

Core brief

Message from Jane Grant, Chief Executive (9 June 2023, 4pm)

Staff may be aware of recent press coverage and comments made in the Scottish Parliament yesterday, concerning our use of social listening software. Earlier today, we issued a message to staff, which I hope will clarify some of the points raised. I would like to encourage staff to read the statement, which can be found [here](#). If, after reading the statement, you have any concerns or require advice, please make sure to use the support services that are available to all staff.

This week we have been celebrating What Matters to You Day and I have been very encouraged by the number of staff who have been engaging with the activities that have been taking place across our sites. It has been great to see some of the videos that include our staff and patients, which really help to bring to life the importance of this day and, more significantly, the importance of these conversations continuing right through the year. Understanding and responding effectively to the needs of our patients, their loved ones and your colleagues will support us to continue with our commitment to delivering a patient centred approach for everyone who is in our care and I would like to thank all staff for their continued efforts to achieve this.

Staff have also been celebrating Carers Week this week. It was great to see so many of you raising awareness of this important undertaking, which is a fundamental part of so many people's lives across Scotland. The week itself is focussed on the role of unpaid carers and hopes to shine a light on their contribution to support and look after their family members and loved ones. This year's theme is recognising and supporting carers within our communities, which is vitally important to the role we play as health and social care providers.

I am pleased to share with staff that NHSGGC has been selected to give two presentations at this year's NHS Scotland annual event this year. The event will focus on recovery and renewal in health and care services and I am really pleased that we will be showcasing our efforts in improving unscheduled care as well as our continued Moving Forward Together programme of work. This is a great opportunity for our teams to share the fantastic work which is being undertaken by

so many of our staff across NHSGGC and I would like to thank you all for your continued support.

I am really pleased to say that many of you have been starting to plan ahead to the 75th Anniversary of the NHS celebrations which will be taking place early next month. As you will be aware, the Greater Glasgow and Clyde Healthcare Charity donated funding to support staff to undertake local celebrations and I am pleased to share with you that over 60 successful applications have been made and that all of the funding has now been allocated. I am really looking forward to hearing more about these local events and celebrating this important milestone anniversary more widely on the 5th of July.

This week, I would like to share some feedback we have received from a patient at the Edenhall Spinal Injury Unit at the QEUH. Our patient writes; "I had major spinal surgery three days ago. I cannot believe how caring, professional and wonderful all of the staff were at this unit, where I spent my time before and after my surgery. Nursing staff and Auxiliaries were so thoughtful and it was such an amazing environment. A special thank you, from the bottom of my heart, to Marina, the staff nurse who looked after me. Marina was kind, loving, caring, listened to me and I could see how much she cared for other patients too. During such a scary time, Marina was amazing and I am so thankful that I had her as my nurse. You are most definitely in the right role, Marina. Not all heroes wear capes!" I would like to say thank you to Marina and the wider team at Edenhall for the great care given to this patient. Such feedback is a testament to the important treatment and care you provide. Thank you.

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)