonstrate the values that we as an organisation aspire to; compassionate, empathetic and personable.

When asked about using Care Opinion, Gerry said: "Care Opinion has been such an invaluable tool to me personally and indeed to the team that I am immensely proud to represent as Lead Nurse for Emergency and Acute care here at the Royal Alexandra Hospital.

"Yes the positive comments are always greatly received and lovely to share, but equally the comments highlighting a flaw or concern within our areas are treated exactly the same way. To listen and hear of the patient's experience, then to show that we have acted upon it gives a real sense of achievement.

"I actively encourage its use amongst all of my teams and would recommend it to all areas involved in the care of our patients. A willingness to listen and to respond openly is all it takes."

Well done Gerry!

If you would like more information about becoming a Care Opinion responder please contact the Patient Experience and Public Involvement Team: [PatientExperience@ggc.scot.nhs.uk](mailto:PatientExperience@ggc.scot.nhs.uk).

## Pride Badge Requests

We are delighted to report that we have had an overwhelming response from staff wishing to take the [NHS Scotland Pride Pledge](#).



Over 3000 of you have already contacted us with your pledges and badge requests. **If you have already emailed, please don't send a follow up query regarding delivery of your badge as we won't be able to respond.** We are processing your request and will send out your badge as quickly as possible.

Thanks to everyone who is taking the pledge to help break down the barriers experienced by LGBTQ+ people and promote an NHS Scotland that is inclusive for all.



Please keep up-to-date with the latest guidance on our dedicated web pages at: [www.nhsggc.org.uk/covid19](http://www.nhsggc.org.uk/covid19). If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: [staff.covid19@ggc.scot.nhs.uk](mailto:staff.covid19@ggc.scot.nhs.uk)

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [StaffNet](#)