

## Message from Jane Grant, Chief Executive (16 July 2021, 9.00am)

Staff recognition is hugely important and I am really pleased to see that our 2021 <u>Celebrating Success</u> staff excellence awards have been launched this week. This is a great opportunity for you to recognise your colleagues and also gives our patients the opportunity to nominate individuals and teams for an award based on the fantastic level of care they have received in the past 12 months. Given the significant contribution made by everyone in recent months, I know it will be very difficult to choose the winners and I certainly do not envy the judges this task! I would, however, like to encourage all of you to give some thought to who may be deserving of some recognition and submit a nomination – or more than one! I think we all know someone who deserves to be acknowledged for going that extra mile, so I hope we will see many nominations being made in the coming weeks.

I recognise that we continue to be extremely busy within our hospitals and the challenges our teams are facing, with increasing patient numbers coupled with staff absence, remain significant. While I am hopeful that in the coming weeks, these pressures should start to ease, the position remains volatile. I realise it can be tough going, but I very much appreciate all of the hard work our staff are putting in to ensure quality care for our patients. Thank you for your continued efforts.

I'm pleased to note a positive step forward that was announced this week, with the Hospital Prescribing and Medicines Administration (HEPMA) system recording over one million medicine doses. As I'm sure many of you are aware, HEPMA is our electronic prescribing system, which was brought in to enable us to stop using paper based records, which in turn makes the dispensation of medicines safer and more efficient. The initial pilot took place at the Queen Elizabeth University Hospital and will be used in over 300 wards and 100 theatres across NHSGGC. This has been a great team effort to launch, pilot and start to embed this system and I would like to congratulate the team for reaching this significant milestone. I would also like to thank all staff who have embraced this new way of working and helped us to make it such a success. This is a great example of team work, so congratulations to everyone involved.

Today we have announced that we are set to conclude our vaccinations at The Hydro, with one final day of drop-ins taking place on Sunday. Throughout the pandemic, the Hydro and the wider SEC campus has provided extensive facilities, particularly for the vaccination of tens of thousands of our staff and members of the public alike. The Hydro is being handed back as planned so that the city can ready itself for the start of the United Nation's Climate Change Conference, COP26 later this year. We have now moved into the next phase of the vaccination programme, where it will be fully delivered from community drop-ins and mobile facilities. This approach enables us to continue to be present in our local communities as well as offer a more flexible approach to attending for a vaccination, which will better suits those people who will be starting to return to their places of work.

Over recent months, we have learned a great deal about some of the best ways to deliver a mass vaccination programme and I am very proud of the delivery team, including all of our support staff, who have made the Covid vaccination programme such a success.