

# Core brief

**Message from Jane Grant, Chief Executive  
(22 October 2021, 11.05am)**

I would like to begin by thanking staff for your hard work and professionalism, in what continues to be a significantly challenging environment. While the number of COVID patients in our hospitals continues to decline week by week, the progress we are making is slower than we all would have hoped. You will have seen media speculation about the anticipated impact of COP26 on our services. I appreciate that there will be concerns about a potential increase in cases of COVID after COP26 due to the number of visitors to the city, however, our high vaccination rates means that most people will not require hospitalisation. Our winter plans do however take account of additional demands on community and acute services if cases increase.

I would like to thank everyone who has taken part in the planning and coordination of activities in the lead-up to COP26. I realise that there has been a huge amount of work undertaken in recent months and I would like to thank everyone who has played their part to make sure that NHSGGC is ready.

There are going to be significant implications for staff living and working in and around the city for the next few weeks. I would encourage all staff members to familiarise yourselves with the information available on our [website](#), so you can prepare yourself, plan ahead and hopefully face as little disruption as possible. I would like to remind staff to please work for home for the duration if you can and I would like to remind managers to support the facilitation of this wherever possible.

As you will have read in Core Brief earlier this week, on Wednesday we officially opened the new Health and Care Centre in Greenock. The Chairman and I were delighted to welcome the Cabinet Secretary for Health and Social Care, Humza Yousaf MSP, to the facility in Inverclyde and I met staff, in particular, HSCP and Primary Care colleagues, who will work there. I hope all those who work and receive care there enjoy their fabulous new facility.

I would like to bring to the attention of staff that the Scottish Hospitals Public Inquiry reconvenes next week after a short break. Ahead of the start of the next Inquiry session, I would like to remind staff that if you have been affected by the evidence given, to please seek support and use the services available to you. I would also like to reiterate that I have absolute confidence in our staff who continue to provide vital care to some of the most vulnerable children in our communities.

Finally, I would like to thank all staff who took part in the recent iMatter survey. Over half of you made the time to note your views and feed them back to us. It is now time to hold team discussions about the results from your respective areas and develop action plans to resolve issues and focus on areas that need attention, as well as build on the positive feedback and learn lessons where things are working well.

I held an initial session with my team to discuss our results and hear their views. I feel that the most important part of discussing the feedback is to listen and learn from what others have to say and I would like to encourage all managers to take the opportunity to undertake these discussions in the coming

weeks. I very much look forward to hearing from staff about the outcomes of these conversations. Thank you.

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