NHS Greater Glasgow and Clyde

Core brief

Daily update
(7 June 2022, 2.15pm)

Topics in this Core Brief:
- What Matters to You? Day – Spotlight on what matters to people
- BME Staff Network meeting
- Carers Week – Carers in the Workforce
- Information Governance – Staff Engagement sessions
- Staff Health Strategy – Money support

What Matters to You? Day – Spotlight on what matters to people

As we approach What Matters To You? Day (WMTY) on Thursday 9 June, we highlight the importance of asking, listening and doing what matters to people.

In this short video, Brooke, a patient in the Royal Hospital for Children, talks about the impact this approach had on her.

It's also important to have conversations with colleagues about what matters to them - Moira Bradley, Lead Advanced Nurse Practitioner, shares how she has incorporated asking, listening and doing what matters to her team:

"I was keen to ensure my team were listened to and that the important matters they discussed with me were actioned.

I feel the conversations and subsequent action has strengthened team relationships and ensured new and current staff know I am always available and can be relied on to make changes that matter."
Read more about Moira's experience of applying the WMTY approach with her staff here.

WMTY is about listening and understanding what matters to someone within the larger context of their life.

On WMTY Day, speak to someone – a patient, resident, service user, family member or colleague - about what matters to them**.**

Further details will follow this week. In the meantime, please email: person.centred@ggc.scot.nhs.uk with any questions.

Produced by NHS Greater Glasgow and Clyde Communications

BME Staff Network meeting

You might be aware, our next BME Staff Network meeting is taking place on the 22nd June 2022, 12pm – 2pm and we would be delighted if you could attend!

Thank you to everyone who has already confirmed attendance. If you would like to join the network, or participate in the meeting, please get in touch by emailing: ggc.bmestaffnetwork@nhs.scot and the MS Teams link and joining information will be shared with you. If you are having difficulty being released to attend, please let us know at the email address above and we can support you.

The BME network is a safe, supportive and confidential forum for sharing experiences, and an opportunity to influence on issues impacting on the health, wellbeing and work of BME staff.

For more information about our BME Staff Network, our next meetings, to meet our BME staff network chair, please click visit: BME Staff Network - NHSGGC

Carers Week - Carers in the Workforce

We are continuing to celebrate Carers Week – check out the NHSGGC Carers Facebook Page and Twitter account to see what's going on!

We wanted to highlight the number of people our workforce who are also carers in their personal lives. For many staff, the current crisis has not only had a massive impact on the way they work, but they may have also taken on more responsibility at home to help family and friends who need extra support.

We have some great events taking place this week including some sessions on self-care and helping to plan for the future. More details and links to book can be found at https://www.nhsggc.scot/your-health/planning-for-care/events/

Anyone who thinks they might be a carer and is looking for some support can call **0141 353 6504** to find out about their local services. You can also check out HR Connect for advice. If you work with someone who you think is a carer, check in with them, let them know they are not alone! You can also encourage them to link in with local services for support.

Information Governance – Staff Engagement sessions

The importance of protecting and managing personal data continues to be a priority for the Board.

Legal obligations under Data Protection law require NHSGGC to ensure there is continual training and development of staff to improve knowledge and awareness of how we should handle personal data appropriately and to develop understanding in areas like data sharing and handling data breaches. The Information Governance (IG)Team is planning to run a number of "virtual" staff engagement sessions over the coming months. The aim is to hold sessions for staff in specific job roles to allow for a more focussed approach to discuss and explore the particular data protection issues and challenges related to each role. The sessions will be 1 hour long and will be hosted by a member of the IG Team.

Sessions will commence at the end of June 2022 and have been designed to focus on the frequently asked questions received from particular job roles. The sessions will be hosted on MS Teams and include a presentation by the IG Team followed by a Question & Answer session where attendees can raise any IG issues. We will evaluate these sessions to enable us to make any adjustments to the content and/or approach. More information will be provided through the Core Brief, including dates and times and links to book a session. Please keep an eye out for the updates and book a session.

If you have any general questions about IG or training requirements please get in touch with the Information Governance Team at data.protection@ggc.scot.nhs.uk

Staff Health Strategy - Money support

Are you interested in learning more about easy retirement planning or how to understand mortgages better. Do you need support on how to manage your money better or maybe you feel you need a midlife MOT on wealth, work & wellbeing? Then these Open University courses may be for you.

They are free & range from as little as two hours of study, upwards depending on the course you choose.

Please click on the link below to our 'All about Money' staff information and support page where you will find out more about these free courses and other money support and information available to you.

All About Money - NHSGGC

This is brought to you by the Staff Health Strategy.

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.scot. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk

Staff are reminded to make sure their personal contact details are up to date on eESS.

Are your contact details up-to-date? Click here to check