

Core brief

Daily update

(7 September 2023, 2.10pm)

Topics in this Core Brief:

- Highlight report from the Urgent and Unscheduled Care Oversight Board Meeting
- Turas 365 Login is now available

Highlight report from the Urgent and Unscheduled Care Oversight Board

The Oversight Board, which includes Acute and HSCP representation, with Planning, eHealth and Communications colleagues, continues to meet monthly to progress changes and improvements to urgent and unscheduled care across NHSGGC.

The latest meeting of the Programme Board took place on Wednesday, 30 August. Key highlights from the meeting included:

Flow Navigation centre

The Flow Navigation Centre (FNC) continues to maintain a high level of activity and a sustained high closure rate, which is achieved through optimising available capacity and maximising appointments.

In July 2023, 1,618 patients took part in virtual consultations, with 44.3% of patients who utilised the virtual A&E service discharged from the comfort of their own home, having received appropriate care and advice that meant they did not have to attend our EDs in person.

A further 38.6% attended their local Minor Injuries Unit and only 16.3% were directed to the emergency department, ultimately reducing the number of people physically presenting at our EDs.

July 2023



Urgent Care Medical Pathways Steering Group:

Items discussed at the Urgent Care Medical Pathways Steering Group included:

Headache & Abnormal Bloods - Proposed pathways to be agreed at next Medical Pathways Steering Group on Monday 11 September, along with plans for testing and implementation.

Direct Access to GPs - Direct access for GPs to Flow Navigation Centres (FNC) for minor injuries patients who can be referred into FNC via consultant connect. These are patients that typically would be advised to self-present to emergency departments, minor injuries units or phone NHS24.

Turas 365 Login is now available

NHS Scotland users arriving at the Turas platform sign-in screen will now have the option to login using your Office 365 credentials.

You will be presented with the following options:

- sign in with your existing Turas specific credentials

or

- sign in with your Office 365 credentials.

When a user selects the 'Sign in with Office 365' option as shown below, the system will automatically recognise their @ggc.scot.nhs.uk or @nhs.scot email address and password.



What are the benefits?

Linking Turas to Office 365 will save time and reduce the hassle of having many different passwords.

It will also make the system more secure when you're working from a personal device by applying Office 365's Multi-Factor Authentication, where appropriate.

Office 365 and shared devices

Office 365 provides a suite of applications that can be accessed via desktop applications and via the web at portal.office.com.

If users are using a shared device and using their Office 365 credentials to sign in, they must ensure that upon completion of any work in Turas all browser windows and tabs are closed. Failing to close all browser windows and tabs puts their Office 365 applications (including email, OneDrive and Sharepoint) at risk of being accessed by subsequent users of that device.

The following Turas page has videos and FAQs providing more details of the sign in process: <https://learn.nes.nhs.scot/68441>.

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)